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NEWS RELEASE

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PSC to Hold Home Energy Workshop in Letcher County *Feb. 15 session will offer information on electric bills, energy savings*

FRANKFORT, Ky. (Feb. 10, 2011) – At the invitation of Letcher County Fiscal Court, the Kentucky Public Service Commission (PSC) will conduct a Home Energy Workshop on Tuesday, Feb. 15 in Whitesburg. The workshop will begin at 6 p.m. in the circuit courtroom at the Letcher County Courthouse.

“Weeks of unusually cold weather have driven up heating bills and made an already difficult economic situation even worse for many Kentuckians,” PSC Chairman David Armstrong said. “The PSC is very aware of the hardships facing many state residents and has been working hard to assist the many hundreds of ratepayers who have called the PSC seeking help and information.

“A majority of the calls have come from eastern Kentucky, where it has been coldest and where the higher energy bills appear to have hit hardest,” Armstrong said. “That is why the PSC’s stepped-up efforts to help Kentuckians manage their energy costs are beginning in Letcher County.”

Letcher County Judge-Executive Jim Ward said that county residents have many questions about the higher bills.

“We appreciate the Public Service Commission arranging this meeting in Letcher County so that our citizens can get more information and help in dealing with their utility bills,” he said.

The workshop will include a presentation that will help customers better understand their electric bills and determine the reasons for changes in those bills. After the presentation, there will be opportunities to meet with and ask questions of the following:

- PSC staff, who can answer questions about rates, customer rights and other matters pertaining to utilities under PSC jurisdiction.
- Representatives of Kentucky Power Co., who will be able to answer questions about billing, energy efficiency programs and energy assistance programs.

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- Home energy efficiency experts from the Kentucky Housing Corporation and the Kentucky Cooperative Extension Service, who will be able to provide information about weatherization and other ways to reduce energy bills.
- Representatives of the local Community Action Agency, who will be able to provide information about energy assistance programs.

“We invite residents of Letcher County and nearby counties to attend this workshop,” Armstrong said. “Meanwhile, if you have questions about your utility bill, the Consumer Services Division of the PSC can help you get answers. Call them toll-free at 800-772-4636.”

The PSC is planning to hold similar events elsewhere in Kentucky. They will be announced as they are scheduled.

The PSC is an independent agency attached for administrative purposes to the Energy and Environment Cabinet. It regulates more than 1,500 gas, water, sewer, electric and telecommunication utilities operating in Kentucky and has approximately 100 employees.

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