Kentucky Energy Security Plan

State Energy Office
Energy and Environment Cabinet
August 2022
1.0 Introduction

1.1 Purpose

1.2 Defining Energy Emergencies

1.3 Basic Emergency Assumptions

1.4 State Government Role in Energy Emergency Management

1.5 Emergency Support Function 12

1.5.1 Cross-Sector Interdependencies

1.5.2 Structure and Operations

2.0 Organization and Management

2.1 Organization

2.2 Governor’s Office

2.3 Kentucky Division of Emergency Management

2.4 State Energy Office of the Energy and Environment Cabinet

2.5 ESF-12

2.6 Public Service Commission

2.7 Energy Assurance Advisory Group (EAAG)

2.8 Kentucky Agencies

2.9 Federal Agency

2.10 Regional Coordination

3.0 Emergency Operation Design Concept

3.1 Emergency Operation Concept

3.2 Continuity of Operations

3.3 Phased Response Contingency

3.4 Emergency Activation Levels

3.5 Utility and Service Provider Response and Restoration Stages

4.0 Communication and Public Information

4.1 Introduction

4.2 Communication Aims
8.7 Disaster Food Benefits........................................................................................................147
9.0 APPENDICES ..................................................................................................................148
10. FIGURES ..........................................................................................................................149
11. ACRONYMS ......................................................................................................................151
1.0 Introduction

The Commonwealth of Kentucky has access to a variety of energy resources coupled with a robust network of pipelines and electric transmission lines allowing for a unique and diversified energy infrastructure. Energy providers, generators, transmitters, distributors and associated equipment help ensure a strong and flexible infrastructure for the state, however, Kentucky has the potential to face a wide variety of man-made and natural hazard threats, most of which are small in scale and temporary. These limited disruptions are generally addressed, and resolved by energy providers. Occasionally, these disruptions occur over wide areas for extended periods. It is then that they are labeled “energy emergencies” requiring a coordinated response effort from multiple public and private agencies.

Disruptions occur for a variety of reasons. These include extraordinary peak demands, unanticipated refinery or power plant shutdowns, damaged pipelines, transmission congestion, international political factors, cyber incidents, and terrorism. Hurricanes, severe thunderstorms and tornadoes, winter ice storms, flooding and wildfires are the most prevalent natural disasters and account for the vast majority of energy emergencies. During recent years, Kentucky has experienced some loss of service resulting from these occurrences.


The main purpose of the Kentucky Energy Security Plan is to provide a resource primarily for state energy emergency personnel that includes:

- A description of the energy systems in or affecting Kentucky.
- A profile of energy use and production.
- Monitoring and response procedures for energy disruptions.
- Contact information for key players in the energy systems of Kentucky.

1.1 Purpose

The purpose of the Kentucky Energy Security Plan is to provide coordination, monitoring, assessment, and response to energy disruptions. The Plan outlines the current state of energy systems in the Commonwealth and describes what steps are to be taken, and by whom, in
emergencies to help reduce the impact on the citizens and economy. The Plan serves as Kentucky’s Standard Operating Procedure (SOP) and guidance for energy emergency issues.

The effectiveness of the Plan is based on its ability to be a living document. It has been developed as a tool to be applied in managing Energy Security and not as a blueprint to accomplish a specific result. As such, it will be updated as personnel and situations change. Each use, either in exercise or in real world application, will allow it to be sharpened and refined.

As a living document the Plan does have distinct phases, with at least one phase active at all times. Exactly where one phase ends and another begins is not a precise point but it does allow for transition. The transition between phases will occur as the conditions in the Commonwealth change. The four phases of delineation are:

1. Monitoring
2. Situation and Preparation Phase
3. Emergency Response Phase
4. Emergency Assessment Phase

Each phase has its own unique characteristics and discussed in detail in the Emergency Operation Design Concept Section 3.

Energy Security planning requires good data acquisition and information management. A limited number of situations can be prepared for, but in the end, quick access to accurate data is an essential attribute of this plan. The Kentucky Energy Security Plan describes a process that looks at all available data, inventories, assets and liabilities. Because of the unlimited number of potential emergencies that can occur this Plan will rely heavily on the acquisition and organization of data in lieu of situational planning and modeling. It will also identify stakeholders in the energy arena. It will examine their roles and interests and assess how those roles and interests enhance emergency preparedness in Kentucky. Finally, it will outline an orderly process to employ these assets and agencies in responding to emergencies.

1.2 Defining Energy Emergencies

All energy emergencies are defined as energy imbalances: when the supply of energy resources is temporarily not able (or allowed) to meet the demand. Energy imbalances can occur at any
time with or without warning. They may be the result of natural events or artificially induced by human events. Upon becoming an emergency, the energy system can move from a normal balance, or state of energy security, to an energy shortage, to an energy crisis. The energy system can also move from the normal balance directly to a crisis, or state of energy insecurity. Influencing factors may include:

- Natural Disasters (earthquakes, floods, wildfires)
- Severe Weather Occurrences (tornadoes, snow and ice storms, hurricanes, wind)
- Artificial Pricing (embargos, collusion)
- Human Proceedings (labor disputes, strikes, cyber incidents)
- Government Activities (political instability, environmental regulation)
- Terrorism (direct physical or cyber)

Any of the factors listed above can solely, or in combination, be responsible for a brief energy disruption or a more prolonged crisis. The difference between general disruption and crisis is one of magnitude and duration. The system’s stakeholders’ ability to respond to a disruption can determine the extent of the crisis. Issues that must be considered by the Plan in limiting the scope of or managing an emergency are:

- Intensity or Magnitude
- Cause(s)
- Geographical Distribution
- Duration
- Commodities Affected
- Time of Year
- Public Reaction
- System’s Ability to Respond and Restore

Because of the dependence of energy through all areas of society, it is difficult to envision and plan for every possible energy emergency. Each situation may be unique and require a specialized plan for correction. Below is a description of ways critical lifelines are dependent on energy supply.

The Plan recognizes this potential situational distinctiveness and relies on information, preparation, and cooperation to address each problem specifically. This requires that the Plan be dynamic. The strength of this plan is placed in the process to discover solutions. Confidence is
vested in knowledge of the system through data collection and the working relationships of individuals through a defined structure of operation.

1.3 Basic Emergency Assumptions

Basic emergency parameters are random in nature and occurrence. Characteristics of emergencies that are difficult to predict include the following:

- The triggering event – natural, political, technological
- Geographic distribution of the event
- Time interval involved
- Magnitude of the primary and secondary effects of the emergency
- The speed at which the event occurs

These characteristics will obviously influence the ability and manner in which responders treat energy emergencies. Recognizing the potential unpredictability of these variables necessitates the development of multiple tools and techniques in management. Several other attributes associated with emergencies, while not present in all emergency situations, occur often enough to be considered basic planning considerations. Assumptions may include:

- Abnormal weather is the key event triggering outages.
- Electricity is the commodity most likely to experience outages.
- Public health and safety services require primary consideration in restoration.
- There will be many secondary disruptions caused by interruption of the primary energy flow.
- Management and repair will require the coordinated efforts of multiple public and private agencies.
- Some areas may be inaccessible or need to have access restricted.
- Hoarding or cost escalation of commodities is a real probability.
- Information dissemination to the public is critical to diffuse panic.

1.4 State Government Role in Energy Emergency Management

When the demand for energy is greater than the supply or there is a disruption in the energy delivery system, energy insecurity is created. Typically, market forces and existing energy providers act swiftly and adequately address these disruptions or imbalances; however, occasionally these situations can result in an energy emergency.
If the situation becomes severely imbalanced or no visible means of correction is available, then state government intervention may become necessary in order to protect the health, safety and welfare of its citizens. The government’s intervention should be as minimal as possible to assist in the restoration. The major reliance should still be on market forces and direct response by energy owners and operators for correction.

The state’s role in managing any energy emergency should be one of facilitator. In cooperation with other public institutions, energy providers, transportation brokers and energy distribution groups, the state will attempt to find the least market-intrusive solution possible to rectify the problem. The state’s primary goals in managing energy disruptions include:

- Establish legal authority to oversee management of energy shortfalls.
- Develop a single point of contact to act as coordinator during emergencies.
- Ensure provision of energy to essential service.
- Gather and disseminate accurate information in a timely manner during all energy situations.
- Be prepared to assist with public resources to decrease the severity and longevity of the emergency.
- Implement programs that effectively respond to the consequences of a variety of energy shortages.
- Solicit public participation in reducing demand during the emergency.
- Keep the public informed about the emergency and the actions that will be necessary for them to contribute to abating the crisis.

Because of the state’s dependency on constant and reliable supplies of all sources of energy, the management of any disruption is critical. Circumstances can and do change quickly and without warning. A management system that relies on the overall coordination of resources from multiple public and private sources is imperative to accommodate the near limitless situations that may arise.
1.5 Emergency Support Function 12

The Kentucky Energy Security Plan, of which Emergency Support Function (ESF) 12 is an element, is a component of the State Emergency Operations Plan (SEOP). The Kentucky Division of Emergency Management (KYEM) is the primary agency responsible for emergency operations management in Kentucky and ultimately oversees all aspects of the SEOP. In the event of an emergency, the KYEM may activate the State Emergency Operations Center (SEOC), which would activate the SEOP. The Director of KYEM may activate the SEOP.

Depending on the type of emergency, the activation of the SEOP may trigger the activation of the Energy Security Plan and ESF-12. The Plan is used at times when an emergency has not been declared, but conditions related to energy supplies or prices are of concern. This chain of control provides uniformity of knowledge and responsibility throughout the system to guide responders in managing and recovering from situations that threaten or affect a significant number of citizens within the Commonwealth.

Emergency Support Function 12 is one of 15 Emergency Support Functions found in Appendix (A) and are a part of the SEOP. The basic framework for the ESFs remain constant from the federal government through to the smallest local entity. This allows for uniformity of information transfer and structuring of management responsibilities. Specific procedures and administrative requirements related to most emergencies are outlined in some detail. In 2019, FEMA developed the Community Lifelines construct to increase effectiveness in disaster operations and better position these emergency support agencies to respond to catastrophic incidents. Of the 15 ESFs, FEMA identifies seven Community Lifelines that are the most fundamental services.
in the community that, when stabilized, enable all other aspects of society to function.

Community Lifelines reframe incident information, understanding and communicate incident impacts using plain language, promote unity of effort across the whole community, and prioritize efforts to stabilize lifelines during incident response. During the initial response, priority efforts focus on stabilizing Community Lifelines.

1.5.1 Cross- Sector Interdependencies

Below is an illustration of the interdependencies among the critical infrastructure sectors, including the four most crucial lifeline sectors, communication, transportation, water and energy.
Lifelines provide an outcome-based, survivor-centric frame of reference that assist responders with: Root Cause Analysis, Interdependencies, Prioritization, and Ease of Communication. The energy system consists of electricity, natural gas, oil, coal, nuclear, and renewable energy assets that are not only interconnected, they are complex. It is necessary that planners understand the dependent relationships among energy infrastructure systems, key local services, and valued community assets. Identifying and understanding interdependencies (two-way) or dependencies (one-way) between infrastructure assets and sectors is important for assessing risks and vulnerabilities and energy security and resilience planning.

The Department of Homeland Security (DHS) has defined 16 critical infrastructure sectors, including energy. All of the other critical infrastructure sectors depend on power and/or fuel to
operate. A disruption or loss of the services provided by the energy sector can directly affect the security and resilience within and across numerous sectors. The energy sector also depends on other sectors to help provide its services. There are also interdependencies within the energy sector itself. A comprehensive understanding of such interdependencies enables the sector to mitigate potential vulnerabilities and helps ensure that the nation’s economy continues to deliver goods and services during extraordinary events.

In order for infrastructure systems—such as transportation, communications, water and wastewater systems to maintain their functionality, energy infrastructure must be operating properly. This understanding can help plan for additional energy-related resilience, and help
mitigate the potential consequences of large-scale failures of energy systems. Listed below are how energy, (power and fuel) can specifically relate to energy supply management issues.

Figure 4: Energy Lifeline Interdependencies
Kentucky Energy Security Plan 2022

Figure 5: Liquid Fuels Lifeline Interdependencies
The State Energy Office within the Kentucky Energy and Environment Cabinet (SEO-EEC) will be the primary agency responsible for monitoring, collecting, analyzing, and disseminating information on energy networks within the Commonwealth. The SEO-EEC, works in coordination and in partnership with the Kentucky Public Service Commission (PSC), along with other ESFs contained within the EEC. The SEO-EEC will not normally act in a direct management capacity during an energy emergency, but will provide coordination, information and assistance to those agencies providing direct assistance.

The goal of ESF-12 is to implement organized procedures to determine how energy resources are used within the state during an emergency. It does so by establishing organizational structure, outlining direction and control, developing a concept of operation and assigning responsibilities. The ESF-12 as found in the SEOP is as follows:
1.5.2 Structure and Operations

ESF-12 Coordinator
- State Energy Office within Energy and Environment Cabinet (SEO-EEC)

Primary Agencies
- Energy and Environment Cabinet (EEC)
- Public Service Commission (PSC)
- Energy Assurance Advisory Group (EAAG)

Support Agencies
- Kentucky Office of Attorney General (KOAG)
- Kentucky Cabinet for Economic Development (CED)
- Kentucky Cabinet for Health and Family Services (CHFS)
- Kentucky Department for Local Government (DLG)
- Kentucky Department of Agriculture (KDA)
- Kentucky Finance and Administration Cabinet (FAC)
- Kentucky Emergency Management (KYEM)
- Kentucky Office of Homeland Security (KOHS)
- Kentucky Transportation Cabinet (KYTC)
- Kentucky Infrastructure Authority
- U.S Department of Energy ESF-12
- National Association of State Energy Officials (NASEO)
- National Association of Regulatory Utility Commissioners (NARUC)
- Federal Emergency Management Agency (FEMA) Region IV ESF-12
- National Association of State Energy Officials (NASEO)
- National Association of Regulatory Utility Commissioners (NARUC)
- Federal Emergency Management Agency (FEMA) ESF-12
- U.S. Department of Energy
- U.S. Environmental Protection Agency

MISSION
The mission of ESF-12 is to provide for the organization, coordination, and direction of all energy resources within the Commonwealth for use during an emergency. This is done by defining and establishing responsibility and authority in energy matters at the various levels within the Commonwealth, and by establishing close working relationships with public and private sector energy producers, marketers and transporters.

ASSUMPTIONS
- Corrective actions will require cooperation at multiple levels of government and with private sector energy providers.
- A wide range of events, both natural and human derived, can disrupt existing energy networks. These disruptions will require state, local and federal agencies to take action, in conjunction with the private sector, to re-establish normalcy.
- Not all events will require the participation of all agencies. All events will be managed at the lowest level of responsibility.
- Energy emergencies affecting the state will typically be managed by energy related agencies that comprise the Kentucky Energy and Environment Cabinet.

DIRECTION AND CONTROL
- The KYEM Director, via the SEOC, is the Governor’s designated representative to coordinate the Commonwealth’s response to all state emergencies. During an energy emergency, the SEOC receives guidance and recommendations from the SEO-EEC. Additionally, the SEOC coordinates energy emergency policy and actions with the EEC Secretary. The SEOC is responsible for coordinating issues concerning local government operations and works directly with local government through the KYEM Area Managers.
- The SEO-EEC is responsible for tracking energy networks affecting the Commonwealth and overseeing the coordination and implementation of the Energy Security Plan.
- The Energy Assurance Advisory Group is responsible for (1) Reviewing and implementing the state Energy Security Plan; (2) Representing and communicating the needs of their respective constituencies to ESF-12; and (3) Serving as liaison to national or regional organizations.
Support Agencies

CONCEPT OF OPERATIONS

Operational Phases

Preparedness

- Review and update state and federal disaster procedures as they relate to ESF-12 activities.
- Continually monitor the energy network infrastructures and supply chains.
- Develop the Emergency Energy Security Plan and train key personnel in operational phases.
- Access information on existing state and federal databases regarding energy supplies and demand.
- Develop and maintain relationships with all public and private energy industry personnel involved in operational phases of energy management.
- Participate in exercises to test the operational effectiveness of the emergency response plan.
- Coordinate the Energy Assurance Advisory Group.
- Upon instructions from the Governor or representative, shift to response phase.

Response

- Develop situational energy assessment and provide to EEC Secretary and the SEOC.
- Contact energy industry personnel and energy emergency committee members to provide update assessment.
- Start a continuity file notebook; the continuity file will consist of all event-related actions documented for the event.
- Establish contact with and request information on supply and demand from producers, distributors, or trade organization of the energy commodity experiencing the disruption.
• Establish contact through the SEOC with county emergency management agencies in the affected areas.

• Obtain information on current energy utilization conditions and needs.

• Coordinate press releases in accordance with the Emergency Energy Security plan and the SEOC Joint Information Center (JIC), and coordinate communications utilizing prepared media advisories and public announcements regarding the potential energy shortage and appropriate public actions.

• Obtain current information regarding energy shortages, prices, and curtailments in the affected region.

• Share information and coordinate responses between like agencies, if the nature of the emergency involves multiple states.

• Establish contact with respective federal government agencies, providing update on emergency status and anticipated actions.

• Identify and contact the Federal Coordination Officer (FCO) through the SEOC in accordance with FEMA ESF-12.

• Utilize the Ready-Op software for situational awareness and communication with ESF-12 partners.

• Activate the Energy Assurance Advisory Group.

• Advise the Governor and the SEOC on current and continuing functions, problems and activities in the energy area.

• Assist the Governor or the SEOC in carrying out the policies, plans, and instructions pertaining to energy resources as outlined in the Emergency Energy Security Plan.

• Advise the Governor or the SEOC on the Commonwealth’s energy resource needs.

• Implement policies and programs outlined in the Emergency Energy Security Plan to maximize available supplies or minimize existing demand levels.

• Maintain current information on the availability of energy resources and systems within the Commonwealth.
• Analyze the current situation and determine the best utilization of available energy resources.

• Recommend, if the situation continues to deteriorate, to the SEOC that the Governor declare a state of emergency under the provisions of KRS Chapter 39A.100.

• If it appears that options available to the Commonwealth to deal with the problem have proven inadequate, the next level of mobilization is to request federal assistance. Federal assistance would generally be available in the case of a national or international energy emergency. The SEO-EEC and representatives from other appropriate state departments will be responsible for coordinating, monitoring, and assisting federal programs. Federal assistance may be requested sooner if such actions prevent the need to take actions that are more drastic.

• Recommend opening of public shelters during time of crisis dealing with energy-related problems.

• Shift to recovery phase upon instructions from the SEOC or the Governor.

Recovery

• Carry out operations as directed by the SEOC to save lives and property.

• Revert to response or preparedness phase upon direction of the SEOC.

• Advise the SEOC and the Governor on current and continuing functions, problems, and activities related to the energy disruption.

• Assist the SEOC and the Governor in carrying out the policies, plans, and directives outlined in the Emergency Energy Security Plan or current operational plan pertaining to restoring energy resources balance.

• Advise the Governor or the SEOC on state energy resource needs.

• Maintain current information on the availability of energy resources.

• Coordinate requests for energy resources based on current policies or situational operation plans.
• Recommend the issuance of authorizations for necessary use of energy resources to essential users.

• Research, analyze, and determine the best utilization of available energy resources supply based on current conditions.

• Survey organizations upon completion of the operation and the costs of preparing and conducting the operation.

• Analyze the effectiveness of the Emergency Energy Security Plan in addressing the situation and formulating a response to the energy disruption.

ASSIGNMENT OF RESPONSIBILITIES

Primary Agencies

Energy and Environment Cabinet

• Department for Environmental Protection (DEP)
  • The DEP is responsible for coordinating ESF 3 (Public Works) and 10 (Oil and Hazardous Materials) activities as it relates to energy issues and works cooperatively with ESF-12.
  • The DEP is also responsible for assisting with fuel waivers, working on debris management and solid waste issues following an event, coordinating water and wastewater emergency information, education and outreach on hazardous material management during an event, and responding to oil and hazardous material releases.

• Department for Natural Resources (DNR)
  • The DNR is responsible for the inspection, permitting, and reclamation of Kentucky coalmines and the safety of mineworkers.
  • The DNR is responsible for the permitting, inspection, and reclamation of the crude oil and natural gas industry in Kentucky.
  • The DNR is responsible for the protection, conservation and enhancement of Kentucky’s forest resources and for providing assistance to Kentucky’s 121 conservation districts.

• Office of Nature Preserves
• Manages the cabinet’s rare species and natural areas management programs

• **Public Service Commission (PSC)**
  - The PSC is responsible for all issues dealing with natural gas and electrical service, including utilities normally considered non-jurisdictional.
  - The PSC is responsible for natural gas pipelines and electric transmission issues.

• **State Energy Office within Energy and Environment Cabinet (SEO-EEC)**
  - The SEO-EEC serves as coordinator for ESF-12, and is responsible for all issues dealing with natural gas products and petroleum industries [all liquid petroleum fuels and liquid petroleum gas (LPG)].
  - The SEO-EEC will be the primary agency responsible for monitoring, collecting, analyzing, and disseminating information on energy networks with the Commonwealth.
  - The SEO-EEC will not normally act in a direct management capacity during an energy emergency, but will provide information and assistance to agencies providing direct assistance.
  - The SEO-EEC will coordinate the Energy Assurance Advisory Group.
  - The SEO-EEC and the PSC provide staff to the SEOC as needed.
  - When required, the SEO-EEC assign ESF-12 Coordinators to the Federal JFO as described in the NRF.

**Local Government Representatives**

• County governments are responsible for the coordination of all energy resources within their respective areas in coordination with the SEOC.
• Each county judge/executive or mayor of an urban county government will coordinate energy resources and supplies during an emergency through the SEOC.

• Government representatives oversee local or regional energy emergency plans.

Supporting Agencies
• All supporting agencies for this ESF will provide information and resources as required by the ESF 12 Coordinator.

• Supporting agencies will ensure their representatives are properly trained and exercised on the plans and procedures relating to their work.

• When requested, support agency representatives will conduct ESF 12 support activities as identified by the Secretary of the EEC.

At all phases of an energy emergency, the SEOC is the primary point of coordination and must be advised of all assistance provided. The SEOC and appropriate law enforcement and emergency response agencies must be immediately alerted should events deteriorate to the extent that citizens and property within the Commonwealth are exposed to greater risk.

Energy Assurance Advisory Group
The Energy Assurance Advisory Group is comprised of public sector advocates, local government representatives, supporting state agencies, private sector associations, public sector association, industry and utility partners, along with relevant federal and state associations.

• The Group will meet annually to review the Energy Security Plan and at the request of the EEC Secretary as issues arise.

• Each member is responsible for communicating to the SEO-EEC of energy-related disruptions, events, needs, or concerns.

• Each member is responsible for understanding the functions, roles and responsibilities of ESF-12.

Energy Assurance Advisory Group Members:

EEC Primary Agencies

Support Agencies
Kentucky Public Service Commission

Office of Attorney General (OAG)

- The OAG serves as a primary support agency where it represents interests of the public. OAG deals with issues involving price gouging for all energy sources except for utilities under the jurisdiction of the PSC.

Private and Public Associations

- Kentucky Municipal Utility Association
- Kentucky Oil and Gas Association
- Kentucky Gas Association
- Kentucky Coal Association
- Kentucky Utility Information Exchange
- Kentucky Association of Manufacturers
- Kentucky Chamber of Commerce
- Kentucky Chapter of American Petroleum Institute
- Kentucky Propane and Gas Association
- Kentucky Petroleum Marketers Association
- Kentucky Industrial Utility Customers
- Kentucky Clean Fuel Coalition
- Kentucky Association of Counties
- Kentucky League of Cities
- Kentucky Council of Area Development Districts
- Kentucky Association of Electric Cooperatives
- Kentucky Rural Water Association
- Kentucky Motor Trucking Association
- Kentucky Emergency Management Association
- Red Cross

Industry Representatives

- Energy industries (mining, extraction, generation, production, transmission, and distribution, transportation, wholesale and retail) are responsible for operating their systems and facilities to provide the maximum possible service within their capabilities, and fulfill essential needs as specified by appropriate governmental authorities. This includes responsibility for management, continuity, personnel and facility protection,
conservation of supplies, restoration of damaged facilities, and the expansion or improvement of systems as practical and as necessitated under emergency conditions.

- To carry out these responsibilities, a representative of the major private sector industries operating in Kentucky will serve on the Energy Assurance Advisory Group and will recommend priorities, provide guidance and develop solutions.

- Operational control of the energy industries will remain with the responsible officials of the industry.

The SEO-EEC will serve as the coordinating body to assure all ESF-12 functions outlined in the SEOP are accomplished. Each organization noted in ESF-12 has essential responsibilities that are critical to the Kentucky Energy Security Plan, and the SEO-EEC is responsible for organizing and coordinating this effort.

The ESF-12 also offers guidance as to how and when agencies will participate in responding to disruptive or emergency energy situations. ESF-12 also offers a broad concept of operation from preparedness to recovery. Each phase suggests general activities to be carried out during that phase.

2.0 Organization and Management

2.1 Organization

In the event of an energy emergency in Kentucky, the following agencies are the responsible parties involved in identifying, addressing and resolving the occurrence:

- The Governor’s Office
- Kentucky Division of Emergency Management
- State Energy Office in the Energy and Environment Cabinet
- Public Service Commission
- Energy Assurance Advisory Group
- Kentucky Government Agencies

Not every occurrence will require the involvement of all agencies. Each group works independently to manage specific and isolated events without the assistance of other groups.
Conversely, each group works in a cooperative and consolidated manner to address emergencies when they occur.

In the event of a declared emergency, the chain of command and assignment of responsibilities follows in the order as outlined above. In addition to the state agencies and resources listed above, the Commonwealth of Kentucky will seek information and assistance from groups outside of state government. These groups will include primary energy suppliers, trade associations, transportation providers, pipeline companies and other relevant organizations. Input from this diverse group is helpful in determining the type and scale of the emergency and in the planning of the appropriate response.

Energy Emergency Response contacts can be found in Appendix C.

![Energy Emergency Command Chart]

**2.2 Governor’s Office**

The ultimate authority to respond to any emergency resides in the Governor of the Commonwealth of Kentucky. In accordance with KRS Chapter 39A.100, the governor may declare an emergency and assume direct operational control of all disaster and emergency response forces in the Commonwealth. With the exception of firearms and ammunition, the Governor may secure any needed resource in the state, including means of transportation and communication, fuel, food, clothing, medicine, and buildings.
Short of declaring an emergency, the Governor may also take necessary actions to mitigate any situation that, without intervention, may possibly escalate into an emergency. The Governor can ask the public to voluntarily conserve electricity, gasoline, and other energy sources in times of minor energy shortfalls. Likewise, in times of a more severe energy crisis, the Governor has the authority to issue mandatory conservation and usage measures.

In times of an emergency, the Governor is the final communication link, acting as the point of contact with the federal government and other state governments. In addition, the public looks to the Governor for critical information and general reassurance when difficulties arise.

2.3 Kentucky Division of Emergency Management

The Director of the Kentucky Division of Emergency Management is the Governor’s designated representative to coordinate the Commonwealth’s response to all state emergencies. The Kentucky Division of Emergency Management (KYEM) is a division of the Kentucky Department of Military Affairs. KYEM functions and roles are dictated in Chapter 39A of the Kentucky Revised Statues (Appendix B). It has two primary mission statements.

**Mission 1:** To protect the Commonwealth from all situations that could result in a loss of life or loss of property. To establish and maintain world class programs focusing on education and preparedness, community restoration, communications, service coordination, planning, preparation, mitigation, response and recovery.

**Mission 2:** To protect and restore our Commonwealth from all forms of dangers through effective preparation, mitigation, planning, training, response and recovery operations using effective communications, collaboration and coordination techniques.

KYEM is the lead state agency solely dedicated to carrying out mitigation, preparedness, and response and recovery related to actual or potential emergency activities in the state. KYEM’s main office is located on the Boone National Guard Center in Frankfort. It also has 10 Area Response Offices located throughout the state. In addition, each county in the state has an Emergency Management Director.

Throughout the Commonwealth, the Kentucky Division of Emergency Management (KYEM), as outlined in KRS 39A and 106 KAR 1:210 and 106 KAR 1:220, is responsible for coordination of emergency response/relief/recovery training and exercises in preparation for natural and manmade disasters such as tornadoes, storms, earthquakes, hazardous material incidents, as well as acts of terrorism involving weapons of mass destruction.
For energy emergencies that are large scale, extended duration, or severe specific incidents all other agencies in the Commonwealth will actively support KYEM in response to the incident.
2.4 State Energy Office of the Energy and Environment Cabinet

The State Energy Office of the Energy and Environment Cabinet has many roles and functions. SEO-EEC has direct responsibility for development of Energy Security and energy emergency management planning in the state. The SEO-EEC’s energy mission is to support the utilization of all of Kentucky’s energy resources for the betterment of the Commonwealth while protecting and improving our environment.

Staff within the SEO-EEC are responsible for monitoring, advising, and implementing programs and policies to meet the Governor’s energy strategy or state-led energy initiatives for the Commonwealth. The office does this through grant management, data and modeling analysis, education and outreach, and policy support to regulatory agencies. In addition to working directly with the energy commodity producers, the SEO-EEC also works with the companies that transport and deliver energy resources to processors and consumers.
Along with planning and participation in policy directives for all energy sources, the SEO-EEC has direct responsibility for the coordination of petroleum fuels – propane, heating oil, kerosene, gasoline and diesel fuels. The SEO-EEC has the responsibility to facilitate the flow of information among and between state, federal, and non-governmental agencies during emergency energy situations, as well as the development and maintenance of the Energy Security Plan.

While the Energy Emergency Assurance Coordinator (EEAC) is the primary point of contact for managing and responding to energy emergencies in the state, it requires a team effort to provide the level of knowledge necessary to oversee many emergencies. This can be due to the many disciplines the emergency crosses or the rapidity at which information is required to respond efficiently. The EEAC in each state has the responsibility to communicate and share information with other states in the impacted region when a multi-state energy emergency occurs under an agreement supported by DOE, NGA, NASEO, NARUC and NEMA.

The SEO-EEC will respond to energy emergencies, especially those of a catastrophic nature using a team concept in response to energy emergencies. Individuals may vary depending on the situation, but the core team will consist of the following; agency head; Energy Security coordinator; data analyst; and public information officer.

This core team will collectively gather information, analyze the emergency, access available resources, and prepare situational reports. The team will also provide information to and make recommendations to the Energy Assurance Advisory Group (EAAG).

The Kentucky SEO-EEC is responsible for initiating ESF-12 during times of energy emergencies. The SEO-EEC will work together with KYEM and all energy emergency partners to address any energy deficiency in the state. SEO-EEC is the primary body to assure all Kentucky emergency energy partners are aware of circumstances and coordinating their efforts to solve any energy emergency.

2.5 ESF-12

Emergency Support Function 12 (ESF-12) as outlined in Section 1.5 is the primary Emergency Support Function in the Kentucky State Emergency Operations Plan that defines how energy related-emergencies in Kentucky will be handled. The tasks and activities related to ESF-12 are coordinated and carried out by the State Energy Office in the Energy and Environment Cabinet,
(SEO-EEC). These tasks and activities are supported by information and communication from other EEC agencies and the PSC.

The Department of Energy CESER has developed an ESF 12 “Playbook” that provides a starting point for energy emergency response planning, including a framework for evaluating energy emergencies, guidance and templates for emergency response actions, and other supplemental planning, monitoring, and response resources. The Playbook is intended to provide guidance on how and when to utilize authorities and response actions detailed in State Energy Security Plans.

The ESF 12 Playbook can be found in attachment # 1 of Appendix A.

2.6 Public Service Commission

The Kentucky Public Service Commission (PSC) is a three member administrative body with quasi-legislative and quasi-judicial duties and powers. The PSC regulates over 1,100 utilities in the state. It is funded by an assessment, paid by these utilities, based on their annual gross intrastate revenues. The PSC performs its regulatory functions through issuance of written orders, following adjudicative and rulemaking procedures. Specific citations can be found in KRS Chapter 278 and administrative regulations promulgated by the Commission.

The mission of the PSC is to foster the provision of safe and reliable service at a reasonable price to the customers of jurisdictional utilities while providing for the financial stability of those utilities by setting fair, just, and reasonable rates, and supporting their operational competence by overseeing regulated activities.

The Commission regulates the intrastate rates and services of investor-owned electric, natural gas, telephone, water and sewage utilities, customer-owned electric and telephone cooperatives, water districts and associations, and certain aspects of gas pipelines. The following are some of the areas for which the Commission has regulatory responsibility:

- Rate increase or reduction.
- Expansion or reduction of utility service boundaries.
- Construction and operation of utility facilities.
- Meter accuracy.
- Operating conditions of a utility.
- Management audits.
• Valuation of utility property.
• Natural gas and coal purchasing practices.
• Issuance or assumption of securities by a utility.
• Consumer complaints.
• Compliance with service and safety regulations.

The PSC is also responsible for oversight of regulated electric and natural gas utilities during any energy emergencies. The SEO coordinates information on non-regulated utility interruptions during an event. Specific reporting requirements (807 KAR 5:006, Section 26 and 27) are currently in place for the regulated electric utilities. Section 27 (c) Loss of service for four (4) or more hours to ten (10) percent or 500 or more of the utility’s customers, whichever is less must be reported to the PSC. Information includes the number of customers without service, probable cause of the failure, personnel and resources dedicated to the problem and an estimated time of service returning. A map of the Electric Distribution Service Areas can be found in Section 6.1. A PSC outage report template can be found at the end of the Disruption Tracking Section, 5.4. Utilizing the PSC reporting system and Eagle-I, the PSC and SEO form a coordinated situational awareness of statewide outages along with routine communication with regulated and non-regulated utility partners through Ready-Op.

2.7 Energy Assurance Advisory Group (EAAG)

The Kentucky Energy Assurance Advisory Group (EAAG) is composed of public-sector advocates, local government representatives, supporting state agencies, private-sector associations, public-sector associations, industry and utility partners, along with relevant state and federal associations.

The organizations on the EAAG are responsible for communicating information and coordinating resources to their constituents and vice versa. These organizations will also represent the EAAG and their constituencies at regional and national meetings that deal with the same type of energy issues. The EAAG periodically meets to discuss energy issues and policies that affect the state.

Detailed responsibilities of the EAAG are contained in ESF-12 (Section 1.5).
2.8 Kentucky Agencies

The **Cabinet for Health and Family Services (CHFS)** provides funding and program oversight for the **Low-income Home Energy Assistance Program (LIHEAP)**, while the **Kentucky Housing Corporation (KHC)** provides program oversight for the **Weatherization Assistance Program (WAP)** and coordinates community action agency and citizen advocacy issues.

The **Office of the Attorney General (OAG)** assists in customer complaints, consumer protection, and issues requiring legal assistance. It also investigates price and service complaints, except for specific price complaints against utilities under the jurisdiction of the PSC.

The **Department of Agriculture’s** responsibilities include working with agricultural producers and commodity groups to monitor fuel or electricity disruption effects within sector such as events affecting propane for the poultry industry or other industry impacts. In addition, the Department is responsible for supporting accurate weights and measures of fuel, and assisting with Reed Vapor Pressure (RVP) waivers.

The **Kentucky Department for Public Health (DPH)** is responsible for developing and operating state public health programs and activities for the citizens of Kentucky. The mission of DPH is to improve the health and safety of people in Kentucky through prevention, promotion and protection.

The **Department of Aging and Independent Living (DAIL)** in the Cabinet for Health and Family Services is the designated State Unit on Aging under the Older Americans Act. Their mission is to develop community-based systems of care that foster independence and quality of life of older persons and young functionally impaired adults. Services include Homecare, Adult Day/Alzheimer's Disease Respite, Ombudsman Services, Senior Employment Personal Care Attendant Services, Benefits Counseling, Caregiver support; and other services such as congregate and home-delivered meals and supportive services.

The **Kentucky Transportation Cabinet (KYTC)** serves as the lead agency to determine if waivers of **Federal Motor Carrier Safety Administration (FMCSA)** regulations are appropriate and/or required. Coordination for such waivers will be through the KYTC Department of Vehicle Regulation.

The major mission of the **Kentucky Office of Homeland Security (KOHS)** is to lead the Commonwealth's coordination and collaboration efforts with public and private preparedness
partners to ensure a ready and prepared Kentucky. Specific energy-related tasks for KOHS are related to counter-terrorism, critical infrastructure, buffer-zone protection, and community safety and security and federal-grant administration. The KOHS also has administrative oversight of the Kentucky Intelligence Fusion Center (KIFC). In addition to other security activities, the KIFC serves as a 24/7 traffic and incident-management center that monitors highway construction, maintenance, weather, and other events affecting traffic flow and highway safety.

The Department for Local Government (DLG) assists in the coordination of energy issues and concerns with municipalities and county judges. DLG is particularly adept in the dissemination of information and training of local government officials.

2.9 Federal Agency

States interact with many agencies to help protect citizens or assets during times of energy shortages or emergencies. The federal agency that states generally work with more than any other, in this capacity is the Department of Energy (DOE). The Energy Information Administration (EIA) is the chief federal agency that compiles energy data and statistics. In addition to other energy information, DOE also maintains a secure site, ISERnet, for state agencies and other responders to share information on responding to and planning for energy disruptions.

The Office of Cybersecurity, Energy Security, and Emergency Response, (CESER) mission is to maintain unique and sector-wide situational awareness; to discover and mitigate vulnerabilities and cyber-threats; and to orchestrate response and recovery operations through capacity building, partnerships, research, and information sharing to safeguard against all hazards and protect our nation’s energy system. CESER focuses on emergency planning and response. It is also the primary federal agency for formulating strategies to protect critical infrastructure under the National Infrastructure Protection Plan.

CESER has regional ESF 12 coordinators that facilitate incident coordination across government and with the private sector to enhance response and recovery efforts and coordinates federal capabilities to mitigate the impact of energy disruptions. Formal incident coordination processes and procedures, including the deployment of cyber-assistance capabilities, are aligned with the National Incident Management System (NIMS) and National Response Framework (NRF) in place and are updated. In the event of a cyber-incident, DOE will exercise its emergency authority for
cyber-incidents based on these clearly defined processes and procedures. Ongoing activities include training, exercises, and information sharing.

DOE Environment for Analysis of Geo-Located Energy Information (EAGLE-I) system is an interactive geographic information system (GIS) that allows users to view and map the nation's energy infrastructure and obtain near real-time informational updates concerning the electric, petroleum and natural gas sectors within one visualization platform. EAGLE-I provides capabilities for monitoring energy infrastructure assets, reporting energy outages, displaying potential threats to energy infrastructure, and coordinating emergency response and recovery. EAGLE-I is a tool developed by a set of institutions from the United States that enables users to locate scientific resources around their country. It uses an ontology to map the resources (such as scientific equipment) to their location, facilitating reuse and collaboration.

The following tables provide an overview of the many federal departments and agencies that play a role in energy security. Many of these agencies have roles and responsibilities that extend beyond the energy sector. Each agency’s energy-related activities have been categorized as applying to electricity, liquid fuels, or natural gas. Agencies that safeguard the cybersecurity and physical security of energy infrastructure are also indicated.

Agencies’ energy security activities may involve:

- Energy emergency preparedness and response, including hosting and participating in preparedness planning and exercises and deploying responders or resources during an emergency event.

- Information sharing and situational awareness, including publishing data and threat information and issuing situation reports during emergency events.

- Development and enforcement of standards and regulations for energy industry safety and security. During emergency events some of these standards and regulations may be waived to facilitate faster response and restoration.
<table>
<thead>
<tr>
<th>Department or Agency</th>
<th>Sector</th>
<th>Preparedness &amp; Response</th>
<th>Situational Awareness</th>
<th>Standards &amp; Regulations</th>
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<tr>
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<td>Department or Agency</td>
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<tr>
<td><strong>White House</strong></td>
<td>The White House—particularly the National Security Council—participates in public briefings and interagency situational awareness activities. The President also has the authority to declare a national state of emergency.</td>
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</tbody>
</table>
| **Department of Homeland Security (DHS)** | Federal Emergency Management Agency (FEMA)  
FEMA coordinates federal incident response and recovery activities. FEMA’s duties during an event include assisting the President in carrying out the Stafford Act, operating the National Response Coordination Center (NRCC), supporting all Emergency Support Functions (ESFs) and Recovery Support Functions (RSFs). FEMA mission assigns the Defense Logistics Agency (DLA) to provide fuel support to federal responders and, if requested, SLTT responders and critical infrastructure. FEMA funds Public Assistance (PA) disaster funds, hazard mitigation projects through the Building Resilient Infrastructure and Communities (BRIC) Program, Hazard Mitigation Grant Program (HMGP), and others. |
<p>| Cybersecurity and Infrastructure Agency (CISA) | CISA leads the national effort to understand, manage, and reduce risk to cyber and physical infrastructure. CISA manages the Pipeline Cybersecurity Initiative, leveraging expertise from government and private partners to identify and address cybersecurity risks to pipeline infrastructure. CISA publishes best practices for cybersecurity protection. During a cyber incident, CISA assists impacted infrastructure, helps investigate the responsible actors, and coordinates the national response to significant cyber events. |
| U.S. Coast Guard                          | The U.S. Coast Guard is the principal federal agency responsible for maritime safety, security, and environmental stewardship in U.S. ports and inland waterways used for the movement of energy products, including petroleum, natural gas, and coal. The Coast Guard reviews and approves security assessments and security plans developed by vessel owners and terminal operators, and inspects terminals for compliance with security requirements. The Coast Guard’s role is particularly important during hurricanes and other severe weather that can disrupt energy supplies (primarily liquid fuels) into and out of U.S. ports. |</p>
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<th>Department or Agency</th>
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<tr>
<td>Transportation Security Administration (TSA)</td>
<td><strong>TSA</strong> oversees the physical security and cybersecurity of all U.S. pipelines. TSA issues directives for owners and operators of pipelines to better secure pipelines against cyberattacks. TSA also oversees security at marine ports, where oil and gas marine terminals, petroleum refineries, and other energy infrastructure may be located. TSA conducts background checks and issues federal identification cards (called <strong>TWIC® cards</strong>) to workers accessing secure areas within port boundaries, including fuel truck drivers, refinery workers, and other energy industry workers. TSA may waive TWIC requirements during energy emergencies to facilitate energy restoration and response activities.</td>
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<tr>
<td>CZM2 (CBP)</td>
<td><strong>CBP</strong> is the primary federal agency tasked with ensuring the security of the nation’s borders. CBP is responsible for enforcing and administering laws and regulations to control and oversee vessel movements in to, out of, and between U.S. ports. CBP enforces the Merchant Marine Act of 1920, also called the <strong>Jones Act</strong>, which generally prohibits the transportation of merchandise between two U.S. ports in any vessel not built in, documented under the laws of, and owned by citizens of the United States. Applications may be made to CBP for the Secretary of Homeland Security to grant a Jones Act waiver, which can help facilitate the delivery of fuel and equipment during energy shortages.</td>
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<tr>
<td>U.S. Department of Energy</td>
<td><strong>CESER’s</strong> mission is to enhance the security of U.S. critical energy infrastructure to all hazards, mitigate the impacts of disruptive events and risk to the sector overall through preparedness and innovation, and respond to and facilitate recovery from energy disruptions in collaboration with other federal agencies, the private sector, and State, local, tribal, and territory governments. CESER’s preparedness and response activities include SLTT capacity building, energy security and resilience planning, hosting energy emergency exercises and deploying ESF-12 responders to impacted regions during emergencies. CESER facilitates interagency coordination, shares situational</td>
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<td>Department or Agency</td>
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<td>awareness products, and provides emergency response support to SLTT governments.</td>
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<td>CESER also advances research, development, and deployment of technologies, tools, and techniques to reduce risks to the Nation’s critical energy infrastructure posed by cyber and other emerging threats.</td>
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<td>CESER administers programs that can be used to mitigate impacts to energy infrastructure and energy supply, and to provide resources during energy emergencies:</td>
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<td>• The <strong>Federal Power Act Section 202(c)</strong> grants DOE the power to temporarily order connections of facilities, and generation, delivery, interchange, or transmission of electricity during grid emergencies.</td>
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<td>• The <strong>Strategic Petroleum Reserve</strong> is a federally owned emergency supply of crude oil. Volumes can be released to mitigate the impact of crude supply disruptions.</td>
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<td>• The <strong>Northeast Home Heating Oil Reserve</strong> and <strong>Northeast Gasoline Supply Reserve</strong> provide emergency supplies of heating oil and gasoline, respectively.</td>
</tr>
<tr>
<td>Office of Electricity (OE)</td>
<td><strong>OE</strong> provides national leadership to ensure that the Nation’s energy delivery system is secure, resilient and reliable. Through research and development, OE develops new technologies to improve electric infrastructure. OE also oversees the Federal and state electricity policies and programs that shape electricity system planning and market operations.</td>
</tr>
<tr>
<td>Office of Enterprise Assessments</td>
<td>The <strong>Office of Enterprise Assessments</strong> oversees four federal Power Marketing Administrations (PMAs) - Bonneville Power Administration (BPA), Southeastern Power Administration (SEPA), Southwestern Power Administration (SWPA) and Western Area Power Administration (WAPA) – that operate electric systems and sell the electrical output of federally owned and operated hydroelectric dams in 34 states.</td>
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<tr>
<td>U.S. Energy Information</td>
<td><strong>EIA</strong> collects, analyzes, and disseminates independent and impartial energy information to promote sound policymaking, efficient markets, and public understanding of energy and its</td>
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<td>Department or Agency</td>
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<tr>
<td>Administration (EIA)</td>
<td>interaction with the economy and the environment. EIA’s data can be used in energy security planning and energy emergency response activities. EIA publishes state energy profiles, data products related to energy supply, demand, infrastructure, and prices, as well as GIS maps.</td>
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<tr>
<td>Federal Energy Regulatory Commission (FERC)</td>
<td>FERC is an independent agency that regulates the interstate transmission of electricity, natural gas, and oil. FERC’s role includes oversight of the transmission and wholesale sale of electricity in interstate commerce, transportation of oil by pipeline in interstate commerce, and proposals to build liquefied natural gas (LNG) terminals and interstate natural gas pipelines as well as licensing hydropower projects. During energy emergencies, FERC also has emergency authority under the Interstate Commerce Act to direct companies to provide preference or priority in transportation, embargoes, or movement of traffic. This authority can be used to direct interstate pipeline operators to prioritize shipments of specific fuels to address shortages.</td>
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<tr>
<td>U.S. Department of Transportation</td>
<td><strong>Federal Motor Carrier Safety Administration (FMCSA)</strong></td>
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<tr>
<td>Federal Motor Carrier Safety Administration (FMCSA)</td>
<td>FMCSA sets safety requirements for interstate commercial drivers, such as hours of service requirements limiting how long drivers can be on the road before a mandatory break. During energy shortages, FMCSA can waive these requirements to facilitate the delivery of specific energy products, most often liquid fuels, or to facilitate the movement of utility crews, trucks, and other resources involved in the restoration of electric power.</td>
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<tr>
<td>Pipeline and Hazardous Materials Safety Administration (PHMSA)</td>
<td>PHMSA regulates pipelines and rail tank cars to advance the safe transportation of petroleum, natural gas, and other hazardous materials. The agency establishes national policy, sets and enforces standards, educates, and conducts research to prevent incidents. The agency also prepares the public and first responders to reduce consequences if an incident does occur. During pipeline incidents (explosions or spills), PHMSA investigates and issues corrective action orders to pipeline operators before pipeline service can resume. During energy shortages, PHMSA can issue emergency special permits and</td>
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<th>Department or Agency</th>
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<td>waivers of certain regulations to facilitate the pipeline supply of fuel to the affected region. PHMSA also regulates rail tank cars that carry petroleum, biofuels, or liquefied natural gas.</td>
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<tr>
<td>U.S. Environmental Protection Agency (EPA)</td>
<td>EPA sets standards for certain fuels, including regulating the vapor pressure of gasoline, requiring reformulated gasoline in certain markets, and specifying the sulfur content in diesel fuel. These fuel specifications can be waived during emergencies to facilitate the supply of fuel into the affected region, or to provide fungibility of available supply within the affected region. EPA also regulates air emissions from energy infrastructure, including power generating facilities and fuel storage terminals. During events, EPA may choose not to enforce these regulations to facilitate power supply and fuel supply in the affected region.</td>
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<tr>
<td>Internal Revenue Service (IRS)</td>
<td>IRS collects federal motor taxes on diesel fuel used for on-highway transportation. Diesel used for off-highway purposes (heavy machinery, generators, farm equipment, etc.) is not subject to tax and is dyed red. In coordination with EPA, the IRS can choose to not collect the penalty typically imposed on using non-highway diesel in on-road vehicles (although the IRS still collects tax on this fuel).</td>
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<tr>
<td>Department of Defense (DOD)</td>
<td>USACE assists FEMA during disaster response, including installing generators and delivering generator fuels in communities through its Temporary Emergency Power Mission and sending responders to assist in disasters and provide situational awareness.</td>
</tr>
<tr>
<td>U.S. Nuclear Regulatory Commission (NRC)</td>
<td>The NRC is involved in emergency preparedness and response involving nuclear facilities or materials. The NRC also publishes a daily status report on all nuclear power reactors.</td>
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<tr>
<td>U.S. Department of Justice (DOJ)</td>
<td>The FBI leads investigations into cyber attacks and intrusions. The FBI collects and shares intelligence and engages with victims while working to unmask those committing malicious cyber activities.</td>
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### Department or Agency

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<th>Department or Agency</th>
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<tr>
<td>U.S. Department of the Interior (DOI)</td>
<td>Bureau of Safety and Environmental Enforcement (BSEE)</td>
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</table>

BSEE has responsibility for the safety of the environment and conservation of offshore resources. BSEE administers the [Oil Spill Preparedness Program](#) and provides support for [oil spill response efforts](#). During hurricanes and other inclement weather in the Gulf of Mexico, BSEE publishes data on the offshore oil and gas rigs that have been evacuated, as well as the amount of production that has been temporarily shut in. BSEE also leads the development of workplace safety and environmental compliance strategies for [offshore renewable energy projects](#) on the Federal Outer Continental Shelf.

### Other Information Resources

<table>
<thead>
<tr>
<th>Resource: CESER Energy Waivers Library</th>
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<tr>
<td>CESER’s <a href="#">Energy Waivers Library</a> provides additional detail on regulatory relief granted by federal agencies during energy disruptions. The library also lists contact information for each agency and provides examples of past uses of each waiver.</td>
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<tr>
<th>Resource: CESER Roles and Authorities</th>
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<tr>
<td>CESER’s <a href="#">Roles and Authorities</a> webpage outlines the various executive branch and DOE authorities that establish CESER’s role in securing the Nations’ energy infrastructure, maintaining situational awareness, discovering and mitigating cyber threats, and orchestrating response and recovery operations.</td>
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<td>For more detailed descriptions of federal agency roles during a long-term power outage, refer to <a href="#">Table 10: Roles and Responsibilities in a Long-Term Power Outage Incident</a> in FEMA’s <a href="#">Power Outage Incident Annex</a> (2017).</td>
</tr>
</tbody>
</table>
Not listed in the table above but nonetheless critical to state coordination are the agencies listed below.

The **U.S. Department of Agriculture (USDA)** is responsibilities include propane for crop drying, protecting livestock, and supporting accurate weights and measures. The **Rural Development Utilities Program (RDUP)** is also housed at USDA. The RDUP provides funding for and tracks energy consumption data for rural electric cooperatives.

The **U.S. Department of Commerce (DOC)** is an excellent resource for demographics used in developing emergency planning documents. DOC also houses the **Bureau of Ocean Energy Management, Regulation and Enforcement (BOEMRE)** (formerly the Mineral Management Service) and the **National Oceanic & Atmospheric Administration (NOAA)**. The BOEMRE regulates the oil and gas production fields in the Gulf of Mexico. NOAA provides weather-related information including time-sensitive data for tracking hurricanes, wildfires, winter storms, and other emergencies.

### 2.10 Regional Coordination

**Energy Emergency Response**

The **Energy Emergency Assurance Coordinators Program** (EEAC) is a cooperative effort between the U.S. Department of Energy’s (DOE) Office of Cybersecurity, Energy Security, and Emergency Response (CESER), the National Association of State Energy Officials (NASEO), the National Association of Regulatory Utility Commissioners (NARUC), the National Governors Association (NGA), and the National Emergency Management Association (NEMA).

The EEAC Program provides states with a means of sharing and receiving credible, accurate, and timely information with other states and DOE leading up to and during energy emergencies.
Structured communications are essential for understanding the severity, magnitude, and consequences of energy disruptions regardless of the causes.

EEACs serve as points of contact for DOE in the event of an emergency. Membership is made up of representatives from state energy offices, public utility commissions, state ESF-12 responders, emergency management agencies, homeland security agencies, local governments, and governors’ offices. Additional guidance can be found here.

Kentucky state energy office has designated a primary and secondary EEAC contact, who have planning and/or response roles during energy emergencies. These individuals are registered on ISERNet, which DOE hosts. States should review and update their EEAC contacts annually.

**NASEO Energy Security Committee**

KY SEO is an active member of the NASEO Energy Security Committee, a State Energy Office-led committee which provides technical assistance, peer-to-peer learning, resources, and logistical support to State Energy Offices in support of their energy emergency response, energy security, resilience, and hazard mitigation activities. NASEO hosts two monthly calls which contribute to regional coordination and information-sharing. The first, NASEO’s Energy Security Committee Calls, provide an opportunity for participating State Energy Offices to learn about innovative and novel approaches and resources for energy security planning and energy emergency response planning. They also serve as an opportunity to solicit State Energy Office input on regional and national energy security priorities. The second call, NASEO’s State Hazards and Operations Rundown Call, is a round-robin style forum wherein State Energy Offices provide updates to the Committee on ongoing energy emergency responses in which the state is involved, including tactics, best practices, and lessons learned. It also serves as a regular forum for State Energy Offices to share information pertaining to imminent, expected, or ongoing hazards, which allows for proactive regional coordination and information-sharing.

**National Response Framework**

In 2008, the U.S. Department of Homeland Security released the National Response Framework (NRF), which establishes a comprehensive approach to preparing and providing a unified response to disasters and emergencies. It describes specific authorities and best practices for managing incidents that range from the serious but localized to large-scale terrorist attacks or catastrophic natural disasters.
A foundational principle upon which the NRF rests is engaged partnership across all jurisdictional levels—federal, state, and local. Such partnership provides unity of effort that respects jurisdictional authorities and operational capabilities and ensures efficient incident management and effective use of resources.

During energy disruptions and emergencies, the U.S. Department of Energy (DOE), as the Federal lead for Energy through Emergency Support Function 12 – Energy (ESF-12) provides coordination across local, state, tribal, territorial and federal government entities; nongovernmental organizations; and the private sector to enhance response and recovery efforts. In addition to conducting regular touchpoints with industry entities and the Federal interagency, DOE achieves this by either hosting regional coordination calls for state energy entities, or participating in regional coordination and information-sharing calls for State Energy Offices hosted by the NASEO Energy Security Committee prior to and during energy emergencies. KY SEO, as a member of the EEAC and the NASEO Energy Security Committee, participates in these calls to share and receive information with US DOE CESER and impacted states in the impacted region.

DOE also provides timely and accurate situational awareness through the release of event-specific and monthly Situation Reports (SitReps), which are designated as Official Use Only. KY SEO, as a member of the EEAC, is a recipient of and contributor to these SitReps, which provide for a common operating picture in regions impacted by hazards and whose energy security, delivery, or infrastructure systems have been compromised.

**Regional Tabletop Exercises**

KY SEO participates in energy emergency preparedness exercises, many of which are regional in nature and involve a multitude of State Energy Offices, State Emergency Management, industry, and federal participants. These exercises have allowed for KY SEO to review, validate, and critique its energy emergency response plans, policies, and procedures, including the Energy Security Plan, the State Emergency Operations Plan, and the Continuity of Operations (COOP) Plan.

These exercises also serve as unique opportunities for participants to expand their energy emergency response networks within their region, and explore robust, hypothetical but realistic, scenarios that assist in regional preparedness and continuous improvement. In recent years, KY SEO has participated in the following exercises:
3.0 Emergency Operation Design Concept

3.1 Emergency Operation Concept

A perfect system for the management of energy emergencies does not exist. Potential emergencies are so numerous that it would not be practical to prepare response plans for all possible scenarios. Effective Energy Security preparedness and emergency response management can be achieved through meticulous advanced preparation. This section outlines the Commonwealth’s approach to effectively manage energy resources under a diverse set of potential threats.

The National Association of State Energy Officials (NASEO) has compiled State Energy Assurance Guidelines. Kentucky’s Plan is based around these guidelines. “Quick Guidelines: Ten Things You Should Know to be Prepared”, which are contained within NASEO’s guidelines are outlined below:

- Make sure you and your staff are prepared to deal with the needs of policy makers.
- Know your state’s energy profile and interdependencies.
- Know the geography and demographics of your energy infrastructure.
- Know your key government and energy contacts.
- Maintain a good working relationship with private and public sector contacts.
- Be prepared to work with the media.
- Know the legal authorities that support your response.
- Understand how you can effectively respond.
- Maintain an alternative budget for emergencies.
Keep your Energy Security plans up to date.

The Department of Energy has released an Energy Security Plan framework developed to provide clarity and detail on the six elements outlined in Section 40108 of the Infrastructure Investment and Jobs Act (IIJA) hereafter referred to as the Bipartisan Infrastructure Law, “BIL.” The U.S. Department of Energy’s (DOE) goal is to support states and provide additional clarification beyond the text of the BIL.

The framework provides a logical flow of information, organizing the six elements into practical sections that reduce redundancies. DOE understands that states are working from existing energy security plans and that each of those plans is different. DOE anticipates that states will use different approaches to address the six elements described in the BIL, and is intended to provide examples and to serve as a reference only.

The Guidelines and Framework can be found in Appendix D, attachment #1.

Administration of the Plan is based heavily on information acquisition, definition of organizational responsibilities, and the efficient movement of information. Specific information will be compiled on the state’s overall energy system through the Kentucky Energy Profile. The Profile addresses the types and amounts of fuels used, fuel source, and the sectors where they are used. It will also examine the generation, transmission, and distribution systems for the various power sources. Specific attention is also paid to the end uses of energy supplies in the Commonwealth. Obtaining accurate information is also vital to assessing the vulnerabilities and consequences that exist at all points in the system.

In order for information from the Profile to be useful, it must be applied. In the case of energy management, organizational responsibilities are divided among many governmental agencies, private businesses, and support organizations. The Energy Security Plan is a reference that identifies which group or organization has primary responsibility or can help resolve a specific energy issue or concern. Organizational roles and responsibilities are defined along with the provision of contact information for the key personnel responsible for the operation of the group.

Beyond the collection of information and definition of organizational responsibilities, there is the need to move and share information during an emergency. The coordination and provision of a continuous flow of accurate information among appropriate agencies and industry is vital during an energy emergency.

This Energy Security Plan does not attempt to alter current agency roles or functions but instead, to facilitate the free flow of information and data between agencies for use during emergencies.
Through the early identification, coordination, and continual sharing of information, energy issues and concerns can be resolved efficiently and effectively, and at the lowest operational level.

Information concerning potential energy emergencies must be channeled and shared within the Commonwealth and among all providers. This free exchange of information will aid in helping all participants maintain perspective on the energy situation. See section 4.3 for communication protocol.

3.2 Continuity of Operations

The Energy and Environment Cabinet (EEC) has essential operations that must be performed or rapidly resumed in a disaster or emergency. While the impact of an incident cannot be predicted, planning for operations under such conditions may mitigate the effects of the disaster or emergency on people, facilities, and EEC services. To that end, the EEC has prepared a Continuity of Operations Plan (COOP) to serve as a guide for sustainment or resumption of essential services affected by a disaster.

This Plan establishes guidance to support EEC essential functions when a disaster or emergency threatens or affects EEC operations to the point that requires changes to the delivery of EEC services or the relocation of EEC personnel or operations. The Plan provides guidance for when the EEC may need to implement COOP activities related to an incident that affects essential functions, roles of staff, facilities, or delivery of services.

This Plan describes how the EEC will execute essential functions during and after a disaster or emergency that disrupts normal operations. This Plan is intended to guide the EEC during an actual incident; however, specific actions will depend on the situation. This Plan serves a consolidated location for critical information related to the delivery of essential functions and the resources that facilitate services.

3.3 Phased Response Contingency

The Commonwealth’s response to energy emergencies is divided into four defined phases. Each phase describes the appropriate level.

- Phase I – Monitoring
- Phase II – Situation Assessment and Preparation
- Phase III – Emergency Response
- Phase IV – Emergency Assessment
The dividing line or time of transition between phases is not precise. While based largely on a quantitative set of criteria, the actual decision to transition between phases is generally qualitative. Based on current circumstances, with input from KYEM and supporting agencies, the Energy Security Coordinator will make the determination on when to move to the next phase. Additionally, while not the typical case, the transition between phases does not necessarily have to follow in numerical order. A severe disaster or terrorist event could easily precipitate an immediate emergency response. It is also possible that the need arises to manage multiple but varied events that warrant designation as separate phases.

![Figure 12: Phases for Managing an Energy Shortage](image)

Detailed energy emergency descriptions of potential issues and proper response actions to each phase are provided below. Initially the Energy Security Coordinator will assess the severity of the emergency, and then determine the appropriate response action to undertake. Successful implementation of one management phase may well prevent the need to implement the next phase.

**Monitoring – Phase I**

Phase I activities are related to general data acquisition and preparation. This phase is the normal state of affairs without energy deficiencies. Activities include: monitoring of state, regional and world energy activities; making and renewing contacts with energy providers and suppliers and government groups; developing new strategies for emergency plan implementation; assisting in the development of regional and local energy plans; revising the
statewide energy profile; updating individual components of the emergency plan; and conducting training exercises for key personnel regarding plan implementation.

**Situation Assessment and Preparation – Phase II**

Phase II activities involve an intensification of the components outlined in Phase I. This phase is fundamentally an early warning stage. Any number of conditions or events (weather, price escalation, human error, etc.) can necessitate preparatory activities.

As information is monitored, particular attention is paid to issues that have the potential to negatively affect the supply and distribution system. The main purpose of the Preparation Phase is to determine the nature, extent, duration, and consequence of any imminent emergency as expediently as possible.

The Energy Security Coordinator, as the designated state point of contact, will intensify data and information collection efforts to ensure the most recent facts are in hand. The SEO-EEC will then analyze the information to establish the potential magnitude and duration of the energy emergency.

If warranted, the Energy Security Coordinator will notify all affected program partners of the current situation. Greater emphasis is placed on continual information sharing and an increased level of dialogue.

If it is determined that a pending emergency does not exist at this point in time, the Energy Security Coordinator can continue to monitor and evaluate at Phase II levels. If this is not necessitated, then efforts can revert to the Monitoring phase.

**Emergency Response – Phase III**

Phase III is a call to action. Emergency response is required when the decision has been made that specific government action is required to ensure the health, safety, welfare and economic well-being of the citizens of the Commonwealth. Should the SEO-EEC determine that market and energy providers are unable to quickly and adequately address this situation without government action; the SEO will review the circumstances and determine the appropriate actions.
Possible actions could range from continued monitoring to declaration of a state of emergency. At a minimum, procedure will continue in an orderly process to follow steps as outlined in this Plan, and the course of action may require implementation of only one specific action or the comprehensive execution of ESF-12.

In addition to Phase 4 activities, the following actions may be implemented:

- Increase the level of communication among state agencies and other affected energy industry participants.
- Employ programs that maximize energy supplies or minimize demand, and closely monitor the situation for desired results. These programs could be either voluntary or regulatory in nature.
- If the emergency is multi-state or national in scale, designated representatives can obtain information on how to share with the EEAC’s through the Energy Emergency Assurance Coordinators (EEAC) website. [https://www.naseo.org/eeac](https://www.naseo.org/eeac). Interested parties can register as EEAC on ISERnet and use the contact list provided to share information. Additional information on the EEAC can be found in 2.10 of this plan.
- Call together with specific or multiple energy management departments or organizations to discuss contingency actions.
- If the implemented actions are ineffective and the situations worsen, it may be necessary for KYEM to recommend to the Governor that they should declare a State of Emergency under KRS Chapter 39A.
- If all resources available to the Commonwealth prove not to be adequate in rectifying the situation, the next option is to request federal assistance through the declaration of a State of Disaster. KYEM would request this from the Governor. KYEM will be the primary agency to coordinate all actions in a state of disaster. The following federal assistance may be requested without disaster declaration: HOS waiver, coast guard ice breaking, and temporary waiver of vehicle fuel air quality requirements, RVP waiver, and use of the [Strategic Petroleum Reserves (SPR)](https://energy.gov/energy-efficiency-conervation/petroleum-reserves-

**Emergency Assessment – Phase IV**

During the Emergency Assessment phase, energy systems and commerce will have, or be well on their way, to returning to normal. The Governor can rescind any formal declarations or voluntary requests at this time. Monitoring activities of the Plan can return to pre-emergency status.
As the emergency is resolved, state and other responding agencies should evaluate all response plans that were implemented to determine the effectiveness of all responses. Evaluations should include:

- A description of the emergency.
- A chronology of the actions taken to rectify it.
- An assessment of the mitigation efforts with detail to the specific actions taken.
- Recommendations for improvement.

Each responding agency should conduct its own evaluation of actions taken during the emergency. The SEO-EEC will review these assessments and examine how they conform to the activities outlined in the Plan.

The primary purpose of the assessment phase is for continuous improvement. After each use of the Plan, whether in practice or real-life application, the system will be revised to make it more effective in the next use.

### 3.4 Emergency Activation Levels

In addition to a phased response plan action, the severity of the emergency is a critical consideration in determining the mitigation response. Determining the appropriate level of action based on the severity of the incident is a crucial step in evaluating the proper emergency response. The following classification system will be used as a guide to aid in shaping the Commonwealth’s response. SEOC activations are based on the level of operational schemes as listed below. SEOC activation does not need to be sequential. For planning purposes, the activation levels do not specifically take into account the percentage reduction in fuels or the duration of the incident, rather it addresses the resources required to remedy the situation.

**Level 5 - Normal Operations:** Level 5 is the normal, day-to-day, SWP duty status. This is the lowest level of an incident or event, and can be generally managed using the Duty Officer (DO) and the Manager on Call (MOC) and does not require deployment of more than one (1) state resource. The incident or event is of limited duration and usually closed within one (1) operational period (12-hours).
Level 4 Modified - Virtual Monitoring: This is for an incident or event that requires a higher level of management than just the MOC and DO but does not require the activation of the SEOC. The Operations Section Chief (OSC), Planning Section Chief (PSC), Kentucky National Guard Joint Operating Center (KYNG JOC), and Area Managers are monitoring the situation virtually through WebEOC. If the event deteriorates, the OSC coordinates with the KYEM Assistant Director for Operations or KYEM Director and recommends a SEOC activation level. The incident or event is of a limited duration and usually closed out within two (2) operational periods.

Level 4: This requires a higher level of management than Level 4 Modified. This level of incident or event usually involves multiple resources but is not a long-term event. A limited formal activation of SEOC structures may be required, but only to maintain situational awareness and adequately report actions taken by deployed assets. SEOC staffing includes, at a minimum, the SEOC Manager, OSC, PSC, KYNG JOC, and an operations officer. The incident or event is of a limited duration and usually closed out within three (3) operational periods.

Level 3 - Partial Activation: This level of incident or event is of greater complexity than the previous levels and requires immediate activation of the SEOC structure to manage multiple resources over an extended period to meet significant needs of local first responders and emergency management agencies. This requires the activation of select ESF representatives and has a significant impact on KYEM Frankfort staff. Deployment of an Incident Management Assistance Team (IMAT) to support local operations may be necessary. The incident is of an extended duration and usually managed through three (3) or more operational periods. The procedures outlined in ESF-12 will be activated and the SEO-EEC will coordinate all activities to assure the duration and intensity of the emergency is minimized.

Level 2 - Full Activation with all State Partners: This level of incident or event requires all ESF state partners. Multiple regional assets across the Commonwealth may provide resources and could include the introduction of a federal resource. The incident is of an extended duration, not being closed out within a clearly defined number of operational periods, and may require the activation of a local/county/state Incident Management Team (IMT) and an IMAT to supplement the SEOC staff and field operations. The SEO-EEC may invite the EEAG to meet and review the pending energy situation, as appropriate. The Plan will help the SEO-EEC to coordinate and resolve energy problems and issues experienced by the citizens and businesses of the Commonwealth.
Level 1 - Full Activation with Federal Partners: This level of incident or event is catastrophic. These incidents significantly affect the Commonwealth and require the full activation of all local, county, and state assets and the full integration of the SEOC with all required federal resources. This type incident spans multiple operational periods, from days to weeks, to possibly months. An earthquake of 5.5 magnitude along the NMSZ is an example of a catastrophic event.

3.5 Utility and Service Provider Response and Restoration Stages

A central tenant to the SEO-EEC ability to assess and support response and restoration is understanding the utility response and restoration process.

Kentucky has a complex network of electric utility providers spanning public and private. The graphic below details the general steps to restoring power.

Figure 13: Steps to restore Electric Grid

During times of a power disruption, it is imperative that local communities understand what the restoration priorities are for the critical infrastructure being affected. Online outage maps can be
conduits for reporting and finding out about the cause of the outage and repair time estimates for the public.

For hazardous liquid and gas pipeline breaks, The Pipeline Association for Public Awareness issues the [Pipeline Emergency Response Guidelines](#). The general steps to a pipeline incident response include:

- Securing the scene
- Identifying the hazard
- Assessing the situation
- Obtaining assistance from trained personnel
- Responding to protect people, property, and the environment and
- Working cooperatively with the pipeline operator

While the pipeline operator concentrates on isolating the pipeline, responders concentrate on isolating and removing ignition sources and moving the public out of harm’s way. The protection of people is always the highest priority. Protective actions are those steps taken to preserve the health and safety of emergency responders and the public during a pipeline incident.

For Natural Gas disruptions, multiple steps require close collaboration between utilities and customers to provide a safe restoration of service. In large-scale interruptions, natural gas supply must be turned off to the affected areas to allow for repairs and to ensure public safety. The graphic below details the general steps to restoring natural gas.
Steps to Restore Natural Gas Disruption

1. Ensure Public Safety, first. Evacuate any residents if necessary, typically lasts only a few hours. The objective is to make the situation safe as soon as possible so residents and building owners can return to their dwellings. If safety is an issue, this process may be expedited with the help of the local fire department.

2. Isolate and Repair. Isolate the point of the leak and shut off gas service in the affected areas, if necessary, and confirm that all meters are turned off, then make needed repairs. This most often involves a small street excavation along the damaged gas main, which can be repaired in just a few hours. More extensive damage can require replacement of the main.

3. Reigniting Process. Once repairs are made, utilities will deploy to affected customers, going from house to house, business to business to relight the pilot light in each location. This personal check may occur within a few hours of the interruption, or it may take longer, as each affected customer must be present in order for a relight to occur. If you’re not home, a door tag is left for a follow-up visit to relight your pilot.

Figure 14: Steps to Restore Natural Gas

4.0 Communication and Public Information

4.1 Introduction

During an emergency, the ability to gather accurate information and disseminate it to responding agencies and the public in general is of utmost importance. When a situation occurs where a lack of information exists on the severity of a crisis, people naturally, assume the worst-case scenario. This reason alone is why a strong integrated public information program is paramount to emergency response management. Presenting timely and accurate information can ease fears by eliminating confusion and uncertainty.

Of equal importance to providing information to the public at large is the necessity to provide timely and accurate information to agencies and individuals actively involved in emergency response management. These groups may include federal, local and state government agencies, first responding organizations, elected officials, energy providers, transportation companies, and charitable and human service groups. In addition to providing information to these groups, it is vital that a system is enacted that allows for the two-way movement of information and data. By establishing a point of contact and enacting basic procedures for managing multi directional
information flows, an environment will be created to ensure that all participants are working together with current and correct data.

While this section addresses the primary functions undertaken by the State Energy Office (SEO) in the management of public communication, it should be noted that once an emergency is declared, primary responsibilities for information accumulation and distribution falls under the direction of ESF-15. Communication management at that point will operate through the Commonwealth Joint Information Center (CJIC). The KYEM Information Officer will serve as coordinator. ESF-15 is found in Annex (A) of the Kentucky State Emergency Operations Plan (SEOP).

4.2 Communication Aims

Since communication is the sharing of ideas or the presenting of information, the fundamental goal of any communication or public relations program is how to do this most effectively. Communication during emergency response management will contain the following guiding principles.

- Present a highly visible and calm front to reduce the possibility of a panic response during the disruption.
- Provide accurate information on the nature and scope of the emergency.
- Provide essential information on where citizens can obtain vital supplies and services to aide in coping with the emergency.
- Establish an effective multi-dimensional information exchange between all parties involved with energy production, transmission, distribution, and those involved with directing emergency response management at all government levels.

4.3 Communication Plan Elements

As stated previously, effective two-way communication and information sharing between all levels of government, private sector energy industries, the media, and the public is imperative for successful emergency management. To avoid confusion during an emergency it is important to have needs well established before the actual emergency, which includes establishing procedures, identifying responsible individuals, obtaining needed equipment, and identifying operational facilities. Kentucky’s operational plan includes the following elements.
• **Contact** - While external communication is generally, a more formalized activity that will normally pass through KYEM before dissemination, internal energy-related communication and operation agencies will establish separate, specific internal procedures. The SEO-EEC shall act as the primary point of contact for gathering and disseminating information related to any energy disruption. For electric interruptions, the Energy and Environment Cabinets Public Information Officer (EEC-PIO) at the EEC shall serve as the primary contact for communication activities. The SEO-EEC will research, obtain, analyze and distribute relevant and factual information on a timely basis.

• **Equipment and Facilities** - The severity and geographical distribution of the emergency will affect the equipment and facility needs related to emergency management. For most disruptive events, existing equipment and facilities will support communication and information efforts. For catastrophic events, it may be necessary to move operations to the SEOC. Basic equipment needs include the following:
  
  o Computers with internet connectivity to communicate with all persons and groups involved in the emergency management activity. They are also important in acquiring and processing large amounts of information when modeling changing situations or potential solutions.

  o Landline telephone system preferably with a toll-free capability to allow for easy access when reporting information from remote locations.

  o Cell phones, fax machines, satellite phones, two-way and ham radios may all be useful tools to be employed in exchanging information. (Note: Contact information – cell and/or land phone numbers and Internet addresses for all Energy Assurance Advisory Group members is maintained by the SEO-EEC. Agreements with KYEM and the EEC Emergency Response Team (ERT) have been reached to contact team members or energy providers by satellite phone in the event conventional communications fail.

  o The existing print, broadcast, Internet, and social media are vital in the one-way distribution of information. Taped or live telecasts can be used to both inform and educate the populace relating directly to the emergency or available assistance programs. Depending on the scale and severity of the event, this information may be distributed by the Governor’s Office, KYEM, or at the specific agency level. For all declared emergencies, all publically distributed information will pass through the Division of Emergency Management for approval.

• **Procedural Considerations** - Information and data will be reviewed by the SEO-EEC, processed, and transferred as necessary.
The SEO-EEC will utilize WebEOC, a web-based crisis management system designed for supporting the Incident Command System (ICS) method of response management for significant incidents, in addition to providing a unique toolset for supporting daily operations in the Regional Response Centers and the HQ Emergency Operations Center, to disseminate information to KYEM. For Official Use Only (FOUO). For more information, contact KYEM.

**ESF- 12 Private Sector Communication Protocol**

- **Web EOC**
  - **Web EOC** is a web-based crisis management system designed for supporting the ICS method of response management for significant incidents, in addition to providing a unique toolset for supporting Daily Operations in the Regional Response Centers and the HQ Emergency Operations Center.

The SEO-EEC will use ReadyOp, a disaster management tool deployed for efficient and effective planning, managing, communicating, and direct activities within a single organization or in a unified command structure involving multiple organizations, to communicate with energy partners and other ESF partners. One of the unique features of Ready Op is the custom forms can be created and then shared electronically as needed. Designed to handle the fast-paced, demanding communication challenges of ICS, Ready Op’s flexibility supports daily and exercise/response activities for a single organization as well as unified, multi-location agencies and operations.
ESF- 12 SEO-EEC Communication Protocol

- Ready Op
- Offering a disaster management tool—Ready Op—is deployed for efficiently and effectively planning, managing, communicating, and direct activities within a single organization or in a unified command structure involving multiple organizations. One of the unique features of Ready Op is the custom forms can be created and then shared electronically as needed. Designed to handle the fast-paced, demanding communication challenges of Incident Command Response, Ready Op’s flexibility supports daily and exercise/response activities for a single organization as well as unified, multi-location agencies and operations.

![Diagram of communication protocol](image)

4.4 Publications/Public Outreach

In addition to disruption-specific communications, the SEO-EEC and the PSC will utilize print, broadcast, Internet, and social media applications to distribute information on issues in the energy arena. This may include scientific research, fuel reports, program and policy directives, energy conservation directives, and news stories relating to energy events. These publications can be used to both inform and educate and may be helpful during a disruption event—especially one of a lasting duration. Current offerings include:

- Land, Air & Water, Kentucky Energy & Environment Cabinet’s Webzine
- Naturally Connected, A blog of the Kentucky Energy and Environment Cabinet
- Electronic Newsletter of the SEO-EEC
5.0 Energy Profile

5.1 Energy Usage in Kentucky

One of the first steps undertaken to prepare an effective Energy Security plan is the development of an energy profile. The energy profile provides an indication of the state’s dependence on specific fuel types along with the acquisition, processing, transportation, distribution and marketing systems for those fuels. The data will be used to develop measures that will reduce or lessen the impact of energy emergencies and effectively assist in system operation and restoration during an energy shortage.

Kentucky has a robust network of energy resources and is both a major producer and consumer of energy. In 2019, Kentucky was ranked sixth in the United States in industrial electricity consumption per capita. In 2019, it ranked 12th in total energy consumption per dollar of state Gross Domestic Product (GDP).
Kentucky has over 10,000 miles of electric transmission lines, over 1,700 electric substations, 50 operating power plants and two wholesale regional power markets plus the Tennessee Valley Authority (TVA).

In 2020, natural gas was used to generate 23% of the electricity produced in Kentucky. Hydropower generated approximately 7% of the electricity produced in Kentucky. Petroleum generated less than 1% of electricity. Other renewable sources generated less than 1% of the electricity produced in Kentucky. Coal was used to generate 69% of the electricity produced in Kentucky.

Coal is the largest energy source in the state. Kentucky ranks seventh in production in the United States, mining 24.3 million tons in 2020. Most of the coal produced in the state is exported to the east coast. Of that used within the state, nearly all goes to produce electricity.

In 2019, Kentucky produced 77.8 Billion Cubic Feet of natural gas (Bcf). Overall, less than one percent of the nation’s natural gas is produced in the state. The industrial sector is the largest user of natural gas in the state. Over one-third of the total consumption has gone to serve industry. Kentucky has 32,741 miles of natural gas, hazardous liquids, and hydrocarbon gas liquids pipelines, 20 active natural gas storage areas, and two processing plants. Kentucky has over 2,500 fuel distributors including approximately 240 propane distributors.

There is one operating petroleum refineries in the state with a combined processing capacity of about 283,000 barrels per calendar day, four biofuel plants, and one ethylene cracker.

Most crude enters via pipeline from the gulf coast although there is a nominal amount of crude from Kentucky and surrounding states refined here. The state’s consumption of petroleum products exceeds the national average by 18%.

The Kentucky energy profile can be divided into two main elements. One is a description by fuel source of the provider industry with supplemental information on the support structure for that energy source. The other is a description of how and where energy is used. This assessment can also include an evaluation of the vulnerability connected to its use and location.
Figure 17: Kentucky Energy Consumption by Fuel, 1960-2019

Figure 18: Kentucky Energy Consumption by Sector, 1960-2019

The Energy Information Administration (EIA), a statistical information clearinghouse for the federal government, prepares and compiles much of this data and will be a major resource for
information. Other information is industry- or location-specific and must be obtained directly from the source. Categories of data will include a timeline of usage by source and sector, details of raw material supply, system of volume throughput, material storage volumes and capacities and transportation providers and routes. Energy emergency plan data may be comparable to or overlap other more general energy plan data, but it will typically differ due to the focus being on provider and the response to emergencies. Portions of the data released will often need to be general in nature in order not to reveal specific critical assets.

For the ease of use of the Plan, and not to encumber it, critical data is included in section 6.0-Energy Commodities. This will allow for quick retrieval of vital information in times of energy emergencies. Other necessary, but less critical, information will be included in the Plan’s appendices.

5.2 Critical Infrastructure

The identification and understanding of critical infrastructure assets in the Commonwealth is not a direct emergency response activity in that it is an examination of the energy infrastructure prior to a disruption. It is important to know where critical infrastructure points exist and what alternatives exist that are vital to overall Energy Security efforts.

Both government and private-sector energy providers strive to ensure that production, transmission, and distribution systems are secure and reliable. This assurance, however, is becoming increasingly difficult as the size and interdependency of energy networks increase. Identification and understanding of the critical nodes allow providers to establish a more robust system by lowering vulnerabilities, deterring threats, minimizing the consequences of an attack, lessening natural disaster effects, and improving recovery times.

Since one cannot protect or eliminate the risk of all hazards, good emergency plans need to ensure an effective and rapid response that reduces the negative outcomes of any given event.

Some of the components to consider are:

- Physical Assets
- Threat Environment (Human and Natural)
- Existing Policies, Procedures and Plans
- Cyber Security Systems
- Operational Security Networks
- Risk Characterization
• State, Regional and Local Roles and Responsibilities
• Energy Efficiency and Renewable Energy Systems

This Plan is strongly based on the provision of information and utilization of existing networks and expertise for the identification of and response to energy disruptions. Critical infrastructure identification and protection follows the same format. For the purposes of the Plan, critical node identification have been incorporated from the Department of Homeland Security National Infrastructure Protection Plan (DOHS). More precisely, it comes directly from the Energy Sector Specific Plan. The Energy Sector-Specific Plan details how the National Infrastructure Protection Plan risk management framework is implemented within the context of the unique characteristics and risk landscape of the sector. Each Sector Risk Management Agency develops a sector-specific plan through a coordinated effort involving its public and private sector partners. The DOE is designated as the Sector Risk Management Agency for the Energy Sector. Due to their delicate and sensitive nature, sites and protection mechanisms are not listed directly in this document but have been utilized to develop the Commonwealth’s overall energy emergency response. A secure web portal of critical infrastructure, as identified by DOHS, is maintained by US DOE and available for EEAC reference.

The Homeland Infrastructure Foundation-Level Data (HIFLD) Subcommittee Online Community addresses improvements in collection, processing, sharing and protection of national geospatial information across multiple levels of government in order to help provide a common foundation for data visualization and analysis.

HIFLD Open includes only publicly available critical infrastructure layers. As part of the HIFLD mission to build a more transparent and collaborative ecosystem for information sharing, the HIFLD Open Portal is integrated with the Geospatial Platform (www.geoplatform.gov) through Data.gov and other data providers.

For layers deemed sensitive or requiring further access restrictions, HIFLD Secure serves as the portal for these datasets. HIFLD Secure contains FOOU and licensed data that is available for download on the DHS Geospatial Information Infrastructure (GII) located at https://gii.dhs.gov. The HIFLD data enhancement process is producing higher-quality versions of legacy HSIP layers that are immediately accessible on the HIFLD Secure portal, and includes over 125 static data layers.
5.2.1 Cybersecurity

Cybersecurity, which has been a critical component of Energy Security for many years, is not limited to smart grid activities. Prior to widespread deployment of internet-connected devices within energy systems, operators relied on computer software to assist system operators in managing the complex system. However, with expanded integration of remote sensing and direct communications to the software, the vulnerability to malicious cyber-attacks has multiplied. This is primarily due to the increased number of entry points and greater reliance on automation. Modern energy systems’ reliance on data movement and information transfer expands and magnifies the possible threats to and vulnerabilities in the system. Cybersecurity plans are essential for the physical security of generation, transmission, and distribution infrastructure.

Cyber with Energy

Energy systems (electric, oil and natural gas) within Kentucky use computing technologies to manage business systems and to control and monitor the processes and transportation of energy from production/generation to end use. The energy sector relies heavily on both information technology (IT) systems and operational technology (OT) systems.

OT systems include industrial control systems (ICS) that consist of purpose-built hardware, software, and data networks developed specifically for industrial customers. These systems were designed and built using tools and technology created before the Internet and technology boom of the late 90s. While these older systems are still in use, they have evolved and adopted newer technologies, including IT technologies built to allow internet connections.

Today the energy sector is technology driven, and these changes have resulted in many benefits including improvements to efficiency, resiliency, and flexibility. However, cybersecurity vulnerabilities and the capabilities of malicious actors have also changed over the past 20 years. Cyber threats are not limited to personally motivated individuals. Threats also come from well financed criminal and nation-state groups focused on profit, political gain, or power. The skill level and ability of these groups to compromise Internet-connected, Internet-adjacent, or even traditional ICS assets that were never designed to connect to the internet continues to grow.
Technologies

OT systems interact with the physical environment or manage devices that interact with the physical environment. These systems monitor or control physical devices, processes, and events. Examples include:

- Energy Management Systems and Supervisory Control and Data Acquisition (SCADA)
- Oil refinery, gas processing and electricity generation distributed control systems (DCS)
- Pipeline pump/compressor stations and electrical substations
- General industrial control systems used in energy processes

A key area of distinction between IT and OT systems is that a cyber incident within energy OT systems can result in a physical consequence in addition to potential losses of data or damage to an organization’s reputation. Some differences in the possible consequences/impact of an attack on an IT system compared with an OT system are described below.

<table>
<thead>
<tr>
<th></th>
<th>Information Technology</th>
<th>Operational Technology</th>
</tr>
</thead>
<tbody>
<tr>
<td>Impacts</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>• Brand damage/ loss of confidence in company</td>
<td>• Operator loses visibility into operations</td>
</tr>
<tr>
<td></td>
<td>• Loss of personally identifiable information (PII)</td>
<td>• Operator forced to switch to manual operations mode</td>
</tr>
<tr>
<td></td>
<td>• Loss of business data</td>
<td>• Supply fails to meet demand</td>
</tr>
<tr>
<td></td>
<td>• Customer/supplier payment issues</td>
<td>• Disruption to basic daily activities – loss of power or access to fuel.</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Health, safety, and economic impacts</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Impacts from prolonged disruptions can cascade into larger consequences</td>
</tr>
</tbody>
</table>

A cyber-physical event can cause loss of power or access to fuel, initiate prolonged cascading impacts, create potential risks to health and safety, and result in economic impacts to not just the company but to the people and businesses that rely on that energy. For cybersecurity best practices for industrial control systems, CISA and DOE created an infographic outlining key areas of consideration, listed in the above table.
For more than a decade, energy and utility organizations have been tasked with meeting standards from the North American Electric Reliability Corp. (NERC) and mandated by the Federal Energy Regulation Commission (FERC). NERC Standards provide a cybersecurity framework for the identification and protection of Critical Cyber Assets to support reliable operation of the Bulk Electric System. These standards recognize the differing roles of each entity in the operation of the Bulk Electric System, the criticality and vulnerability of the assets needed to manage Bulk Electric System reliability, and the risks to which they are exposed.

The U.S. Department of Homeland Security created the Pipeline Cybersecurity Initiative (PCI) and has charged the Cybersecurity and Infrastructure Security Agency (CISA) and the Transportation Security Administration (TSA) with assessing cybersecurity risks to the Nation’s pipeline infrastructure—with a focus on Oil and Natural Gas (ONG) pipelines. This effort aligns CISA’s cybersecurity resources, the TSA’s pipeline security relationships and authorities, and the Department of Energy’s (DOE) energy sector expertise with industry knowledge and experience to identify cybersecurity risks and develop risk strategies to prepare for, respond to, and mitigate major cyber events and to strengthen the security and resilience of the Nation’s pipeline infrastructure.

The *Kentucky Intelligence Fusion Center* is created within the KOHS and codified into state law to improve intelligence sharing among public safety and public service agencies at the federal, state, and local levels.

The ultimate goal is to provide a mechanism where law enforcement, public safety officers and officials, and the private sector can come together with a common purpose to improve the ability to safeguard our homeland and prevent cybersecurity attacks and criminal activity.

The Commonwealth Office of Technology operates the Office of the Chief Information Security Officer and is responsible for IT security functions. The Office works with the entire enterprise to establish the best security practices and risk management processes, and deploys strategies aimed at protecting and securing the Commonwealth's data. The Office also plays a major role in promoting security awareness.

The National Association of Regulatory Utility Commissioners (NARUC) has developed the Cybersecurity Manual, a comprehensive suite of cybersecurity tools; to help Public Utility Commissions (PUCs) gather and evaluate information from utilities about their cybersecurity risk
management and preparedness. Components of the Cybersecurity Manual can be used individually but are designed to work together. NARUC’s intent is to provide a comprehensive set of assessment tools that, when applied, provide a consistent, complete view of utilities’ cybersecurity preparedness.

The National Association of State Energy Offices has also issued the Enhancing Energy Sector Cybersecurity: Pathways for State and Territory Energy Offices. State Energy Offices’ roles in cybersecurity vary across the nation. Some have an active or a formal role while others do not. The SEO-EEC’s role in Kentucky in cybersecurity is limited to coordinating with state government agencies and across the public private sector nexus on situational awareness of cyber security events.

On April 13, 2016, the PSC issued Order 2012-00428 on Consideration of the Implementation of Smart Grid and Smart meter Technologies. In that order, the Commission concluded that:

“The Commission agrees with the Joint Utilities that a mature, effective cybersecurity process is one that is continuously evolving to address new cyber threats. However, the Commission believes that each utility should have some form of cybersecurity plan in place beyond the FERC or NERC mandatory standards. Therefore, the Commission will require that the Joint Utilities develop internal procedures addressing cybersecurity.”

Given the sensitivity of cybersecurity concerns, the Commission also concluded that:

“The utilities should be allowed to keep their procedures confidential. The Commission, therefore, will not require each utility’s actual internal procedure be filed; rather each utility will be required to certify the development of cybersecurity procedures. The utilities will be required to make a presentation describing their procedures to the Commission (and the AG), should he wish to attend. In addition, the Joint Utilities will be required to continue to make cybersecurity presentations every two years to the Commission through the Track Meeting process.”

See Appendix I for a Cyber-Security PSC order 2012-00428.

**Cybersecurity Threats**

The Annual Threat Assessment that the Office of the Director of National Intelligence (ODNI) released in 2022, emphasizes, as it has in the past, that cyber threats from nation states remain acute. ODNI’s concerns are focused on Russia, China, Iran, and North Korea, all of whom currently possess the ability to remotely damage infrastructure in the US or compromise supply chains. We know that adversaries – whether politically, socially, or financially motivated – are
targeting our nation’s energy infrastructure and the digital supply chain. Graphics below show categories of different kinds of threat actors and different kinds of cyber attacks used by attackers.

The energy sector is uniquely critical because all of the other critical infrastructure sectors depend on power and fuel to operate. Unfortunately, this makes the Nation’s energy infrastructure an attractive target for cyber-attacks. All energy systems have vulnerabilities to cyber threats, 100% security is not possible. But many steps can be taken to harden OT systems to mitigate these threats.
Understanding the current and evolving threat landscape as well as possible consequences of a cyber-physical event can help state officials and energy owners and operators understand risks. Knowledge about risks can then be used to prioritize investments, such as purchases, staff resources, and training, based on the kinds of threats and vulnerabilities that pose the greatest risks to an organization. Investments can be focused on areas that can mitigate the highest risks. Because the majority of the nation’s critical infrastructure is owned and operated by private companies, both the government and private sector have a common incentive to reduce the risks of disruptions to critical infrastructure. The National Infrastructure Protection Plan (NIPP) recognizes that public-private partnerships are vital to keeping critical infrastructure safe and secure, including from cyber attacks.

**Figure 21: Cyber Attack Types**

**SOCIAL ENGINEERING**
The use of deception to manipulate individuals into divulging confidential or personal information that may be used for fraudulent purposes.

**DENIAL OF SERVICE**
Overloading a system through continual resource usage that prevents legitimate use. Distributed Denial of Service attacks often use ‘botnets’ or ‘Zombies’ to scale an attack.

**PENETRATION ATTACKS**
The use of legitimate, publicly available resources on the Internet to check for servers, open ports, and other information that may allow unintended access into the system.

**MALWARE**
A computer program that is covertly placed onto a computer or electronic device with the intent to compromise the confidentiality, integrity, or availability of data, applications, or operating systems.

**VIRUSES AND WORMS**
Introduction of self-propagating or initiated malware into a system through methods such as malicious email attachments, USBs, etc. that seeks to monitor, access, delete, or alter data for nefarious use.

**TROJANS**
Malware which allows ‘back door’ access into a system. This allows an attacker to have a longer reconnaissance through continual check-ins.

**RANSOMWARE**
Maliciously locking up data or systems and demanding payment of a fee (ransom) or other concessions to unlock the data or systems.
Federal and State Cyber Information Sharing

Cybersecurity information sharing is vital and ideally is bi-directional. This includes sharing cybersecurity best practices, guidance, and trends; information on emerging cyber threats and vulnerabilities affecting energy sector stakeholders; and real-time information sharing during the response and recovery stages following a cyber event.

Robust, timely, actionable information is crucial to all partners because each has a unique role to play in protecting critical infrastructure against cybersecurity threats as well as participating in a coordinated response should a cyber incident occur.

The Commonwealth of Kentucky engages in information sharing through a variety of mechanism whereby the state receives, analyzes and/or shares information with energy and emergency officials and energy industry partners. This may include but is not limited to the following:

- Actively monitoring announcements and alerts from Information Sharing and Analysis Centers, or “ISACs”
- Cyber information sharing mechanisms are tested through exercises
- Facilitate or attend threat briefings (unclassified or classified)
- Fusion center practices may include bi-directional information sharing with the sector, briefings, or other outreach
- Public utility commission holds formal or informal discussion with utilities about cybersecurity strategies, plans and challenges
- State facilitates informal energy CISO or industry group calls to share cybersecurity updates, trends, and questions
- Distribution of actionable indicators or detection signatures of malicious activity, vulnerability information, courses of action (to proactively defend or to stop and remediate an attack), and cyber threat intelligence.
- Incentivizes industry participation in federal cyber information sharing programs

CESER-Supported Resources for Assessing Cyber Maturity

The Department of Energy’s Cybersecurity Capability Maturity Model (C2M2) enables organizations to voluntarily measure the maturity of their cybersecurity capabilities in a consistent manner through a publicly available tool.
The American Public Power Association (APPA) developed the Public Power Cybersecurity Scorecard, an online self-assessment tool for municipal utilities to evaluate their cybersecurity programs and overall posture. This tool is based on C2M2 and builds upon the assessment with additional resources.

The National Rural Electric Cooperative Association (NRECA) developed the RC3 Cybersecurity Self-Assessment. The assessment, available either hardcopy or online, is designed to help cooperatives understand their cybersecurity posture and is part of the larger Rural Cooperative Cybersecurity Capabilities (RC3) Program. The RC3 program develops and provides tools and resources focused on improving the cybersecurity capabilities of cooperatives. The program also provides opportunities for collaboration, education, and training.

The National Association of Regulatory Utility Commissioners (NARUC) has developed a suite of cybersecurity resources for public utility commissions (PUCs), including Understanding Cybersecurity Preparedness: Questions for Utilities. These resources may be useful in preparing an SEO for a conversation with their state’s PUC about cybersecurity, the overall maturity levels of the state’s regulated utilities, and where gaps need to be addressed.

<table>
<thead>
<tr>
<th>Resource</th>
<th>Members</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Multi-State Information Sharing and Analysis Center (MS-ISAC)</strong></td>
<td>ESF-12 Leads</td>
<td>The MS-ISAC is dedicated to improving the overall cybersecurity posture of state, local, territory and tribal (SLTT) governments, and is a resource for information on cyber threats to critical infrastructure. Kentucky members of the MS-ISAC can share threat information to the energy sector when appropriate.</td>
</tr>
<tr>
<td><strong>Electricity Information Sharing and Analysis Center (E-ISAC)</strong></td>
<td>Electricity owners and operators in North America Approved individuals at states with energy emergency response roles</td>
<td>The E-ISAC provides information and resources to help the North American electricity industry prepare for and defend against both cyber and physical security threats.</td>
</tr>
</tbody>
</table>
Oil and Natural Gas Information Sharing and Analysis Center (ONG-ISAC) | Public and private ONG companies, select collaborators and partners, subject to membership requirements. | The ONG-ISAC serves as a central point of coordination and communication to aid in the protection of exploration and production, transportation, refining, and delivery systems of the oil and natural gas (ONG) industry, through the analysis and sharing of trusted and timely cyber threat information, including vulnerability and threat activity specific to ICS and SCADA systems.

Downstream Natural Gas Information Sharing and Analysis Center (DNG-ISAC) | Natural gas utility companies. | The DNG ISAC serves natural gas utility (distribution) companies by facilitating communications between participants, the federal government and other critical infrastructures.

Note: The U.S. Department of Energy’s Office of Cybersecurity, Energy Security, and Emergency Response (CESER) intends to expand this cyber-specific state resource based on state feedback and needs in late 2022.

5.3 Energy Information and Analysis

Information and the ability to manage it properly are vital to any emergency response effort. This Plan is heavily weighted toward information and data management that will assist direct responders in emergency management activities. Three separate but interrelated undertakings have been developed that will be utilized to provide information and analysis of energy disruptions that occur in the Commonwealth. They are:

- the development of a comprehensive database
- statewide energy profile
- GIS and Data visualization tools for understanding of existing energy modeling platforms

5.3.1 Data Collection and Organization

The SEO-EEC has assembled a comprehensive database detailing energy, environmental, and economic statistics to provide quantitative analysis and policy interpretation of issues related to Kentucky’s energy infrastructure. A product of this effort, the Kentucky Energy Database, is a summary of time series data sets encapsulating energy-related statistics for the Commonwealth for the period from 1950 to 2020.
The majority of the variables located in this database were acquired from publicly available resources, primarily the Department of Energy State Energy Data System (SEDS). This data system is produced and maintained by the U.S. Energy Information Administration (EIA). Since the SEDS does not contain many critical variables (particularly economic, socioeconomic, and environmental) required for a holistic analysis of energy systems, many other Kentucky subject-specific data sets were incorporated into the database to provide a more comprehensive system to utilize.

This database is the first comprehensive effort of this nature to be developed in Kentucky and will serve a number of purposes. Among them are:

- Serve as an impartial repository of energy statistics for the public, researchers, and policy makers.
- Provide an understanding of the dynamics of energy consumption and production activities within the Commonwealth.
- Support the Commonwealth Energy Security Plan that identifies potential threats to energy systems in Kentucky, and facilitates the restoration of energy supplies in the event of an emergency.

A direct outcome of the database is the Kentucky Energy Profile 2019. The summary statistics of the Kentucky Energy Database provides an annual snapshot of energy consumption and production within Kentucky.

5.3.2 KY Energy Profile

In order to ensure the Commonwealth’s energy systems are operating normally, the first step is to define “normal operations”. To understand normal operations, the SEO-EEC utilizes the Kentucky Energy Profile for emergency planning and disruption tracking purposes. This profile summarizes the various energy systems currently operating in Kentucky.

The Profile includes data on energy production and usage in various forms across all energy sectors. In addition, it examines in specificity, the production, generation and transmission systems associated with all energy commodities. Particular attention is paid to network elements with critical system functionality. The profile includes information on the geospatial distribution of energy providers and facilities within the state, along with cataloging contacts for corporations and individuals responsible for their operation.
The foundation of the Kentucky Energy Profile 2019 consists of one summary time series data set and four supporting multidimensional panel data sets, each with a different unit of observation. The profile is a platform where statistics and time series analyses can easily be used to generate answers to energy-related questions of interest across many topical areas. The profile provides a comprehensive assessment of energy consumption and production within the state by supplying detailed summary statistics and identifying time series trends. The information can be developed into charts, quantitative tables, analytic graphics and maps.

In addition to and in conjunction with profile development, the SEO-EEC also monitors various sources for information on energy systems at the local, state, national and international levels. Information collected or examined will include reports from federal and state agencies, professional association forecasts, academic publications, news reports and when possible direct observation. The SEO-EEC will compare this information against the base year established in the profile to determine inconsistencies, issues and trends. In the event problems are identified, it will initiate the procedures outlined in the ESP and dictate that actions be taken to address them in a timely manner. The 2019 Energy profile can be found in Appendix E.

5.3.3 Energy Risk Assessment and Vulnerabilities

Risk assessments assist decision makers with securing and building resilient infrastructure, while providing a better understanding about the impacts of and disruption to energy infrastructure. Identifying vulnerable energy infrastructure nodes and understanding the interdependencies between community lifelines and susceptibility to an energy disruption are critical to emergency planning and emergency response.

Determining the risk associated with energy systems and energy infrastructure is a complex, continuous, and ever changing process that involves the whole community. All disasters start and end at the local level, therefore, local governments, emergency response planners, critical facility owners and emergency managers, should first understand the complexities of the community’s energy needs and capabilities. Understanding this basic data helps tailor engagement strategies and shape programs to meet the various needs for energy resilient investments, which ultimately, lead to a more efficient use of existing resources, regardless of the size of the incident or community constraints.

The Office of Cybersecurity, Energy Security, and Emergency Response (CESER) has developed State Energy Risk Profiles that examine the relative magnitude of risks at a State level, highlighting energy infrastructure trends and impacts. The profile present both natural and man-
made hazards with the potential to cause disruption of the electric, petroleum, and natural gas infrastructures.

Below are example data sets and maps that highlight Kentucky’s risks and hazards overview 2009-2019 from this profile and the Energy Infrastructure Risk application. Please refer to appendix E of the EA Plan, attachment #1 for the full version of the KY Energy Sector Risk Profile, and section 1.5 for examples of energy sector interdependencies.
Figure 25: Electric Outages and Reliability Heat Map

Figure 26: Petroleum & Crude Oil Pipeline and Annual Flooding

Figure 27: Natural Gas Transmission & Distribution and Winter Weather
Vulnerabilities

The EEC-SEO, acting as ESF-12 has chosen to utilize The FEMA National Risk Index for data collection and understanding risks and vulnerabilities in our communities. The National Risk Index, a FEMA online mapping application that identifies communities most at risk to natural hazards. These maps visualize natural hazard risk metrics that include expected annual losses from natural hazards, social vulnerability as well as community resilience. The National Risk Index's interactive web maps are at the county and Census tract level and made available via geographic information system (GIS) services for custom analyses. This data presents a holistic view of community risk to natural hazards.

The National Risk Index is easy to use and can support prioritizing resilience efforts by providing an at-a-glance overview of multiple risk factors. In the National Risk Index, risk is defined as the potential for negative impacts as a result of a natural hazard. The equation behind the index is illustrated below
An illustration of vulnerabilities for the 18 natural hazards for the Commonwealth of Kentucky is depicted below. These vulnerable areas are viewed in context to supply chain infrastructure for the various energy commodities contained within these geographic areas. Supply Chain diagrams can be located in Section 6.0 Energy Commodities of this plan.
Energy Modeling

The SEO-EEC relies on a number of external models developed by outside entities to perform more advanced or specialized data analysis needed by the Cabinet, including but are not limited to:

- State and Local Planning for Energy (SLOPE) Platform from the National Renewable Energy Laboratory
- Engage from the National Renewable Energy Laboratory
- Greenhouse Gas Inventory from the Environmental Protection Agency
- The Jobs and Economic Development Impact models from the National Renewable Energy Laboratory

The data and modeling team at the SEO-EEC is constantly evaluating and discovering new applications from trusted entities like the nation’s national laboratories to better inform and serve stakeholders within the state. The SEO-EEC goal is to integrate the latest technology and modeling techniques to achieve the strategic goals as outlined in the state energy strategy and the EEC strategic plan.
5.4 Energy Supply Disruption Tracking

This section describes the process by which the SEO-EEC will maintain a historical record of energy disruption events. Through observing and recording the type and duration of disruptions, the responding organizations, and the specific restoration efforts, a historical perspective on the factors behind disruptive events can be ascertained. Over time, this information will be evaluated to identify trends and vulnerabilities and to refine response methods and mitigation plans.

The Commonwealth’s Disruption Tracking process is viewed as a collection of individual disruption events and not the specific details of a particular disruption event. It should be noted that individual disruptive events would be tracked in detail as one of the primary functions delineated in the State Energy Security Plan and referenced in the tracking log described below. The Energy Security Plan establishes the procedure for the identification of disruptive or emergency events and describes the process for the preparation of situational reports to be compiled on those events. Collectively, these events when documented create a chronological record of the factors that contribute to energy supply disruptions and, therefore, can be utilized to make improvements to both specific energy sectors and the overall energy system.

To recognize threats that may lead to an energy disruption event, it is important to understand the normal status of energy systems and continually monitor events that affect the energy system stability. The SEO-EEC staff created and maintains an Energy Profile to define the normal condition and monitors news, weather reports, industry publications, and other sources to identify situations that may impact energy deliverability in the Commonwealth.

If irregularities or concerns arise, the SEO-EEC will contact trade groups, membership organizations, energy suppliers, transporters and brokers to determine the potential impact to system operations.

Each time a threat is identified, the SEO-EEC will record pertinent facts in the Energy Disruption Log. If the threat escalates into a significant disruption event, a detailed situational report will be developed. If not, only a basic log entry is necessary. The SEO-EEC will periodically (at least annually) analyze the log and prepare a report, through the chain of command, to the Secretary of the EEC and KYEM.
5.4.1 Identification of Potential Threats

Recognizing that preparedness is a shared responsibility, the National Preparedness System calls for everyone—not just government agencies—to be involved in preparedness efforts. Community-wide involvement is an important principle in preparedness that entails involving stakeholders throughout preparedness development, and ensuring preparedness materials reflect their roles and responsibilities.

The Threat and Hazard Identification and Risk Assessment (THIRA) is a three-step risk assessment process that helps the Commonwealth’s communities understand their risks and what they need to do to address those risks.

Kentucky communities will use the THIRA to identify their threats and hazards and the effect on their holistic community, what impacts could take place, and what capabilities each community should have in preparation for the possible impacts of their identified threats. KYEM oversees the THIRA processes with local communities.

The data from the THIRA process is used in determining Kentucky’s jurisdictional capability gaps. The process becomes the Stakeholder Preparedness Review (SPR). During the SPR process, communities complete a self-assessment of its current capability levels against the targets identified in the THIRA. Using the targets from the THIRA, communities identify their current capability and how that capability changed over the last year, including capabilities lost, sustained, and built.

Communities will identify capability gaps related to planning, organization, equipment, training, and exercises, and indicate their intended approaches to address those gaps while also maintaining their current capabilities.

From a statewide perspective, the Commonwealth is subject to threats from a variety of natural and man-made disruptions.

**Potential Energy Disruption Causes**

- Natural Disasters
  - Earthquakes
  - Fires
  - Flooding
  - Ice
  - Wind
  - Snow
  - Extreme Heat and Cold
Specific threats to the energy sector are illustrated below.

**Threats and Potential Impacts to Energy**

<table>
<thead>
<tr>
<th>Hazard</th>
<th>Power</th>
<th>Liquid Fuels</th>
<th>Natural Gas</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Cyber Incident</strong></td>
<td>Informational technology and operational technology systems can be impacted; this can include company data, payment and scheduling systems, sensors, and control systems.</td>
<td>Impects to biofuel feed stocks from low moisture in soil.</td>
<td>May limit drilling activity if alternative water supply is not available.</td>
</tr>
<tr>
<td><strong>Drought</strong></td>
<td>Reduced hydroelectric generation due to low water levels.</td>
<td>Low water levels can prevent barge traffic on inland waterways.</td>
<td></td>
</tr>
<tr>
<td></td>
<td>Reduced efficiency at thermoelectric generation facilities if there are constraints on steam or cooling.</td>
<td>May limit drilling and refineries operations if alternative water supply is not available.</td>
<td></td>
</tr>
<tr>
<td><strong>Dam Failure</strong></td>
<td>Damage to downstream infrastructure due to flooding and debris.</td>
<td></td>
<td></td>
</tr>
<tr>
<td><strong>Earthquake</strong></td>
<td>Hydroelectric power generation may be disrupted, which may also reduce black start capabilities.</td>
<td>Uearthing and rupturing of pipelines.</td>
<td>Uearthing and rupturing of pipelines.</td>
</tr>
<tr>
<td></td>
<td>Damage to infrastructure.</td>
<td></td>
<td></td>
</tr>
<tr>
<td></td>
<td>Examples: power generation facilities, transmission poles, etc.</td>
<td>Examples: pipeline rupture, refineries, well sites, pumping stations.</td>
<td>Examples: pipeline rupture, processing plants, well sites, compressor stations.</td>
</tr>
</tbody>
</table>
## Equipment Malfunction
- Line arcing, power surges, corrosion, or moisture on equipment can cause equipment to malfunction or go offline.
- Corrosion, material failure, excess pressure buildup, or controls malfunction can cause supply disruptions.

## Extreme Heat
- Increased demand for cooling. Depending on the available capacity, this can cause ISOs to operate below reserve margins.
- Increased risks of wildfires from power lines.
- Can reduce efficiency at refineries.

## Flood
- Damage to equipment exposed to water and debris.
- Examples: power generation equipment, control center buildings, transmission lines.
- Examples: refinery process units, tanks underground pipelines.
- Examples: processing plant units, LNG export facilities, underground pipelines.

## Landslide
- Damage to nearby infrastructure due to debris or foundation impacts.

## Man-made Damage
- Deliberate physical attacks on or takeovers of infrastructure. Human error can cause facilities to run outside of designed parameters.
- Transmission lines may be impacted by individuals hitting power poles, cutting trees down, or striking underground wires.
- Third-party strikes of pipelines can rupture lines.

## Pandemic
- Shifts in demand and reduced worker availability.

## Tropical Cyclone
- Damage to infrastructure from high winds, debris, and flooding.
- Examples: power generation facilities, transmission poles, etc.
- Examples: pipeline pumps, tanks.
- Production facilities and refineries may shut down ahead of storm for personnel safety. Shoaling in ports can prevent ship and barge traffic to terminals.

## Thunderstorms and Lightning
- Blown transformers and downed trees may impact power lines.
- Power outages may impact refinery, terminal, or pumping operations.
- Power outages may impact select electric compressor operations.

## Tornado
- High winds can cause damage to power lines and power generation facilities.
- High winds can cause damage to refineries, terminals, and other above-ground facilities.
- High winds can cause damage to processing plants, compressor stations, metering and regulating stations, and other above-ground facilities.
### 5.4.2 Trade Groups

Trade groups, membership organizations, and professional associations most often represent large cross sections of energy providers, whose members most often have a diverse set of interests. These groups will often foresee potential energy delivery problems and can be a great asset for Energy Security. The SEO-EEC will stay in close contact with these groups as a necessary aspect of monitoring issues on the energy forefront in Kentucky and around the world, through ReadyOp.

These groups’ primary mission is generally dedicated to the promotion of increased market representation of a particular commodity; however, they are also customarily extremely knowledgeable about other issues related to that commodity. Industry and regulatory concerns have typically been cleared through the organization’s membership prior to public disclosure; therefore, they can provide an expanded perspective derived from a large number of interests.

From an energy commodity-tracking standpoint, this allows the eyes and ears observing the energy environment to increase exponentially. The SEO-EEC will utilize its positive working relationships with these groups and associations to comprehensively monitor the Commonwealth’s energy networks. Contact information can be found in Appendix C.

### 5.4.3 Energy Providers

Almost all energy in the Commonwealth is provided by private businesses. Utility companies and other energy generators, transmitters and distributors offer invaluable first-hand information on the current state of energy affairs. Their insights accurately depict the issue of the day, at least
from the supplier standpoint. More importantly, providers can relay the information on issues in real time from a front-seat perspective. These companies also have the knowledge and assets needed to mitigate and correct energy disruptions. The SEO-EEC and the Public Service Commission (PSC) will actively utilize existing relationships with the generation, transmission, and distribution companies that serve the state to gain an accurate representation of energy disruption events as they occur, through ReadyOp.

5.4.4 File Log / Public Service Commission Tracking

The ability to effectively respond to and facilitate the restoration of energy systems during disasters relies on the ability of local, state, and federal government agencies, and private sector electricity and fuel providers to have access to timely, accurate, and actionable information about the status and potential impacts of energy sector disruptions. This information can be accessed through DOE Eagle I system and the National Pipeline Mapping system. (See Section 2.9)

While monitoring the overall energy network is a deliberate and continuous process that is critical to an Energy Security plan, emergency event disruption tracking is usually related to a precise event or explicit incident.

To ensure that all energy disruptions are documented, the SEO-EEC Energy Security Coordinator will log each one based on procedures established in the Energy Security Plan, detailing the circumstances surrounding the event. This will allow the SEO-EEC to examine the causes of outages over time in an effort to determine if there are similar causal characteristics. It will also allow for continuity in program operation and performance through staff changes. Once the disruption has been identified and mitigated, the situational report will be placed in the disruption-tracking log.

The disruption file log will be utilized to better understand the “triggers” most often responsible for the initiation of interruptions. The list below is not meant to be exhaustive; however, it will serve as a guide in determining events that warrant increased monitoring efforts. Ultimately, the SEO-EEC will rely on best judgment to decide when to heighten the monitoring effort. See Appendix E, 2019 KY Energy Profile.

Disruptive events vary in scope and severity, but for tracking purposes, all will be treated with equal importance. Information gathered by the SEO-EEC can differ by situation, but at a minimum, will include the commodity type or transmission mode in question; the geographic
area or location affected, if identifiable; the disruption cause; the time of the occurrence; and the expected duration the event; and the rectifying actions undertaken. (The Energy Disruption Log can be found in Appendix F). The PSC-regulated electric utilities will be tracked in a separate system that is maintained by the PSC. A sample PSC outage log is also attached at the end of this chapter.

Regulated electric utilities as defined in KRS 278.010 are required under 807 KAR 5:006(27) to report any outages that affect more than 500 customers and last more than four hours to the PSC. KRS 278.010 defines a retail electric supplier in Kentucky as “any person, firm, corporation, association, or cooperative corporation, excluding municipal corporations, engaged in the furnishing of retail electric service. The Tennessee Valley Authority by nature and their associated local power companies therefore, are not regulated by the PSC.

These outage reports will be submitted daily until service is restored. Reporting will normally be submitted through the “PSC Outage Reporting System” but may also be submitted by email or telephone. Specific information in the report includes the name of the utility, a specific contact, time of the incident, geographic area involved, the number of customers affected, a description of restoration efforts, and an estimated completion time. Once the service is restored, the provider must submit a report detailing the causes of the problem, efforts taken in restoration, and future mitigation efforts.

Outage information from non-regulated utilities is tracked via Eagle-I and through routine communication via Ready Op and the public private sector partners. In addition, the PSC and SEO-EEC coordinate outage information to form a statewide outage assessment.

5.4.5 Situational Reports

For minor disruptions, a file memorandum or email notation may be all that is necessary to properly identify and document the occurrence. In this case, the SEO-EEC will simply place this information in the ESF-12 file log. There will be particular incidences, however, that will require more in-depth investigation and data collection. Normally these will be large-scale events affecting many people or significant geographic areas, or lasting for extended durations. For these events, a separate and more descriptive situational report will be compiled.

The report will follow the same format as required for tracking disruptions in the file log, but will collect and compile the information on a much more in-depth basis. As established in the Energy Security plan, in addition to recording the basic information from industry, this summary will
actively seek out information pertaining to the event from related sources such as news reports, email communication, emergency first responders, etc. This information will assist the SEO-EEC in determining a course of action in the initial emergency response. Additionally, a further examination of the data will be conducted by the SEO-EEC to conclude whether response measures were administered correctly and to determine if there are actions that can be taken to mitigate possible future problems or occurrences. The existence of a situational report will be noted in the disruption log and are submitted to WebEOC during an SEOC activation.

![KY Public Service Commission
Outage Reporting System](image)

**Figure 32: Public Service Commission Outage Reporting Screen**

### 6.0 Energy Commodities and Contacts

The term “energy commodities” refers to a variety of coal, oil, natural gas, biofuels, and petroleum-derived products and electricity is a derived commodity. These energy resources are
critical to our essential daily societal functions. Energy has attracted attention from investors as they seek to profit from the world’s abundance of energy.

6.1 Electricity Supply

Process:

Electricity in Kentucky is provided to customers by PSC-regulated utilities, municipally owned utilities, and the Tennessee Valley Authority (TVA) and its distributors. Each electric utility has the exclusive right to serve the customers within its territory (Figure 25).

6.1.1 PSC-Regulated Electric Utilities

Electric utilities that are regulated by the PSC fall into two categories: Investor Owned Utilities (IOUs) and Rural Electric Cooperative Corporations (RECCs). There are four investor-owned electric utilities that operate in Kentucky: Duke Energy Kentucky, Kentucky Power Company, Kentucky Utilities Company (KU), and Louisville Gas and Electric Company (LGE).
Kentucky Utilities and Louisville Gas & Electric. Each of these companies generates the power to meet its respective customers’ electricity demands.

Nineteen RECCs are regulated by the PSC. These “distribution” cooperatives typically receives power from their respective “generation and transmission” cooperatives at substations in the distributors’ service territories. Sixteen of these jointly own and purchase power from East Kentucky Power Cooperative:

- Big Sandy RECC
- Blue Grass Energy Cooperative
- Clark Energy Cooperative
- Cumberland Valley Electric
- Farmers RECC
- Fleming-Mason Energy Cooperative
- Grayson RECC
- Inter-County Energy
- Jackson Energy Cooperative
- Licking Valley RECC
- Owen Electric Cooperative
- Salt River Electric Cooperative
- Shelby Energy Cooperative
- South Kentucky RECC
- Taylor County RECC

The remaining three jointly own and purchase power from Big Rivers Electric Corporation, Jackson Purchase Energy Corporation, Kenergy Corporation, and Meade County RECC.

6.1.2 TVA-Regulated Electric Utilities

There are five electric cooperatives and eleven municipal utilities serving ratepayers in Kentucky that secure all of their electricity from the TVA. These cooperatives and municipal utilities then resell and distribute electricity to customers within their service territories. TVA regulates the rates and services of these utilities. Separately, the TVA also serves several large industrial customers directly.

Benton Electric System
Bowling Green Municipal Utilities
Franklin Electric Plant Board
Fulton Electric System
Gibson Electric Membership Corporation
Glasgow Electric Plant Board
Hickman Electric System
Hopkinsville Electric System
Jellico Utilities (TN)
Mayfield Electric & Water Systems
Murray Electric System
Pennyville RECC
Russellville Electric Plant Board
Tri-County Electric Membership Corporation (TN)
Warren RECC
West Kentucky RECC

6.1.3 Self-Regulated Municipal Electric Utilities

Municipal electric utilities either self-generate electricity (by owning and/or operating generating facilities) or purchase power from various sources other than the TVA. They are self-regulated by their respective municipal governments.

- Barbourville Utilities
- City of Bardstown
- Bardwell City Utilities
- Benham Power Board
- Berea Municipal Utilities
- City Utilities Commission of Corbin
- City of Falmouth
- Frankfort Plant Board
- Henderson Municipal Power & Light
- Madisonville Municipal Utilities
- Nicholasville Public Utilities
- City of Olive Hill Utilities
- Owensboro Municipal Utilities
Kentucky participates in two wholesale marketers: the Midcontinent Independent System Operator (MISO) and PJM Interconnection. Both are operators of regional transmission systems and provide access to interstate wholesale power markets. These markets set reliability rules to ensure that a continuous and reliable power supply is provided to consumers by securing commitments from generators to meet customer demand on the power grid.

PJM coordinates the movement of wholesale electricity in all or parts of Delaware, Illinois, Indiana, Kentucky, Maryland, Michigan, New Jersey, North Carolina, Ohio, Pennsylvania, Tennessee, Virginia, West Virginia and the District of Columbia. PJM’s long-term regional planning process provides a broad, interstate perspective that identifies the most effective and cost-efficient improvements to the grid to ensure reliability and economic benefits on a system-wide basis.

MISO is an independent, not-for-profit organization that delivers safe, cost-effective electric power across 15 states, including Kentucky. Electricity price and supply problems in Kentucky are referred to the PSC for jurisdictional companies. Problems with municipally owned systems should be taken to that municipality and the representing trade association.

PJM and MISO capacity market delivery year start June 1 and end the following year on May 31. Both markets allow for bilateral transactions and the self-scheduling of resources to lower the amount of capacity that must be purchased through the capacity market mechanisms. When the costs products are too high or too low, each operator initiates discussions with stakeholders for potential solutions. Once a solution is finalized, it is submitted for approval to the Federal Energy Regulatory Commission (FERC), which regulates the interstate transmission of electricity.
Electric Contacts:
State Government:
Public Service Commission - https://psc.ky.gov/
Division of Consumer Services - https://psc.ky.gov/home/complaint
Federal Government:
Tennessee Valley Authority: http://www.tva.gov/
Industry:
Kentucky Municipal Utilities Association: http://www.kymua.org/
Kentucky Electric Cooperative Association - https://kyelectric.coop/

6.2 Natural Gas Supply

Process:
Natural gas—a colorless, odorless, gaseous hydrocarbon. It breaks to the surface with additional gases and liquids. Processing plants have to separate natural gas from oil. Removing the
additional gases makes natural gas purer. The cryogenic expansion process refines natural gas to its final form. In general, natural gas processing includes the following steps:

- Condensate and Water Removal
- Acid Gas Removal
- Dehydration – moisture removal
- Mercury Removal
- Nitrogen Rejection
- Natural Gas Liquids (NGL) Recovery, Separation, Fractionation, and Treatment of NGL

Natural Gas may be stored in a number of different ways. It is most commonly held in inventory underground under pressure in three types of facilities. These underground facilities are depleted reservoirs in oil and/or natural gas fields, aquifers, and salt cavern formations. Sedimentary basins trap huge reservoirs of natural gas. In order to gain access to these natural gas reservoirs, a hole (sometimes called a well) must be drilled through the rock to allow the gas to escape and be harvested.

Some industrial and large commercial or institutional customers buy their gas directly from wellhead producers or gas marketers and the gas is delivered to the customer by interstate pipelines (regulated and inspected by the Federal Energy Regulatory Commission (FERC) and Pipeline and Hazardous Material Safety Administration (PHMSA) and the customer’s local distribution company.

Compressor stations are an integral part of the natural gas pipeline network that moves natural gas from individual producing well sites to end users. As natural gas moves through a pipeline, distance, friction, and elevation differences slow the movement of the gas, and reduce pressure. Compressor stations are placed strategically within the gathering and transportation pipeline network to help maintain the pressure and flow of gas to market.

Natural gas usage in the state is evenly divided by volume between residential and industrial users. The PSC regulates distribution rates and service terms for all investor-owned natural gas providers in the state. Municipally owned utilities systems are not subject to PSC regulation of rates and services. Both regulated and non-regulated natural gas providers are, however, inspected for pipeline safety, pursuant to state and federal pipeline safety regulations.
Natural gas price and supply problems should be referred to the PSC for jurisdictional companies. Problems with municipally owned systems should be addressed directly by the municipality.

The EEC Divisions of Oil and Gas’s mission is to regulate the crude oil and natural gas industry in the Commonwealth; protect the correlative rights of mineral owners, fresh water zones and minable coal seams; and conserve and protect oil and gas reserves in Kentucky. The statutes and regulations of the Division of Oil and Gas require a permit to be obtained prior to any drilling activity. Please refer to the Oil and Gas Operator's Manual for all of the division's requirements regarding the drilling, producing and plugging of oil and gas wells in the Commonwealth.

The Division of Oil and Gas maintains a well history database for each well containing data relative to the permit, operator, well location, pertinent dates and well completion. Currently, there are 136,286 wells stored online. This information is shared with the Kentucky Geological Survey (KGS) to assist in the compilation of oil and gas data.

See Appendix J for Natural Gas Transmission Capacity and Appendix K for Natural Gas Distribution Utilities.
Figure 36: Kentucky Natural Gas Master Map

Figure 37: Kentucky Natural Gas Supply Chain
Natural Gas Contacts:
State Government:
Kentucky Public Service Commission - https://psc.ky.gov/
Division of Consumer Services - https://psc.ky.gov/home/complaint
Federal Government:
National Response Center
FERC’s Public Information Reference Room
DNR Oil and Gas - https://eec.ky.gov/Natural-Resources/Oil-and-Gas/Pages/default.aspx
Industry:
The American Gas Association - https://www.aga.org
Kentucky Gas Association - https://kygas.org
Kentucky Oil and Gas Association - https://members.kyoilgas.org/site_home.cfm

6.3 Coal

Process:
Kentucky’s coal industry produced approximately 36 million tons of coal in 2019 and employed an average of 6,011 miners. Kentucky produces coal from two major fields: the Appalachian basin in the eastern part of the state and the Illinois basin in the western part of the state. Eastern and Western Kentucky mines each produce roughly half of the state’s coal.

Coal is used to generate 72% of the electricity in Kentucky and almost 24% of the electricity in the nation as a whole. Since it is one of the lowest-cost means of producing electricity available, continued use of coal helps keep electricity prices down. About 46% of the coal mined in Kentucky is exported to other states; a little over 1% is exported to other countries.
Coal Contacts:

State Government:
Kentucky Department of Natural Resources - https://eec.ky.gov/

Industry:
Kentucky Coal Association - http://www.kentuckycoal.org/

6.4 Petroleum and Natural Gas Liquids

Process:

Crude oil, through a refining process, is turned into petroleum products. Crude oil is called “sweet” or “sour” depending on the amount of sulfur it contains. High-sulfur crude is called sour. It is also called “light” and “heavy” crude depending on the molecular weight. As the name implies, light crude flows easily while heavy crude has a heavier, tar-like consistency.

Pipeline, barge, and tanker (Kentucky barge and pipeline) to refineries where it is distilled into various petroleum products ship crude oil. The unit measurement for crude oil is in barrels (bbls). A barrel of crude equals 42 U.S. gallons. In a non-intuitive occurrence, a barrel of crude once refined produces 44 gallons of finished petroleum products. While the finished product produced differs depending on the type of crude used, on average gasoline, diesel and jet fuel are the largest finished components by volume.
In 2019, 3 percent of the crude oil consumed in the United States was imported, the lowest since 1954. Kentucky, on the other hand, only produces a very small amount of crude oil. Almost all of the state’s crude oil and petroleum products are imported.

Marathon Petroleum Corporation is an integrated downstream energy company headquartered in Findlay, Ohio. The company operates the nation’s largest refining system with more than 3 million barrels per day of crude oil capacity across 16 refineries, including Kentucky.

Crude oil is processed at Kentucky’s single refinery. The refinery is in the city of Catlettsburg in northeastern Kentucky on the western bank of the Big Sandy River, and can process 291,000 barrels of crude oil per calendar day to process sweet and sour crude oils into motor gasoline, distillates, asphalt, heavy fuel oil, and propane.

A smaller facility sited near Somerset, Kentucky is engaged in soybean oil processing and serves as a regional petroleum fuel terminal. In 2021, this site added capacity to produce biodiesel and biofuel blending operations.
Figure 40: Crude Oil Pipelines 2021

Figure 41: Selected Crude Oil Trunkline Systems
PADD regions enable regional analysis of petroleum product supply and movements

Figure 42: PADD Regions
In the event of a petroleum emergency, such as a pipeline break, a cyber-security attack, or other such event, the SEO-EEC will activate the Kentucky Petroleum Shortage Annex, (found in appendix H).

**Petroleum Contacts:**

**State Government:**
The Energy and Environment Cabinets State Energy Office (SEO-EEC)
http://eec.ky.gov/Energy/

**Federal:**
Pipeline and Hazardous Material Safety Administration (PHMSA)
https://www.phmsa.dot.gov/

**Industries:**
Kentucky Petroleum Marketers Association - https://kpma.org/

6.4.1 Gasoline

Process:

After gasoline is refined from crude oil, it must be shipped from the refinery to be distributed to consumers. Gasoline is shipped to terminal locations by pipeline, barge, rail, and truck. Gasoline is the most used transportation fuel in the state. Each day Kentuckians consume on average 1.5 gallons of gasoline each.

Terminals may accept gasoline from one or many sources making it nearly impossible for the consumer to distinguish where their product was produced.

From the main storage terminals, transport trucks move it to jobbers or smaller marketing terminals. Jobbers and marketers ship gasoline to retail outlets, industry, and individuals where it sold as branded or unbranded. Branded outlets sell only the name-brand product while unbranded outlets may sell any brand. As mentioned earlier, the branded name does not necessarily mean the gasoline was produced by the company’s refinery. The major difference in brands is additives are generally mixed in at the terminal. Gasoline also changes with the season. Vapor pressure increases in the winter to aid in vehicle starting. Shortages may occur when refineries are seasonally converting fuels.

Gasoline Contacts:

State Government:
Kentucky Department for Environmental Protection http://eec.ky.gov/Energy/
Kentucky State Fire Marshal - ksfm.ky.gov

Industries:
Kentucky Petroleum Marketers Association - http://www.kpma.org/
B.P. America - http://www.bp.com
Chevron Corp - http://www.chvron.com
6.4.2 Diesel Fuel/Heating Oil

Process:

Diesel fuel and heating oil are closely related products. Together they are generally referred to as distillates. The primary difference is sulfur content. High-sulfur distillate is generally what is used for heating and often referred as “heating oil”. Residential heating systems use both types of distillate. For homes and businesses that rely on heating oil, timely supply is essential. Occasionally, severe weather may make it difficult for retail heating oil dealers to service individual homes and businesses. This supply and demand issue has caused heating oil prices to vary greatly throughout the year, generally being higher in the winter reflecting the greater demand.

Diesel fuel is the primary petroleum product used in the transportation, agriculture, and manufacturing industries. Semi-trucks, trains, boats, barges, tractors, combines, bulldozers, and other large vehicles and machinery use diesel engines. Diesel engines are also used to power electric generators for utility peaking and for industrial, commercial, and institutional backup. While some agricultural and construction off-road equipment can use high-sulfur diesel, on-highway transportation vehicles must use a distillate fuel with a sulfur content of less than 0.05 percent (referred to as low-sulfur diesel). These same standards are slowly being phased in for off-road engines in mining, farming, rail, and marine industries. Low-sulfur diesel currently makes up about 95 percent of the total distillate sold.

Pipelines and barges are used to transport refined petroleum products to terminals where transport trucks move the product to jobbers or marketer terminals. Jobbers and marketers
provide delivery services to their customers. Customers include service stations, industry, and private individuals.

See Appendix L for a list of Prime Supplier Contacts and Appendix M for a list of Motor Fuel Retailers.

**Liquid Fuels**

**Diesel Fuel Heating Oil Contacts:**

**State Government:**
The Energy and Environment Cabinet State Energy Office (SEO-EEC)  
Kentucky State Fire Marshal - [ksfm.ky.gov](http://ksfm.ky.gov)

**Industries:**
B.P. America - [http://www.bp.com](http://www.bp.com)
Chevron Corp - [http://www.chevron.com](http://www.chevron.com)
Phillips 66 - [https://www.phillips66.com/](https://www.phillips66.com/)
Gulf Oil - [https://www.gulfoil.com/](https://www.gulfoil.com/)
ExxonMobil Corporation - [https://corporate.exxonmobil.com/](https://corporate.exxonmobil.com/)
6.4.3 Kerosene/Jet Fuel

Process:

Kerosene is used as a home and agricultural heat source. It is mainly used for space heaters and cook stoves. It can also be used as a light source in lamps.

A more refined kerosene product is called jet fuel. Jet fuel is used in the aviation industry to power jet aircraft and rocket engines.

Truck, pipelines, and barges transport kerosene. It is shipped to terminals where smaller transport trucks move it to customers. Customers include airports, grocery stores, service stations, industries, and individuals.

See Appendix N for a list of Oil and Aviation Distributors.

Kerosene/Jet Fuel Contacts:

State Government:
The Energy and Environment Cabinet State Energy Office (SEO-EEC)
http://eec.ky.gov/Energy/
Kentucky State Fire Marshal - ksfm.ky.gov

Industries:
Kentucky Petroleum Marketers Association - http://www.kpma.org/
B.P. America - http://www.bp.com
Chevron Corp - http://www.chesron.com
Gulf Oil - https://www.gulfoil.com/
ExxonMobil Corporation - https://corporate.exxonmobil.com/
Marathon Petroleum Company LP - https://www.marathonpetroleum.com/
Shell Oil Company - https://www.shell.us/
6.4.4 Propane

Process:

Propane (liquefied petroleum gas) is used as a primary source of heat in approximately 6.7 percent of Kentucky homes. It is also used in home appliances such as air conditioning units, cook stoves, water heaters, fireplaces, generators, clothes dryers, and gas grills. Numerous industries use propane as a catalyst to heat industrial processes. Propane is the third-largest source of motor fuel in the U.S. and an approved clean fuel source used to power cars, trucks, buses, forklifts, lawnmowers, and other vehicles used in both on-road and off-road applications. Propane is a major source of fuel for agricultural applications including heat for livestock buildings and greenhouses, irrigation pumps, crop drying, and weed control.

Pipelines and petroleum refineries provide propane supply. Distribution from these supply sources is by truck transport (approximately 9,000 gallons) or by rail car (approximately 30,000 gallons) to retail marketers. Marketers maintain storage facilities that support a regional customer base usually within a 50-75 air-mile radius. Marketers deliver propane to their customers using a delivery vehicle called a bobtail. These bobtails hold approximately 2800 gallons of fuel and deliver to stationary customer storage tanks. Propane can also be transported in smaller cylinders, typically 20, 33, or 100-pound containers.

Propane is stored under pressure in liquid form. Special operating and safety procedures are required for the storage and handling of propane gas.

See Appendix O for a list of Propane Distributors.
Propane Contacts:

State Government:
The Energy and Environment Cabinet State Energy Office (SEO-EEC)
http://eec.ky.gov/Energy/

Kentucky Transportation Cabinet - https://transportation.ky.gov/Pages/Home.aspx
Kentucky State Fire Marshal - ksfm.ky.gov

Industries:
Kentucky Propane Gas Association - http://www.kypropane.org/
National Propane Gas Enterprise Products Operating LLC - https://www.enterpriseproducts.com/
Todhunter Terminal - https://www.enterpriseproducts.com/customers/wholesale-propane/terminals
6.5 Biomass and Biofuels

Process:

Biomass (organic matter) can be used to provide heat, make fuels, chemicals and other products, and generate electricity. Wood, the largest source of bioenergy, has been used to provide heat for thousands of years. However, there are other types of biomass that can be used to produce fuels, chemicals and power. These include plants, agriculture and forestry residues, and the organic component of municipal and industrial wastes.

6.5.1 Biofuels

Process:

Biofuels are fuels made from biomass or its derivatives after processing. Biofuels such as ethanol and biodiesel offer a renewable alternative to oil for liquid transportation fuels. They can be made from virtually any plant-derived organic matter, agricultural crop or from recycled materials like restaurant grease and sewage sludge.

Contacts:
State Government:
The Energy and Environment Cabinet State Energy Office (SEO-EEC)
http://eec.ky.gov/Energy/
Kentucky Department of Agriculture Weights and Measures

Industries:
Kentucky Clean Fuels Coalition - http://www.kentuckycleanfuels.org/
Renewable Fuels Association - https://ethanolrfa.org/
Advanced Biofuels Association - http://advancedbiofuelsassociation.com/
Continental Refining - https://www.conrefco.com/

Producers:
Parallel Products - https://www.parallelproducts.com/
Owensboro Grain - https://owensborograin.com/

6.5.2 Bio-based Products

Process:

Bio-based products are produced from renewable plant and animal sources, and are generally presumed to be more environmentally benign than their petroleum-based counterparts are. They are usually biodegradable and can be returned to the earth at the end of their useful life or recycled and used again.

The Renewable Chemical Production Tax Credit is a nonrefundable and nontransferable credit available for tax years 2021 through 2024 that may be applied against income taxes imposed by KRS 141.020 (individual income tax) or KRS 141.040 (corporation income tax) and the limited liability entity tax (LLET) imposed by KRS 141.0401 in an amount certified by the Department of Revenue.

Bio based Contacts:
Federal Government:
U.S. Department of Agriculture
https://www.biopreferred.gov/BioPreferred/faces/pages/BiobasedProducts.xhtml

State Government:
The Energy and Environment Cabinet State Energy Office (SEO-EEC)
http://eec.ky.gov/Energy/
Division of Forestry - https://eec.ky.gov/Natural-Resources/Forestry/Pages/default.aspx
Kentucky Department of Revenue’s Renewable Chemical Production Tax Credit
https://revenue.ky.gov/Business/Pages/RenewableChemicalProductionTaxCredit.aspx
Industries:
Kentucky Forest Industry Association - https://www.kfia.org/

Producers:
Bioproducts, LLC - http://www.bioproductsllc.com/
RedLeaf Biologics - https://redleafbiologics.com/
Smartwood USA - https://www.smartwood.world/

6.6 Transportation

6.6.1 Natural Gas and Hazardous Material Pipeline

Process:

Pipelines are an efficient method of transport for natural gas, petroleum fuels, and other chemicals. Almost all of the state’s crude oil supply enters via pipeline. Finished petroleum products (gasoline, diesel, kerosene, jet fuel, and propane) are also most commonly transported into and out of the Commonwealth by pipeline. The other major commodity exclusively transported by pipeline is natural gas.

To aid supply reliability, crude oil and petroleum products can be received from areas that are north and south of the state. For the most part, transport lines have excess capacity. Only in periods of extreme winter conditions are there sometimes short-term propane supply lines allocations. Obviously, pipeline supply and distribution could be a major concern during a natural disaster such as an earthquake or hurricane that limits operation.

Several natural gas pipelines move natural gas within the Commonwealth. The PSC is under contract with the US Department of Transportation, Pipeline Hazardous Materials Safety Administration (PHMSA) to regulate safety issues related to intrastate hazardous materials pipelines. The PSC’s responsibilities include natural gas distribution lines, oil and gas collection lines, and two finished petroleum product lines. The PHMSA retains primary responsibility for all interstate pipelines located in the state.

In the event of an intrastate pipeline disruption resulting from a leak, rupture, or explosion (Appendices J and Appendix K), the Kentucky PSC, the Energy and Environment Cabinet’s Emergency Response Team (ERT), and the Fire Marshall are notified immediately. Depending on the emergency, these agencies will coordinate and respond accordingly. If the disruption involves an interstate pipeline, PHMSA is the primary agency in control, however, the PSC may be asked to assist until PHMSA officials can arrive at the location.
Transportation Contacts:

**State Government:**
- Public Service Commission - [https://psc.ky.gov/](https://psc.ky.gov/)
- Energy and Environment Cabinet’s Environmental Response Branch - [https://eec.ky.gov/Environmental-Protection/Waste/Pages/EmergencyResponseBranch.aspx](https://eec.ky.gov/Environmental-Protection/Waste/Pages/EmergencyResponseBranch.aspx)
- Kentucky State Fire Marshal - [ksfm.ky.gov](https://ksfm.ky.gov)

**Federal Government:**
- US Department of Transportation - [https://www.transportation.gov/](https://www.transportation.gov/)
- Emergency Call (800) 424-8802

**Industry:**
- Enterprise Products Operating LLC - [https://www.enterpriseproducts.com/](https://www.enterpriseproducts.com/)
- Marathon Petroleum Company LP - [https://www.marathonpetroleum.com/](https://www.marathonpetroleum.com/)

### 6.6.2 Motor Carrier

**Process:**

Figure 47: Kentucky Master Pipeline Map
Motor Carrier is a common method of transport for many energy commodities. Finished petroleum products, coal, propane, and biofuels are all regularly transported by truck. Tractor-trailers will normally haul tanker loads up to 65,000 pounds (fuel and truck must not exceed 85,000 lbs.). Carriers with special permits in Kentucky allow coal trucks to haul up to 120,000 pounds. These carriers often deliver the finished products to terminals where smaller trucks will in turn move products to the service facilities or the consumer.

The major energy issue related to motor carrier transportation is the safe and reliable delivery of fuels to end-users. The primary agency responsible for developing standards for regulation of the trucking industry is the Federal Motor Carrier Safety Administration (FMCSA).

Federal regulations on public protection related to driver qualification and safety issues can be found at 49 CFR Parts 390 through 399.

Natural disasters and adverse weather conditions are the most common factors that cause delays in the delivery of fuels, and therefore, the main cause of concern for the energy industry and the population in general. Historically, adverse weather conditions have affected the transport driver hours in the most dramatic way. Truck drivers, by regulation, are limited by the number of hours they can drive without a break and by the number of hours; they can drive over a given period. High fuel demand and poor road conditions often magnify the effect of these restrictions during the winter months. These conditions can be especially true during winter snow or ice storms. Long waits at terminals, slow load times, and poor driving conditions can quickly use allowed hours.

The government has attempted to address this issue through FMCSA regulations that allow for waivers of Hours of Service (HOS) restrictions in order to provide fuel in times of need. Provisions are established for both local and regional emergencies and allow extended service hours anywhere the driver travels to support the identified emergency. In Kentucky, the process begins with a hauler or trade association requesting an extension either to the SEO-EEC, KYDOT or directly to FMSCA. (The full HOS procedure is contained in Appendix G of this document).

**Motor Carrier Contacts:**
**State Government:**
Transportation Cabinet - [http://transportation.ky.gov/](http://transportation.ky.gov/)
Department of Vehicle Regulation - [https://drive.ky.gov/](https://drive.ky.gov/)
Kentucky State Police - [http://kentuckystatepolice.org/](http://kentuckystatepolice.org/)
Commercial Vehicle Enforcement Division - [https://kentuckystatepolice.org/commercial-vehicle-enforcement/](https://kentuckystatepolice.org/commercial-vehicle-enforcement/)
Federal Government:
Industries:
Kentucky Motor Trucking Association - [https://kytrucking.net/](https://kytrucking.net/)

![Kentucky Coal Haul Highway System Map, 2019](https://transportation.ky.gov/Planning/Pages/Coal-Haul-Highway-System.aspx)

**Figure 48: Kentucky Coal Haul Highway System Map, 2019**

Source: [https://transportation.ky.gov/Planning/Pages/Coal-Haul-Highway-System.aspx](https://transportation.ky.gov/Planning/Pages/Coal-Haul-Highway-System.aspx)

6.6.3 Rail

Process:

Rail shipment is generally an energy-efficient and safe, but highly capital-intensive, means of land transport. The efficiency of rail shipment depends on the commodity being transported.
Most energy commodities are high-density materials, and therefore when moved in bulk, rail provides an ideal method of shipment when available.

Rail ships energy commodities in open-topped cars and tank cars. Coal, petroleum and wood pellets are all ideal goods for rail shipment when possible. A typical rail car will hold around 115 tons of material with a typical train pulling at least 100 cars. Up loading will generally occur at tippi es for coal and the refinery for petroleum products. Off-loading will be at power plants and distribution terminals.

Railroad class is identified by the Surface Transportation Board (STB) based on annual gross revenue. For freight, railroads are listed as either Class I, II or III.

See Appendix Q for a Kentucky's Active Railroads. Contact the Kentucky Transportation Cabinet for additional information.

**Rail Contacts:**
**State Government:**
Kentucky Transportation Cabinet - [https://transportation.ky.gov/MultimodalFreight/Pages/Railroads.aspx](https://transportation.ky.gov/MultimodalFreight/Pages/Railroads.aspx)  Division of Planning - [https://transportation.ky.gov/Planning/](https://transportation.ky.gov/Planning/)
Multimodal Freight: Railroads - [https://transportation.ky.gov/MultimodalFreight/Pages/Railroads.aspx](https://transportation.ky.gov/MultimodalFreight/Pages/Railroads.aspx)

**Federal Government:**
Surface Transportation Board - [https://prod.stb.gov/](https://prod.stb.gov/)

**Industries:**
Kentuckians for Better Transportation - [http://www.kbtnet.org/](http://www.kbtnet.org/)

### 6.6.4 Barge Process:
Kentucky has 1600 miles of navigable inland waterways. Transporting materials by water is an extremely efficient method of shipment. It requires far less energy to ship by barge than other methods of shipment. A gallon of fuel can move a ton of material 514 miles by barge, whereas, that one gallon of fuel would only move that ton of material 59 miles by truck and 202 miles by train.
This efficiency is related directly to the tonnage hauled by the vessel. A single barge can haul 1,500 tons of material, a jumbo hopper rail car can hold approximately 115 tons and a larger semi-trailer will move 26 tons. Stated otherwise, a 15-ton barge, a normal bulk load on the Ohio River, can carry the equivalent load of 870 semi-trailers. This makes barge shipment extremely efficient for bulk materials over long distances.

Kentucky ranks among the top five states in the shipment of domestic waterborne tonnage. Coal, by far, represents the bulk of the tonnage at over 47 percent of the total volume shipped. Petroleum and other related energy commodities also account for another 12 percent of the goods moved.

Kentucky’s location is at the hub of the nation’s inland waterway system. Its central location makes it an integral link between Canada, Mexico, and the ports in New Orleans and Mobile, AL. This proximity to United States and world markets makes the state especially attractive for the processing and distribution of energy commodities in all phases of production.

Kentucky has 12 public river ports; seven of these are operating ports with the other five under development. Each port serves the individual county where it is located, the area at large, and the entire state. Some facilities are quite mature while others are still in their infancy. In
addition to the public ports, there are also several private ports in the state. Some of these serve one specific facility while others are for general commerce.
Figure 51: Map of Locks & Dams on the Ohio River

Barge Contacts:
State Government:
Industries:
Kentuckians for Better Transportation - http://www.kbtinet.org/
Federal Government:
U.S. Army Corp of Engineers https://www.usace.army.mil/
Huntington District - https://www.lrh.usace.army.mil/
Louisville District - https://www.lrl.usace.army.mil/
Nashville District - https://www.lrn.usace.army.mil/
6.7 Electric Transmission

Process:

The electric transmission system in Kentucky has been designed for the primary purpose of moving electricity from generation sources within the state to customers within the state. The transmission systems of the Generation and Transmission Utilities are interconnected so as to allow the flow of electricity among utilities and other generators, both in-state and out-of-state. The Midcontinent Independent System Operator (MISO) and PJM Interconnection (PJM) are the two interstate transmission operators for the Commonwealth. (Refer to section 6.1.4 for details.)

Transmission lines, for the purpose of Kentucky Energy Security and emergency management, are defined as lines operating at 69 kilovolts (kV) or more. Typical voltages include 69 kV, 138 kV, 169 kV, 345 kV, 500 kV, and 765 kV. Generally, the higher the voltage of the line, the more electricity the line carries to more customers.

Electric transmission lines are almost exclusively built aboveground for cost considerations and are thus subject to damage from windstorms, ice loading, vegetation, and other outside agents. When a transmission line is forced out of service, it can result in thousands of customers losing electricity service. The time to repair a single transmission line and restore service can take from several hours to a few days. Events such as large ice accumulations or tornadoes can damage multiple transmission lines at once. When multiple transmission lines are out of service, full restoration can take weeks.

In the event of an electricity generation shortage, the transmission system can be utilized to import electricity from other utilities and other states. The amount of imports is limited by the interconnections between the utilities.
Kentucky’s Electrical system is interconnected with all of the other systems within the Eastern Interconnection.

**Electric Transmission Contacts:**

**State Government:**
Division of Consumer Services - [http://psc.ky.gov/Home/Complaints](http://psc.ky.gov/Home/Complaints)
[http://psc.ky.gov/Home/Consumer_Intra](http://psc.ky.gov/Home/Consumer_Intra)

**Industries:**
Kentucky Power - [https://www.kentuckypower.com/](https://www.kentuckypower.com/)
LGE, KU - https://lge-ku.com/
East Kentucky Power - https://www.ekpc.coop/
Big Rivers - https://www.bigrivers.com/
TVA - https://www.tva.com/
MISO - https://www.misoenergy.org/
PJM - https://www.pjm.com/about-pjm

7.0 Energy Emergency Mitigation Strategies

7.1 Mitigation

Energy emergencies can occur for many different reasons. They can be the result of natural disasters, accidents, political disputes, or terrorist activities. Disruptions may be large in scope affecting nations and all industries or they may be much smaller affecting only a small geographic region or a specific industry.

This variability makes it difficult to construct a precisely designed set of actions that can be predetermined to address all potential emergencies. This does not mean, however, that the development of specific response plans is without merit. Since the promptness of response can often be the most critical factor in mitigating an emergency, it is vital to have response plans and procedures that have been developed and tested before an actual emergency. Previous sections of this document depict the procedures to be followed in monitoring the energy environment and responding to emergencies. This section identifies possible specific actions that may be taken to alleviate or lessen the impact of a disruption event. The list is not all-inclusive and may need to be amended as personnel, resources, and technologies change over time. Nevertheless, it can serve as a starting point for possible responses at a time when urgency is a critical factor.

7.1.1 Electric Power

Conservation

- Develop and implement a public education and information program regarding electric power conservation.

- Curtail use by and/or impose electric power conservation goals on state government facilities and operations.
• Develop and impose an electric power-rationing scheme (voluntary or mandatory) for the impacted area based on time of day, type of use, or similar criteria.

• Require implementation of a time of day/day of the week pricing scheme to reduce peak demand for the duration of the event where the necessary technology is available.

Distributed Energy Resources:

Distributed energy resources (DERs) are small, modular, energy generation and storage technologies that provide electric capacity or energy where it is needed. DERs can mitigate both short and long-term disruptions and they can be permanent or mobile installations. Typically producing less than 10 megawatts (MW) of power, DER systems can usually be sized to meet a customer’s particular need and installed on-site. DER systems may be either connected to the local electric power grid or isolated from the grid in stand-alone applications. DER technologies can include fossil fuel generators, photovoltaics (PV), natural gas turbines, micro turbines, wind turbines, solar panels, biomass generators, fuel cells, tri-generation units, battery storage, electric vehicles (EV), EV chargers, reciprocating engines, or combined heat and power plants (CHP).

Regulatory

• Aid in securing variances to air pollution regulations so facilities that are equipped to burn coal may do so.

• Temporarily suspend or waive enforcement of state-mandated rules and regulations to allow use of alternative fuels and/or alternative operating conditions.

• Request or require modification to scheduled electric generating unit maintenance outages pending resolution of electric energy shortages.

• Promote substitution of other fuels where feasible.

Ratepayer Protection

• Impose temporary price controls on the state regulated retail costs of electricity.

• Impose criteria and/or guidelines for prohibitions on curtailment of electricity supply to local critical uses and/or other high priority electricity users.
• Temporarily halt electricity service disconnections for non-payment.

**Subsidies**

• Provide, arrange, or subsidize financial incentives for electric power conservation for homes and businesses.

• Subsidize purchase of additional electric power on the wholesale market by the state’s utilities.

• Subsidize purchase and installation costs of, or temporary provision of, standby generators for public and private sector critical facilities.

• Temporarily provide electric generators to key employers and important community facilities to sustain operations and to mitigate losses in revenue generated or employment.

• Provide low-interest or interest-free loans on an emergency basis to support businesses and industries in the impacted areas.

• Provide cost subsidies for purchase of fuels for electric power generation.

• Provide subsidies, loans, grants, or similar financial support to financially disadvantaged families for payment of higher electric costs.

**7.1.2 Natural Gas**

**Conservation**

• Develop and implement a public education and information program regarding natural gas conservation.

• Promote substitution of other fuels where feasible.

• Curtail use by and/or impose gas conservation goals on state government facilities and operations.

• Provide for allocation or non-essential use prohibitions in the impacted areas.
Regulatory

- Aid in securing variances to air pollution regulations so facilities that are equipped to burn coal may do so.
- Temporarily suspend or waive enforcement of state-mandated rules and regulations to allow use of alternative fuels and/or alternative operating conditions.
- Recommend that interruptible service plans be initiated. Assess customers on interruptible tariffs to determine immediately available for curtailment.

Ratepayer Protection

- Provide subsidies, loans, grants, or similar financial support to financially disadvantaged families for payment of higher natural gas costs.
- Impose temporary price controls on the state regulated retail costs of natural gas.
- Impose criteria and/or guidelines for prohibitions on curtailment of natural gas supply to local critical uses and/or other high priority natural gas users.
- Temporarily halt natural gas service disconnections for non-payment.

Subsidies

- Provide, arrange, or subsidize financial incentives for natural gas conservation for homes and businesses.
- Fund increased domestic natural gas production.
- Purchase and/or subsidize purchase on the wholesale market of natural gas redistribution to the impacted areas.
- Provide subsidies, loans, grants, or similar financial support to financially disadvantaged families for payment of higher natural gas costs.
- Purchase gas for delivery to critical facilities in the impacted areas.

7.1.3 Propane Shortages

Supplies
• Locate available supplies of fuel for emergency response and critical facilities.

Conservation

• Develop and implement a public education and information program regarding propane conservation.

• Promote substitution of other fuels where feasible.

• Curtail use by and/or impose propane conservation goals on state government facilities and operations.

• Provide for allocation or non-essential use prohibitions in the impacted areas.

Regulatory

• Temporarily suspend or waive enforcement of state-mandated rules and regulations to allow use of alternative fuels and/or alternative operating conditions.

• Recommend that interruptible service plans be initiated.

• Coordinate transportation regulation waivers (e.g. hours of service) with the Transportation Cabinet.

Consumer Protection

• Provide subsidies, loans, grants, or similar financial support to financially disadvantaged families for payment of higher propane costs.

• Impose temporary price controls on the retail and/or wholesale costs of propane.

Subsidies

• Provide, arrange or subsidize financial incentives for home heating conservation for homes and businesses.

• Purchase and/or subsidize purchase on the wholesale market of propane for redistribution to the impacted areas.

• Provide subsidies, loans, grants, or similar financial support to financially disadvantaged families for payment of higher propane costs.
• Purchase gas for delivery to critical facilities in the impacted areas.

7.1.4 Petroleum Fuels

For specific details see the KY Petroleum Shortage Annex can be found in Appendix H of this plan. Below are generalized recommendations.

Supplies

• Locate available supplies of fuel for emergency response and critical facilities.

Conservation

• Develop and implement a public education and information program regarding liquid fuels conservation.

• Curtail use by and/or impose liquid fuels conservation goals on state government facilities and operations.

• Promote employer-based car-pool programs that provide car-pool information and matching services to employees. These programs could be supplemented by an outside agency assisting employers in setting up these services, or expanded solely by employer initiative.

• Increase rural car-pool parking lots that can be built on major commuter routes along state trunk lines outside urban areas. Existing lots that are being used at near capacity could also be enlarged to provide convenient, free parking to commuters.

• Establish area-wide car-pool programs that provide car-pool matching by local ride-sharing offices to area residents on request.

• Promote public vanpool programs. Provide vanpool information and matching services to interested participants and make the necessary arrangements to provide vans to qualified vanpool groups. Vanpooling could be encouraged as part of the Public Information Program.

• Establish preferred parking for employee car pools. Reserved parking in state government and business complexes could be offered to employees as a ride-sharing incentive.
• Recommend the Governor direct State department directors to reduce expenditures for vehicle travel.

• Encourage employers to offer telecommuting and/or flextime scheduling options to their employees to facilitate ride sharing and the use of public transit.

• Use school buses for public transportation to augment bus fleets. School buses could be used in tandem with transit buses along transit routes that are redesigned to respond to an increase in demand for public transit.

Regulatory

• Coordinate transportation regulation waivers (e.g. hours of service, weight restrictions) with the Transportation Cabinet.

• Promote substitution of other fuels where feasible. Aid in securing variances to air pollution regulations.

• Provide for mandatory reallocation of liquid fuel supplies from various regions within the state to the areas impacted by the shortage.

• Request lower speed limits on highways and roads in the Commonwealth with the Transportation Cabinet.

• Establish purchase plans by restricting gasoline purchases to every fourth day, based on the vehicle owner’s license plate number. Operators of vehicles with license plate numbers ending in 00 to 24 could purchase gasoline on the first day of the plan, 25 to 49 on the second day, 50 to 74 on the third day, and 75 to 99 and personalized plates on the fourth day. Beginning on the fifth day, the rotation would repeat. This procedure for purchasing gasoline every four days could be extended to a longer interval if the emergency became more severe. Vehicles with commercial license plates would be exempt. Exemption tickets that would allow a one-time purchase per ticket on a non-purchase day would also be sold by the state.

• Impose “alternate (even-odd) days” motor vehicle refueling restrictions.

• Temporarily suspend or waive enforcement of state-mandated rules and regulations to allow use of alternative fuels and/or alternative operating conditions.

• Provide for liquid fuels rationing or non-essential use prohibitions in the impacted areas.
• Purchase liquid fuels for delivery to critical facilities in the impacted areas.

• Participate in appropriate state role if the federal government imposes price or allocation controls on energy sources.

• Implement federally mandated fuel allocation or rationing programs.

Subsidies

• Provide subsidies, loans, grants, or similar financial support to financially disadvantaged families for payment of higher heating fuel costs.

• Provide, arrange or subsidize financial incentives for liquid fuels conservation for residents and businesses.

• Purchase and/or subsidize purchase of liquid fuels for redistribution to the impacted areas.

7.1.5 Coal

Conservation

• Develop and implement a public education and information program regarding electric power conservation.

• Curtail use by and/or impose electric power conservation goals on state government facilities and operations.

• Develop and impose an electric power-rationing scheme (voluntary or mandatory) for the impacted area based on time of day, type of use or similar criteria.

• Require implementation of a time of day/day of week pricing scheme to reduce peak demand for the duration of the event where the necessary technology is available.

Regulatory

• Coordinate transportation regulation waivers (e.g. hours of service) with the Transportation Cabinet.

• Facilitate the scheduling of alternative methods of transportation for coal delivery.
• Provide additional staff resources to process coal mine permits.

Transportation

• Request the assistance of local and state agencies in road clearing activities during periods of snow and ice. (This may include the clearing of private driveways if necessary for delivery of fuel supplies for protection of life and property.)

• Request, through transportation companies or appropriate federal agencies, the priority movement of petroleum products, coal, or other fuels on rail, waterways, pipelines or other means.

• Work with appropriate state and federal agencies to remove restrictions on highway transportation (e.g., weight limits, hours of service, route restrictions, etc.) without causing safety or other problems.

• Assist suppliers and consumers in locating transportation for petroleum products, coal or other fuels.

7.1.6 General Concepts

• The public information campaign will keep citizens informed of the situation and most recent developments to minimize panic buying and reactive behavior.

• Information and press releases and the use of social media should be coordinated to ensure that state agencies speak with a common voice.

• Request that state and other offices operate on a reduced-hours schedule.

• Request all County Judge/Executives (or Mayors of an Urban County Government) to develop local programs designed for energy conservation, particularly in the commercial sector.

• Meet with representatives of suppliers of affected energy sources to fully assess the problem.

• The responses should rely on voluntary actions to the greatest degree possible but certain conditions will inevitably call for mandatory requirements.
• The top priority should be to meet the needs of activities that are essential to the health and safety of the citizens of Kentucky.

• The responses should rely on the market to the greatest degree possible to meet demands.

• State personnel and resources should be used to the highest degree possible.

• Responses should stress voluntary cooperation with energy suppliers.

7.1.7 All Hazards Mitigation Strategy Summaries

The measures summarized on the subsequent pages are categorized into two main groups: “All Hazards” measures can apply to a range of threats; and “Hazard-Specific” measures are designed to mitigate a specific threat or risk, such as cold weather or wildfires. All Hazard measures are divided into categories that align with three of the “infrastructural qualities” outlined in the Department of Homeland Security’s Resilience Framework:

1) Robustness – measures that strengthen a system to withstand external hazards without degradation or loss of functionality;

2) Redundancy – measures that allow for alternate options, choices, and substitutions when a system is under stress; and

3) Rapid Detection/Recovery – measures that accelerate the time it takes to overcome a disruption and restore energy services.

The last two sections provide general resources on ways to increase the resilience of energy systems and resources related to specific risk mitigation measures.

<table>
<thead>
<tr>
<th>All Hazards Risk Mitigation Measures:</th>
<th>Hazard-Specific Risk Mitigation Measures:</th>
</tr>
</thead>
<tbody>
<tr>
<td>Robustness</td>
<td>Cold Weather</td>
</tr>
<tr>
<td>Redundancy</td>
<td>Extreme Heat and Drought Resistance</td>
</tr>
<tr>
<td>Rapid Detection/Recovery</td>
<td>Flooding</td>
</tr>
<tr>
<td></td>
<td>Seismic</td>
</tr>
<tr>
<td></td>
<td>Wildfire</td>
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<tr>
<td></td>
<td>Wind</td>
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</tbody>
</table>
### All-Hazards Risk Mitigation Measures

#### Robustness

<table>
<thead>
<tr>
<th>Measure</th>
<th>Description</th>
<th>Sector</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Demand response programs</strong></td>
<td>Demand response programs relieve pressure on electric or natural gas delivery systems by reducing or time-shifting customer energy usage. Demand reduction during peak periods reduces the chance of system overload and service failure. In addition to enhancing reliability, demand response can also help reduce generator or supplier market power and lessen price volatility.</td>
<td></td>
</tr>
<tr>
<td><strong>System segmentation</strong></td>
<td>Energy systems (power grids, gas pipeline networks, and liquid fuels pipeline networks) can be sub-divided to more efficiently isolate damaged areas, allowing undamaged segments to continue serving customers. By segmenting networks, service isolations can be more targeted and affect fewer customers.</td>
<td></td>
</tr>
<tr>
<td><strong>Undergrounding power lines</strong></td>
<td>Placing transmission lines underground protects them against external threats, including high winds and falling branches, wildfires, extreme heat or cold, icing, dirt/dust/salt accumulation, and animals. Buried lines may be more vulnerable to flooding if located in low-lying areas and may be more difficult and expensive to maintain and repair.</td>
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</tbody>
</table>

#### Redundancy

<table>
<thead>
<tr>
<th>Measure</th>
<th>Description</th>
<th>Sector</th>
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<tbody>
<tr>
<td><strong>Backup generators</strong></td>
<td>Fixed or portable backup generators can provide backup power to critical facilities when grid-supplied power is interrupted. Backup generators may be designed to power emergency functions, such as emergency lighting, fire suppression, or stormwater removal, or may be designed to power some or all of a facility’s operational functions. Mobile generators can power utility or emergency responder base camps (sites where response personnel and equipment are staged). Backup generators require adequate fuel supply to operate.</td>
<td></td>
</tr>
<tr>
<td>Measure</td>
<td>Description</td>
<td>Sector</td>
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<td>-------------------------------</td>
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<tr>
<td><strong>Battery storage</strong></td>
<td>Battery energy storage can be used to provide backup power during electric grid outages. Batteries can be deployed at utility-scale as front-of-the-meter systems, providing services like utility load peak shaving or behind-the-meter by customers. Batteries are often paired with solar photovoltaic systems and included in microgrid designs.</td>
<td></td>
</tr>
<tr>
<td><strong>Microgrids</strong></td>
<td>A microgrid is a group of interconnected loads and distributed energy resources that acts as a single controllable entity with respect to the grid. It can connect and disconnect from the grid to operate in grid-connected or island mode. Microgrids can improve customer reliability and resilience to grid disturbances.</td>
<td></td>
</tr>
<tr>
<td><strong>Ties between gas pipelines</strong></td>
<td>Natural gas system operators can add ties between gas distribution lines or “mains” to diversify the transmission system and allow additional pathways to route natural gas in the event some sections of transmission mains are damaged.</td>
<td></td>
</tr>
</tbody>
</table>

**Rapid Detection/Recovery**

<table>
<thead>
<tr>
<th>Measure</th>
<th>Description</th>
<th>Sector</th>
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<tbody>
<tr>
<td><strong>Advanced distribution management systems</strong></td>
<td>Advanced distribution management systems integrate numerous utility systems and provide automated outage restoration and optimization of distribution grid performance. These functions improve the resilience of the distribution system and decrease the length of customer outages.</td>
<td></td>
</tr>
<tr>
<td><strong>Artificial intelligence analysis</strong></td>
<td>Artificial intelligence analysis can augment the abilities of subject matter experts to prioritize transmission line operations, identify defects, and update asset management systems.</td>
<td></td>
</tr>
<tr>
<td><strong>Distribution automation</strong></td>
<td>Distribution automation uses digital sensors and switches with advanced control and communication technologies to automate feeder switching; voltage and equipment health monitoring; and outage, voltage, and reactive power management.</td>
<td></td>
</tr>
<tr>
<td><strong>Drones for asset inspection</strong></td>
<td>The use of drones to inspect pipelines, transmission lines, or other assets allows for safer and more frequent inspections, enhanced asset information, reduced operational costs and failure rates, and extended asset lifetimes.</td>
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</tr>
<tr>
<td>Measure</td>
<td>Description</td>
<td>Sector</td>
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<tr>
<td>----------------------------------------</td>
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</tr>
<tr>
<td>LiDAR for vegetation management</td>
<td>&quot;Light Detection and Ranging&quot; (LiDAR), is remote-sensing technology that can measure how close vegetation is to power lines. LiDAR units can be deployed on the ground, drones or aircraft, to enable more effective vegetation management reducing the impact of storms on electric infrastructure.</td>
<td></td>
</tr>
<tr>
<td>Remote-operated valves</td>
<td>Remote-operated valves more efficiently isolate systems during disruptions or peak event load management (e.g., temporarily disconnecting gas customers).</td>
<td></td>
</tr>
<tr>
<td>Advanced Metering Infrastructure</td>
<td>Advanced metering infrastructure (AMI) is an integrated system of smart meters, communications networks, and data management systems that enables bi-directional communication between utilities and customers. Smart meters can provide near-real-time visibility into customer outages and help utilities allocate resources and restoration activities more efficiently.</td>
<td></td>
</tr>
<tr>
<td>Supply chain resilience planning</td>
<td>Assessing current supply chains and working with relevant stakeholders to strategically plan for the continuity and rapid restoration of those supply chains after major disruptions improves supply chain resilience.</td>
<td></td>
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</table>

### Hazard-Specific Risk Mitigation Measures

#### Cold Weather Protection Measures

<table>
<thead>
<tr>
<th>Measure</th>
<th>Description</th>
<th>Sector</th>
</tr>
</thead>
<tbody>
<tr>
<td>Pipeline insulation &amp; trace heating</td>
<td>Fiberglass insulation used to enclose piping can protect against freezing. Additionally, an electrical heating element installed along the length of a pipe and covered by thermal insulation can be used to maintain or raise the temperature of the pipe during cold weather.</td>
<td></td>
</tr>
<tr>
<td>Water line management</td>
<td>Draining water lines prevents rupturing that would otherwise be caused by the freezing water caught inside. Water lines that cannot be drained can be set to drip. The small amount of flow caused by the steady drip can help prevent the water inside the lines from freezing and rupturing the lines.</td>
<td></td>
</tr>
</tbody>
</table>
### Heating & Pitch Adjustment for Wind Turbines

<table>
<thead>
<tr>
<th>Measure</th>
<th>Description</th>
<th>Sector</th>
</tr>
</thead>
<tbody>
<tr>
<td>Heating &amp; pitch adjustment for wind turbines</td>
<td>Wind turbine blades and lubricant housings can be fitted with heating elements that prevent ice accumulation that would otherwise impair operations. Wind turbines can also be configured to operate in winter ice operation mode, which changes the pitch of the blades to allow continued operation as they accumulate ice.</td>
<td><img src="https://via.placeholder.com/15" alt="Wind Turbine" /> <img src="https://via.placeholder.com/15" alt="Lubricant Housing" /> <img src="https://via.placeholder.com/15" alt="Heating Elements" /></td>
</tr>
</tbody>
</table>

### Thermal Enclosures

| Measure         | Description                                                                                                                                                                                                 |
|-----------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------|
| Thermal enclosures | Instrumentation can be enclosed and heated to ensure functionality and operational continuity during extreme cold conditions.                                                                                   | ![Instrumentation](https://via.placeholder.com/15) ![Heating](https://via.placeholder.com/15) |

### Extreme Heat & Drought Resistance Measures

<table>
<thead>
<tr>
<th>Measure</th>
<th>Description</th>
<th>Sector</th>
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<tbody>
<tr>
<td>Advanced water-cooling technologies</td>
<td>Power plants require significant volumes of water for thermoelectric cooling. Asset owners can employ approaches to reduce their water use to make them more resilient to drought conditions. Alternative approaches include recirculating cooling, dry cooling (highlighted below), and wet-dry hybrid cooling technologies. Cooling equipment capable of using alternative water sources (e.g., brackish water, wastewater) can reduce the impact of droughts.</td>
<td><img src="https://via.placeholder.com/15" alt="Power Plant" /> <img src="https://via.placeholder.com/15" alt="Water Cooling" /> <img src="https://via.placeholder.com/15" alt="Alternative Water Sources" /></td>
</tr>
</tbody>
</table>

| Measure         | Description                                                                                                                                                                                                 |
|-----------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------|
| Dry cooling     | Nearly all thermal generation, including nuclear and coal-fired power plants, requires large quantities of water for cooling. Extreme heat can lead to water shortages or make the water used for cooling too warm, forcing power plant operators to curtail electricity output. Dry cooling technologies use air-cooled heat exchangers and other technologies to significantly reduce water use. | ![Thermal Generation](https://via.placeholder.com/15) ![Water Shortages](https://via.placeholder.com/15) ![Dry Cooling Technologies](https://via.placeholder.com/15) |

<table>
<thead>
<tr>
<th>Measure</th>
<th>Description</th>
<th>Sector</th>
</tr>
</thead>
<tbody>
<tr>
<td>Hydropower reservoir capacity</td>
<td>Increasing reservoir storage capacity at hydroelectric power plants can offset the effects of precipitation variability.</td>
<td><img src="https://via.placeholder.com/15" alt="Hydropoweraqueduct" /> <img src="https://via.placeholder.com/15" alt="Reservoir Storage" /></td>
</tr>
</tbody>
</table>

| Measure         | Description                                                                                                                                                                                                 |
|-----------------|-------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------------|--------|
| Turbine efficiency | Higher-efficiency hydroelectric turbines require less water per unit of electricity generated and are more resilient to drought.                                                                                | ![Hydropower Turbine](https://via.placeholder.com/15) ![Hydropower Efficiency](https://via.placeholder.com/15) |

### Flood Protection Measures

<table>
<thead>
<tr>
<th>Measure</th>
<th>Description</th>
<th>Sector</th>
</tr>
</thead>
<tbody>
<tr>
<td>Elevate equipment</td>
<td>Elevating equipment located in low-lying areas can protect it from flooding that would otherwise damage or destroy it.</td>
<td><img src="https://via.placeholder.com/15" alt="Elevate Equipment" /> <img src="https://via.placeholder.com/15" alt="Flood Protection" /></td>
</tr>
</tbody>
</table>
### Environmental Management

**Measure**: Preserving certain kinds of natural habitats (e.g., coastal wetlands) provides a natural barrier to lessen the impact of storm surge.

**Sector**: Environmental management

---

### Flood Walls/Gates

**Measure**: Installing flood walls, gates, and/or barriers can protect essential equipment in flood prone areas from water intrusion and avoid restoration delays after major storms and floods.

**Sector**: Flood

---

### Relocate Assets

**Measure**: Relocating energy assets away from flood-prone areas can reduce or eliminate their exposure to flooding and inundation threats.

**Sector**: Relocate assets

---

### Stormwater Pumps

**Measure**: Stormwater pumps can remove flood water and help prevent equipment from being submerged.

**Sector**: Stormwater

---

### Submersible Equipment

**Measure**: Equipment located in flood-prone areas, such as underground power distribution systems in low-lying areas, can be modified or replaced with equipment that is designed to continue functioning when subjected to flooding from water containing typical levels of contaminants such as salt, fertilizer, motor oil, and cleaning solvents.

**Sector**: Submersible equipment

---

### Vent Line Protectors

**Measure**: A vent line protector (VLP) protects gas regulator vent lines from encroaching water. The VLP is usually open, but if water enters the vent line via the VLP, a float will seal the vent line shut. The float will drop when the water recedes, re-opening the vent to its normal position.

**Sector**: Vent line protectors

---

### Vented Manhole Covers

**Measure**: In flooding scenarios, manhole covers can dislodge, and the exposed manhole creates a hazard for pedestrians and vehicles. Proper vent design can allow for the flow of excess water without dislodging the cover.

**Sector**: Vented manhole covers

---

### Seismic Protection Measures

**Measure**: Substation transformers can be placed on platforms designed to absorb the shaking from earthquakes that would otherwise damage the equipment.

**Sector**: Seismic Protection Measures
## Culverts

Placing fuel pipelines within buried concrete trenches, called culverts, significantly reduces the fracturing, buckling, and other damage caused to buried pipelines during an earthquake.

## Flexible joints

Flexible joints between steel pipe segments absorb the deformations caused during an earthquake and lessen the damage caused to pipeline infrastructure.

## Wildfire Protection Measures

<table>
<thead>
<tr>
<th>Measure</th>
<th>Description</th>
<th>Sector</th>
</tr>
</thead>
<tbody>
<tr>
<td>Covered conductors</td>
<td>To mitigate wildfire risk, utilities can replace bare wire overhead conductors on high-voltage transmission lines with conductors that have a plastic covering (also called tree wire). Covered conductors greatly reduce the number of faults, and the risk of ignition. Similar products include spacer cables and aerial cables.</td>
<td></td>
</tr>
<tr>
<td>Fire-resistant poles</td>
<td>Wood poles can be replaced with ones made from fireproof materials, or wrapped in fireproof sheaths (e.g., wool-ceramic fiber).</td>
<td></td>
</tr>
<tr>
<td>Line-break-protection systems</td>
<td>Automated monitoring equipment, called phasor measurement units, installed on transmission lines can detect a voltage change associated with the breakage of a power line. The system can respond in near real-time by de-energizing that segment of the transmission line so that the broken power line does not spark a fire as it falls to the ground.</td>
<td></td>
</tr>
<tr>
<td>Pre-treat assets in path of fire</td>
<td>Pre-treating infrastructure (e.g., by applying flame retardant coatings or wrapping assets such as utility poles in flame retardant sheaths) decreases wildfire damage and expedites restoration of service.</td>
<td></td>
</tr>
<tr>
<td>Reconductoring</td>
<td>Reconductoring is the process of installing new conductor wires on existing towers to increase transmission capacity, thus reducing propensity for high loads and line sag, which can cause ignition. Reconductoring typically involves replacing traditional steel-reinforced lines with composite core lines.</td>
<td></td>
</tr>
</tbody>
</table>
Wind Protection Measures

<table>
<thead>
<tr>
<th>Measure</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Breakaway service connectors</td>
<td>A breakaway service connector is designed to disconnect when the power line it is attached to is pulled by a falling limb or other debris. This avoids damage caused when a service wire is pulled down in a way that damages the meter receptable. Meter receptables are not owned by the utility, and a private electrician is needed to first make repairs, delaying service restoration.</td>
</tr>
<tr>
<td>Dead-end towers</td>
<td>Dead-end towers (also called anchor towers or anchor pylons) are self-supporting structures made with heavier material than suspension towers. Dead-end towers are used at the end of a transmission line; where the transmission line turns at a large angle; on each side of a major crossing such as a large river or highway, or large valley; and at intervals along straight segments to provide additional support. Suspension towers are typically used when the transmission line continues along a straight path. When weaker suspension towers are compromised or topple, the stronger dead-end structures can stop a domino effect that takes down multiple towers. Reducing the spacing between dead-end structures can limit the impacts of domino effect failures.</td>
</tr>
<tr>
<td>Stronger utility poles</td>
<td>This can involve reinforcing wood poles, replacing wood poles with concrete ones, or replacing wood cross-arms with fiberglass ones.</td>
</tr>
<tr>
<td>Vegetation management</td>
<td>Clearing vegetation away from transmission and distribution lines helps prevent damage (e.g., falling tree branches) to power lines that cause outages.</td>
</tr>
</tbody>
</table>

**Figure 53: ALL Hazards Risk Mitigation Measures**

**General Resources**

Mitigating impacts from hazards to the energy system is a topic that is constantly being reevaluated, and the guidance for best practices is ever-changing. The following reports focus on ways to increase the resilience of energy systems. Note: this is not a comprehensive list of resources.

**Institute of Electrical and Electronics Engineers (IEEE). 2020. Resilience Framework, Methods, and Metrics for the Electricity Sector.**

This report provides an overview of resilience definitions (including its relationship with reliability), the existing frameworks for holistically defining resilience planning and implementation processes, and the metrics to evaluate and benchmark resilience. It also evaluates technologies, tools, and methods to improve electrical system resilience.

**National Renewable Energy Laboratory. 2019. Energy Resilience Assessment Methodology.**
This report presents a replicable energy resilience assessment methodology for sites, military bases, and campuses to assess energy risks and develop prioritized solutions to increase site resilience.


This guidebook introduces policymakers, power sector investors, planners, system operators, and other energy-sector stakeholders to the key concepts and steps involved in power sector resilience planning.

**U.S. Climate Resilience Toolkit. 2019.** *Building Resilience in the Energy Sector*

Examines climate change challenges for the energy sector, possible actions to mitigate risk and links to resources.


The National Mitigation Investment Strategy (“NMIS”), developed by the Mitigation Framework Leadership Group is a single national strategy for advancing mitigation investment to reduce risks posed by natural hazards and increasing the nation’s resilience to natural hazards. This report outlines the investment strategy and how federal and non-federal partners can coordinate community mitigation investments.

**National Academies of Sciences, Engineering, and Medicine. 2017.** *Enhancing the Resilience of the Nation’s Electricity System.*

This report focuses on identifying, developing, and implementing strategies to increase the electric system’s resilience in the face of events that can cause large-area, long-duration outages: blackouts that extend over multiple service areas and last several days or longer.


This report provides basic assistance to electric utilities and other stakeholders in assessing vulnerabilities to climate change and extreme weather, and in identifying an appropriate portfolio of resilience solutions.


This report describes innovative technologies, strategies, tools, and systems that the electricity sector is developing and applying to address resiliency. The report explores three elements of resiliency: damage prevention, system recovery, and survivability.
This report summarizes how states and local utilities approach all-hazards resilience in planning, construction, operations, and maintenance of the electric system, as well as challenges faced when addressing all-hazards resilience.

This study evaluates the ability of the nation’s oil and natural gas transportation, storage, and distribution infrastructure to respond to and recover from natural disasters and intentional acts, system chokepoints and interdependencies, and other supply interruptions.

This report examines the storm hardening and resilience measures that refiners, petroleum product pipeline operators, and electric utilities in the Gulf Coast area took in response to the 2005 and 2008 hurricane seasons. It focuses on the segments of the energy industry that contribute most to the delivery of gasoline and diesel to the Southeast U.S.

### 7.2 Environmental Justice and Emergency Response Planning

Under-resourced or under-served communities are often the most exposed to disasters, and the least able to recover after disasters strike. As severe weather becomes more frequent, the role of state agencies significantly increases to help communities prepare, respond, and recover from natural and manmade disasters. Proactively understanding community demographics and characteristics is a primary role of emergency management agencies in terms of addressing environmental and energy justice issues.

On February 11, 1994, through Executive Order 12898, the federal government took action and directed all federal agencies to identify and address environmental justice in their programs and focus on reducing and addressing disproportionate impacts. Environmental Justice can be defined as the fair treatment and meaningful involvement of all people regardless of race, color, national origin, or income with respect to the development, implementation, and enforcement of environmental laws, regulations, and policies.

The fundamental principle of environmental justice is that all stakeholders should have meaningful and informed participation in all aspects of environmental decision-making that could affect their community, this includes disaster response and recovery efforts. Affected
communities must have the ability to effectively collect data and other information in order to be informed and active participants in decision-making processes. A community that is environmentally and energy aware and is an active participant in decision-making serves as the best source for environmental protection and energy awareness and preparedness.

Building off the tenets of environmental justice, energy justice refers to the concepts of equity, affordability, accessibility and participation in the energy system and energy transition regardless of race, nationality, income or geographic location.

On January 21, 2021, through Executive Order 14008, the President directed the Director of the Office of Management and Budget (OMB), the Chair of the Council on Environmental Quality (CEQ), and the National Climate Advisor, in consultation with the White House Environmental Justice Advisory Council (WHEJAC), to jointly publish guidance on how certain Federal investments might be made toward a goal that 40 percent of the overall benefits of such investments flow to disadvantaged communities – the Justice40 Initiative. This includes federal resources directed for emergency preparedness, response, and recovery efforts.

Kentucky’s statutes and regulations do not expressly refer to environmental or energy justice, but public outreach and engagement is an integral part of Kentucky’s energy and environmental programs. The SEO role is to analyze energy consumption data, pricing, and revenue data to identify trends or issues by sectors and at the geospatial level, to provide policy support to management and to the PSC.

The SEO-EEC functions as one of three ESF during an emergency within the EEC: ESF-3, 10, and 12 dealing with hazardous materials, water and wastewater infrastructure, and energy issues. When looking at response and recovery after a man-made or natural disaster or environmental incident, communities affected by these releases, disasters, or incidents often include those with high environmental justice indicators. Awareness, training and modification of existing plans is needed to ensure that marginalized and vulnerable communities in Kentucky are able to provide participation, have necessary access, and the ability to recovery from such incidents requiring emergency response or Energy Security planning.

In addition to ESF-12 responsibilities, the SEO serves as a non-regulatory agency inside the EEC assisting to all citizens, businesses, and organization throughout the Commonwealth on all energy-related issues. Central to this assistance, is the provision of energy education across the Commonwealth. The Office strives to design programs and collaborate with partners to reach
those areas of Kentucky identified as having significant environmental justice indicators. The SEO is facilitating an Energy Affordability Workgroup comprised of private, public and nonprofit entities across the state, to tackle the complex issues that encompass energy affordability and energy burden for our most vulnerable Kentuckians.

The SEO-EEC has been spotlighted as a DOE case study on the use of the Low-Income Energy Affordability Data Tool (LEAD). The LEAD Tool has enabled the SEO-EEC to identify geographical areas of the state with higher than average energy burden (percentage of income spent on energy) and direct grant funding to partner organizations in those areas to help address the issue. In addition, the SEO-EEC has robust geospatial and data capacity to identify under-resourced and underserved areas that may be adverse impacted by natural or man-made events. Using the FEMA Hazard Risk Indices, the SEO-EEC can identify those areas that rank high for social vulnerability and low for community resilience. Working across all ESFs, ESF-12 helps coordinate appropriate resource support to these areas.

In order to better meet government responsibilities related to the protection of public health and the environment, the federal EPA has developed a new environmental justice (EJ) mapping and screening tool called EJSCREEN. It is based on nationally consistent data and an approach that combines environmental and demographic indicators in maps and reports. In the future, EJSCREEN will be utilized during disruption events to identify those vulnerable populations across the Commonwealth, thereby aiding in enhanced communication, outreach, and engagement.

8.0 Citizen Service Programs

8.1 Energy Pricing Concerns and Complaints

Process:

The Attorney General's Office of Rate Intervention serves as a watchdog for consumers, detecting and protecting against unreasonable, gas, water, sewer, electric, and telephone rates. Since its creation in 1974, the Office has helped to make the rate application process open and understandable to the consumers of the Commonwealth.

Contacts:
State Government:
Kentucky Energy Security Plan 2022

Office of Rate Intervention - https://ag.ky.gov/about/Office-Divisions/ORI/Pages/default.aspx

Process:

The Public Service Commission PSC, Division of Consumer Services provides informal complaint resolution for the state’s regulated utility customers. Customers may contact the PSC by telephone, fax, e-mail, letter, or in person. Use of the toll-free number or e-mail allows the complaint to be handled with the greatest speed and efficiency.

The staff assist in resolving a wide range of utility problems including improper termination of service, unauthorized or incorrect charges on utility bills, problems reading meters, customer deposits for utility services, poor quality of service, and problems with delayed connection of services.

Although the PSC cannot resolve every complaint to the customer’s satisfaction, investigators take prompt action on all complaints, and resolve them appropriately, as determined by the statutes and regulations that apply to the utilities under the PSC jurisdiction.

Contacts:
State government:
Division of Consumer Services - http://psc.ky.gov/agencies/psc/consumer/info_idx.htm
psc.consumer.inquiries@ky.gov

8.2 Low Income Home Energy Assistance Program (LIHEAP)

Process:

LIHEAP is a federally funded heating assistance program administered by the Kentucky Cabinet for Health and Family Services and contracted to Community Action Kentucky for service delivery in each of the state’s 120 counties. The program provides heating assistance to eligible low-income households. Community Action Kentucky provides these services through the association’s network of 23 community action agencies blanketing the Commonwealth.

Contacts:
State government:
Kentucky Cabinet for Health and Family Services - https://chfs.ky.gov/
Department for Community Based Services - https://chfs.ky.gov/agencies/dcbs/Pages/default.aspx
Community Action Kentucky - https://www.capky.org/

8.3 Weatherization Assistance Program (WAP)

Process

The Federal Government funds the Weatherization Assistance Program (WAP), which provides money to assist qualifying low-income households improve the energy efficiency of their homes by measures such as sealing leaks, adding insulation, and upgrading heating and cooling equipment. The program is administered by Kentucky Housing Corporation (KHC) on behalf of the Finance and Administration Cabinet (FAC), the state recipient of these funds. Kentucky Housing Corporation contracts with the Community Action Kentucky, which subcontracts with 23 Community Action Agencies and one local government to operate the program throughout Kentucky’s 120 counties.

Contacts:
State Government:
Kentucky Finance and Administration Cabinet - https://finance.ky.gov/
Kentucky Housing Corporation - https://www.kyhousing.org/
Community Action Kentucky - https://www.capky.org/

8.4 Energy Legal Assistance

Process:

The Office of Attorney General (OAG) Consumer Protection Division as well as non-governmental agencies can provide assistance with unfair, false, misleading, or deceptive acts or practices in the conduct of any trade or commerce.

Contacts:
State Government:

Local Government:
Louisville Metropolitan Area (Jefferson and Bullitt Counties)
Consumer Protection Division, Frankfort Office - https://ag.ky.gov/about/Office-Divisions/OCP/Pages/default.aspx
Non-governmental agencies: Access to Justice Foundation

The Better Business Bureau may be able to provide information about the history of a company or whether a particular charity meets certain voluntary guidelines. They have offices in Louisville and Lexington.

8.5 Local Government Assistance

Process:

There are approximately 40 municipalities throughout the Commonwealth that are not serviced by a major local distribution company for their natural gas and/or electrical service. Municipalities experiencing difficulties financing energy supply may qualify for assistance from the Department for Local Government (DLG). DLG, under the Office of the Governor, provides financial help through grants and loan assistance to local governments. Federal grant funds are awarded on a competitive basis for construction and improvement of infrastructure and public facilities through the Community Development Block Grant Program (CDBG). Additionally, state grant funds for construction and improvement of infrastructure may be available through the Local Government Economic Development Fund (Coal Severance) Program.

Contacts:
State Government:
Department for Local Government - http://www.dlg.ky.gov/
Community Development Block Grant Infrastructure Branch - https://kydlgweb.ky.gov/FederalGrants/16_CDBG.cfm
Kentucky Association of Counties (KACO) - https://www.kaco.org/
Kentucky League or Cities (KLC) - https://www.klc.org/
Kentucky Municipal Utility Association - https://www.kymua.com/
8.6 Emergency Shelter/ Warming Center Support

Process:

Extreme winter conditions may force Commonwealth citizens from their homes or lodging. If such extreme weather conditions prevail, state agencies can coordinate temporary shelters or warming centers. Support for these centers can be provided by both governmental and non-governmental agencies.

Contacts:

State Government:
Kentucky Division of Emergency Management - http://kyem.ky.gov/Pages/default.aspx
OPS Hotline 1-800-255-2587
American Red Cross - https://www.redcross.org/

Non-Governmental agencies:
Community Action Kentucky - http://www.kaca.org/
Homeless & Housing Coalition of Kentucky - http://www.hhck.org

8.7 Disaster Food Benefits

Process:

Authority to operate a Disaster Food Benefit Program (DFBP), also referred to as Disaster SNAP, or D-SNAP is found in the Robert T Stafford Disaster Relief and Emergency Assistance Act. The Act provides the Secretary of Agriculture with the authority to operate a DFBP when affected areas have received a presidential major disaster declaration and when commercial channels of food distribution are available. The Food Stamp Act of 1977, as amended, provides the Secretary of Agriculture with the authority to establish temporary emergency standards of eligibility for households who are victims of a disaster that disrupts commercial channels of food distribution after those channels have been restored.

The Food and Nutrition Service (FNS), oversees the DFBP, approves the operation of DFBP under the Stafford Act, when affected areas have received a presidential declaration of major disaster and a declaration for individual assistance. FNS will consider the operation of DFBP under the Food Stamp Act only in extraordinary situations where there is not a presidential declaration of major disaster but the situation merits a nutritional response beyond the regular program.

FNS supports states’ efforts to provide DFBP benefits by providing policy guidance, training, and technical assistance. FNS also provides approval of DFBP state plans and applications to operate...
a DFBP and uses the information provided in post-disaster reviews to improve the DFBP. FNS provides food assistance in three ways:

- Provides food for shelters and mass feeding sites.
- Provides food for distribution directly to households.
- Provides disaster food benefits.

The Department for Community Based Services (DCBS) has the primary responsibility for providing emergency food assistance in Kentucky. DCBS is responsible for the design of a food benefit disaster plan, evaluation of the need for disaster food benefits or other feeding programs during a disaster, making a request to FNS to operate a DFBP, implementing the DFBP, conducting post-disaster reviews, and reporting the findings to FNS.

Contacts:

State Government:
Department for Community Based Services https://chfs.ky.gov/
Cabinet for Health and Family Services https://chfs.ky.gov/

9.0 APPENDICES

APPENDIX A-Emergency Support Functions
APPENDIX B- Kentucky Revised Statutes Chapter 39
APPENDIX C- Kentucky Energy Sector Emergency Response Contact List
APPENDIX D- NASEO State Energy Security Guidelines
APPENDIX E- Kentucky Energy Profile 2019
APPENDIX F- Energy Disruption Tracking Log
APPENDIX G- Hours of Service Waiver
APPENDIX H- Petroleum Shortage Annex
APPENDIX I- Cyber Security PSC Order 2012-00428
APPENDIX J- Natural Gas Transmission Capacity
APPENDIX K- Natural Gas Distribution Utilities
APPENDIX L- Prime Supplies Contacts
APPENDIX M- Motor Fuel Retailers
APPENDIX N- Oil and Aviation Fuel Distribution
APPENDIX O- Propane Distributors
APPENDIX P- Hazardous Materials Pipeline Disruption Protocol
APPENDIX Q- Kentucky’s Railroads
10. FIGURES

Figure 1- Community Lifelines
Figure 2- Critical Infrastructure Sector Interdependencies
Figure 3- Critical Infrastructure Interdependencies
Figure 4- Energy Lifeline Interdependencies
Figure 5- Liquid Fuels Lifeline Interdependencies
Figure 6- Natural Gas Lifeline Interdependencies
Figure 7- Kentucky Energy Emergency Command Contacts
Figure 8- Kentucky Division of Emergency Management
Figure 9- KYEM Regions
Figure 10- Federal Agencies Energy Security Activities
Figure 11- Descriptions of Federal Energy Security & emergency response Roles
Figure 12- Phases for Managing an Energy Shortage
Figure 13- Steps to Restore Electric Grid
Figure 14- Steps to Restore Natural Gas
Figure 15- ESF 12 Public Private Sector Communication Protocol
Figure 16- ESF 12 SEO Communication Protocol
Figure 17- Kentucky Energy Consumption by Fuel 2019
Figure 18- Kentucky Energy Consumption by Sector 2019
Figure 19- Potential Impacts of a Cyber-attack on Energy Infrastructure
Figure 20- Cyber Threat Actors
Figure 21- Cyber Attack by Type
Figure 22- CESER-Supported Resources for Assessing Cyber Maturity
Figure 23- Kentucky Risks and Hazards Overview 2009-2019
Figure 24- Electric Outages and Tornado Risk Areas
Figure 25- Electric Outages and Reliability Heat Map
Figure 26- Petroleum & Crude Oil and Annual Flooding
Figure 27- Natural Gas Pipelines T&D and Winter Weather
Figure 28- Kentucky Micro-grid Deployment Map 2021
Figure 29- FEMA National Risk Index Metrics
Figure 30- Kentucky ALL Hazards Map
Figure 31- Threats and Potential Impacts to Energy
Figure 32- Public Service Commission Outage Reporting Screen
Figure 33- Kentucky Utility Service Map
Figure 34- Electric Supply Chain
Figure 35- Kentucky Natural Gas Distribution
Figure 36- Kentucky Natural Gas Master Map
Figure 37- Kentucky Natural Gas Supply Chain
Figure 38- Kentucky Coal Distribution 1983-2019
Figure 39- Products made from a Barrel of Crude Oil 2019
Figure 40- Crude Oil Pipelines 2021
Figure 41- Selected Crude Oil Trunkline Systems
Figure 42- PADD Regions
Figure 43- PADD 2 Petroleum Products Flows
Figure 44- Liquid Fuels Supply Chain
Figure 45- Propane Supply Chain
Figure 46- Alternative Fuel Locations
Figure 47- Kentucky Master Pipeline Map
Figure 48- Kentucky Coal Haul Highway Systems Map, 2019
Figure 49- Commodities in Kentucky (MMTons)
Figure 50- Kentucky Public Riverport Directors 2019
Figure 51- Map of Locks and Dams on the Ohio River
Figure 52- North American Electric Reliability Interconnection
Figure 53- ALL Hazards Risk Mitigation Measures (2 of 2)
11. ACRONYMS

AMI- Advanced Metering Infrastructure
API- American Petroleum Institute
APPA- American Public Power Association
BCF- Billion Cubic Feet
BOEMRE- Bureau of Ocean Energy Management, Regulation and Enforcement
BPA- Bonneville Power Administration
BPCD- Barrels per Calendar Day
BRIC- Building Resilient Infrastructure and Communities
BSEE- Bureau of Safety and Environmental Enforcement
CBP- U.S. Customs & Border Protection
CDBG- Community Development Block Grant
CED- Cabinet for Economic Development
CESER- Cybersecurity, Energy Security, and Emergency Response
CEQ- Council on Environmental Quality
CHFS- Cabinet for Health and Family Services
CHP- Combined Heat and Power
CISA- Cybersecurity and Infrastructure Security Agency
CJIC- Commonwealth Joint Information Center
CMV- Commercial Motor Vehicles
COOP- Continuity of Operations
DIAL- Department of Aging and Independent Living
DCBS- Department for Community Based Services
DEP- Department for Environmental Protection
DER- Distributed Energy Resources
DFBP- Disaster Food Benefit Program
DHS- Department of Homeland Security
DLG- Department for Local Government
DNG- Downstream Natural Gas
DNR- Department of Natural Resources
DOC- Department of Commerce
DOE- Department of Energy
CESER- Cybersecurity, Energy Security, and Emergency Response
DPH- Department for Public Health
EAGLE-I- Environment for Analysis of Geo-Located Energy Information
EEAC- Energy Emergency Assurance Coordinator
EEAG- Energy Advisory Advisory Group
EIA- Energy Information Administration
<table>
<thead>
<tr>
<th>Acronym</th>
<th>Full Form</th>
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<tbody>
<tr>
<td>EJ</td>
<td>Environmental Justice</td>
</tr>
<tr>
<td>EPRI</td>
<td>Electric Power Research Institute</td>
</tr>
<tr>
<td>ERT</td>
<td>Emergency Response Team</td>
</tr>
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<td>ESF</td>
<td>Emergency Support Function</td>
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<tr>
<td>ESP</td>
<td>Energy Security Plan</td>
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<tr>
<td>EPA</td>
<td>Environmental Protection Agency</td>
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<tr>
<td>EV</td>
<td>Electric Vehicle</td>
</tr>
<tr>
<td>FAC</td>
<td>Finance and Administration Cabinet</td>
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<tr>
<td>FBI</td>
<td>Federal Bureau of Investigation</td>
</tr>
<tr>
<td>FCO</td>
<td>Federal Coordinating Officer</td>
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<tr>
<td>FEMA</td>
<td>Federal Emergency Management Agency</td>
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<tr>
<td>FERC</td>
<td>Federal Energy Regulation Commission</td>
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<td>FHWA</td>
<td>Federal Highway Administration</td>
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<td>FMCSA</td>
<td>Federal Motor Carrier Safety Administration</td>
</tr>
<tr>
<td>FNS</td>
<td>Food Nutrition Service</td>
</tr>
<tr>
<td>FOUO</td>
<td>For Official Use Only</td>
</tr>
<tr>
<td>GDP</td>
<td>Gross Domestic Product</td>
</tr>
<tr>
<td>GII</td>
<td>Geospatial Information Infrastructure</td>
</tr>
<tr>
<td>GIS</td>
<td>Geographic Information System</td>
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<tr>
<td>HIFLD</td>
<td>Homeland Infrastructure Foundation-Level Data</td>
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<tr>
<td>HOS</td>
<td>Hours of Service</td>
</tr>
<tr>
<td>HQ</td>
<td>Headquarters</td>
</tr>
<tr>
<td>ICS</td>
<td>Incident Command Structure</td>
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<tr>
<td>IEEE</td>
<td>Institute of Electrical and Electronics Engineers</td>
</tr>
<tr>
<td>IJJA</td>
<td>Infrastructure Investment and Jobs Act</td>
</tr>
<tr>
<td>IMAT</td>
<td>Incident Management Assistance Team</td>
</tr>
<tr>
<td>IOU</td>
<td>Investor Owned Utilities</td>
</tr>
<tr>
<td>IRS</td>
<td>Internal Revenue Service</td>
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<tr>
<td>ISAC</td>
<td>Information Sharing and Analysis Centers</td>
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<td>ISERnet</td>
<td>Infrastructure Security and Energy Restoration</td>
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<tr>
<td>IT</td>
<td>Information Technology</td>
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<tr>
<td>JFO</td>
<td>Joint Field Office</td>
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<tr>
<td>JIC</td>
<td>Joint Information Center</td>
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<tr>
<td>KAR</td>
<td>Kentucky Administration Regulation</td>
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<tr>
<td>KDA</td>
<td>Department of Agriculture</td>
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<tr>
<td>KHC</td>
<td>Kentucky Housing Corporation</td>
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<tr>
<td>KIFC</td>
<td>Kentucky Intelligence Fusion Center</td>
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<tr>
<td>KOHS</td>
<td>Kentucky Office of Homeland Security</td>
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<tr>
<td>KRS</td>
<td>Kentucky Revised Statutes</td>
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</tbody>
</table>
KV- Kilovolts
KYNG- Kentucky National Guard
KYNG JOC- Kentucky National Guard Joint Operating Center
KYTC- Kentucky Transportation Cabinet
KYEM- Kentucky Emergency Management
LIHEAP- Low-Income Home Energy Assistance Program
LEAD- Low-Income Energy Affordability Data
LIDAR-
LLET- Limited Liability Entity Tax
LPG- Liquefied Petroleum Gas
MISO- Midcontinent Independent System Operator
MOC- Manager on Call
MS ISAC- Multi State Information Sharing and Analysis Centers
MW- Megawatts
NASEO- National Association of State Energy Officials
NARUC- National Association of Regulatory Utility Commissioners
NERC- North American Electric Reliability Corp
NIMS- National Incident Management System
NIPP- National Infrastructure Protection Plan
NMSZ- New Madrid Seismic Zone
NOAA- National Oceanic & Atmospheric Administration
NRCC- National Response Coordination Center
NRECA- National Rural Electric Cooperative Association
NRF- National Response Framework
OAG- Office of Attorney General
OCP- Office of Consumer Protection
OMB- Office of Management and Budget
ONG- Oil and Natural Gas
OOC- Office of Communications
OPS- Office of Pipeline Safety
OSC- Operating Section Chief
PA- Public Assistance
PADD- Petroleum Administration for Defense Districts
PCI- Pipeline Cybersecurity Initiative
PHMSA- Pipeline and Hazardous Material Safety Administration
PII- Personal Identifiable Information
PIO- Public Information Officer
PJM- Pennsylvania, New Jersey, and Maryland
PMA- Power Marketing Administrations
PSC- Public Service Commission
PUC- Public Utility Commission
PV- Photovoltaics
RDUP- Rural Development Utilities Program
RECC- Rural Electric Cooperative Companies
RVP- Reed Vapor Pressure
SEDS- Department of Energy State Energy Data System
SEOC- State Emergency Operations Center
SEDS- State Energy Data Systems
SEO-EEC- Kentucky Energy and Environment Cabinet’s State Energy Office
SEOP- State Emergency Operations Plan
SIT REP- Situation Report
SLOPE- State and Local Planning for Energy
SLTT- State Local Tribal Territories
SOP- Standard Operating Procedure
SPR- Strategic Petroleum Reserve
SPR- Stakeholder Preparedness Review
STB- Surface Transportation Board
SWPA- Southwestern Power Administration
THIRA- Threat and Hazard Identification and Risk Assessment
TVA- Tennessee Valley Authority
TSA- Transportation Security Administration
USACE- U.S. Army Corps of Engineers
USDA- United States Department of Agriculture
USDOC- Department of Commerce
USDOT- Department of Transportation
USEPA- United States Environmental Protection Agency
VLP- Vent Line Protectors
WAP- Weatherization Assistance Program
WAPA- Western Area Power Administration
WHEJAC- White House Environmental Justice Advisory Council