



environmental compliance assistance program

TRAINING

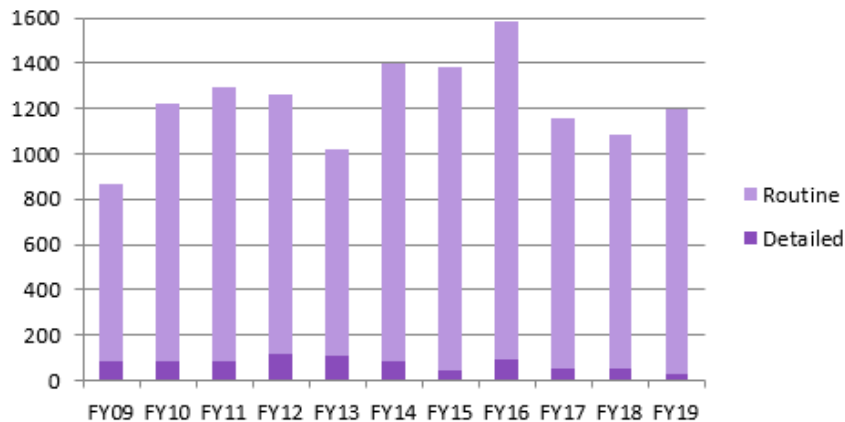
Events	5
# Trained	93
Class Hours	34
Satisfaction	96.43%



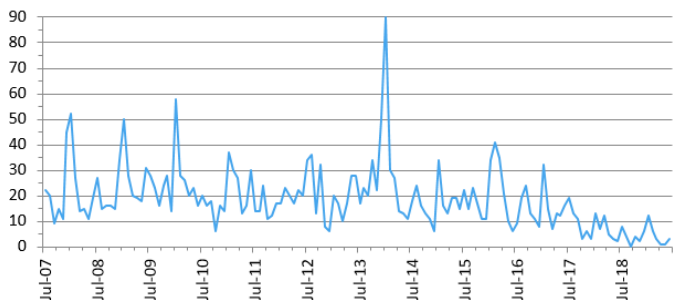
ATTENDEES TRAINED



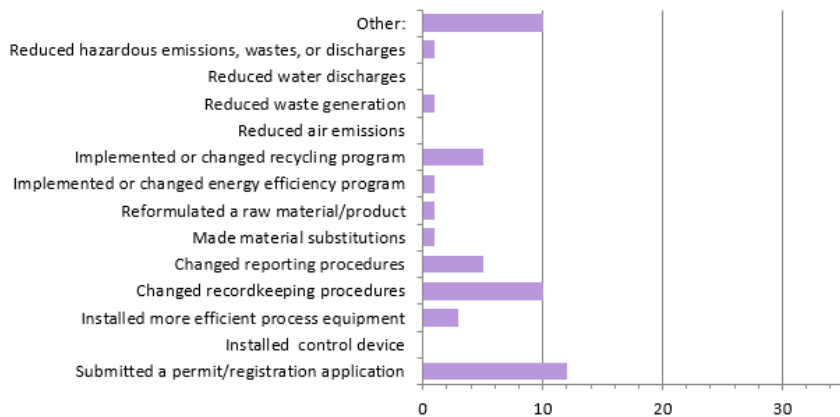
DETAILED VS ROUTINE REQUESTS



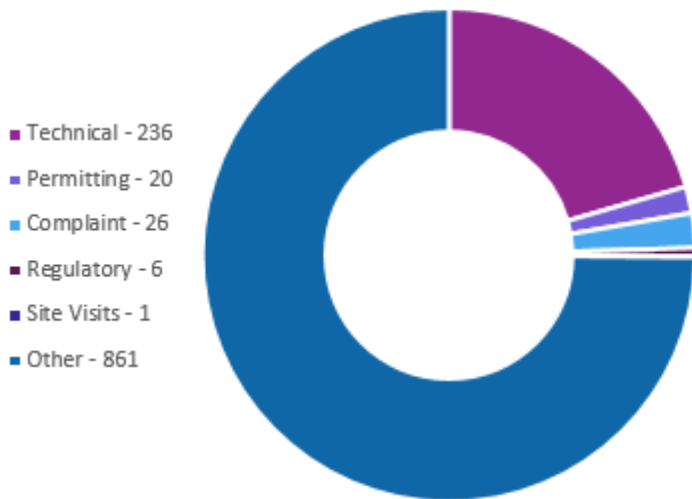
SMALL BUSINESS REQUESTS



CLIENT BEHAVIOR CHANGES



TYPE OF ASSISTANCE REQUESTS



ASSISTANCE BY MEDIA

