

EXAMPLE

TOGETHER

WE WILL GET THE LEAD OUT

Dear _____ Customer -

On December 16, 2021 EPA announced next steps to strengthen the regulatory framework on lead in drinking water. This includes steps to find and replace all the lead water service lines in the distribution system of every water system in the United States, including the service line (pipe) that connects your home to the water system.

Further guidance was sent out from the EPA in August 2022 that required an inventory of all the service lines, lead or not, be taken for each water system. This includes the lines owned by the water system and the lines owned by you, the homeowner.

The deadline to have an inventory completed is October 16, 2024 so over the next couple years, we will working diligently to complete this inventory. To be successful, we will need help from you so we can accurately determine what material was used for your private service lines and whether or not replacement will be advised.

This may include completing surveys, inspecting your own lines, providing documentation of the water line material, or allowing our water system staff to inspect your lines.

We are beyond thankful for any cooperation during this time. If you have any questions, please contact _____ or visit www.epa.gov/ground-water-and-drinking-water/lead-service-line-replacement.



Lead can cause serious health problems, especially for pregnant women and young children. Lead in drinking water is primarily from materials and components associated with service lines and home plumbing. Your water system is responsible for providing high quality drinking water and removing lead pipes, but cannot control the variety of materials used in plumbing components in your home. You share the responsibility for protecting yourself and your family from the lead in your home plumbing. You can take responsibility by identifying and removing lead materials within your home plumbing and taking steps to reduce your family's risk. Before drinking tap water, flush your pipes for several minutes by running your tap, taking a shower, doing laundry or a load of dishes. You can also use a filter certified by an American National Standards Institute accredited certifier to reduce lead in drinking water. If you are concerned about lead in your water and wish to have your water tested, contact your water system. Information on lead in drinking water, testing methods, and steps you can take to minimize exposure is available at <http://www.epa.gov/safewater/lead>.